Financial Information required by the Superintendency General of Financial Entities

Consolidated Financial Statements

As of December 31, 2021 (With corresponding figures for 2020)

(With Independent Auditors' Report thereon)

(Translation into English of the original Independent Auditors' Report issued in Spanish)



KPMG S.A. KPMG Building San Rafael de Escazú Costa Rica +506 2201 4100

## Independent Auditors' Report

To the Board of Directors of Banco Nacional de Costa Rica and Subsidiaries

## Opinion

We have audited the consolidated financial statements of Banco Nacional de Costa Rica and Subsidiaries (the Conglomerate), which comprise the consolidated statement of financial position as of December 31, 2021, the consolidated statements of comprehensive income, changes in equity, and cash flows for the year then ended, and notes, comprising significant accounting policies and other explanatory information.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Bank as of December 31, 2021, and of its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with the financial reporting provisions of the accounting regulations issued by the National Financial System Oversight Board (CONASSIF), the Superintendency General of Financial Entities (SUGEF), the National Securities Commission (SUGEVAL), the Pensions Superintendency (SUPEN), and the Superintendency General of Insurance (SUGESE).

## Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditors' Responsibilities for the Audit of the Consolidated Financial Statements* section of our report. We are independent of the Conglomerate in accordance with the Code of Ethics for Professional Accountants, issued by the International Ethics Standards Board for Accountants (the IESBA Code), along with the ethical requirements that are relevant to our audit of the consolidated financial statements in the Republic of Costa Rica, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Emphasis of Matter – Basis of Accounting

We draw your attention to note 2-a to the consolidated financial statements, which describes the basis of accounting. The consolidated financial statements have been prepared in accordance with the financial reporting provisions of the accounting regulations issued by CONASSIF, SUGEF, SUGEVAL, SUPEN, and SUGESE. Therefore, the consolidated financial statements may not be suitable for another purpose. Our opinion has not been modified in this regard.



# Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements of the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.



Key Audit Matter	How the matter was addressed in our audit
2. Compliance with the regulation to	
determine the allowance for loan losses  We have established compliance with SUGEF	Our procedures in this area included:
Directive 1-05, Regulations for Borrower	our procedures in this area included.
Classification, which provides guidelines to determine the allowance for loan losses, as a key audit matter (see Note 3).  According to this regulation, the allowance for loan losses is determined through the application of pre-established percentages to each borrower, according to their risk rating, which considers the days of arrears, creditworthiness, and historical payment behavior.	<ul> <li>assessing the design and operating efficiency of IT controls on the information systems used by the Bank's management to calculate arrears in the loan portfolio; performing detailed testing of the entire loan portfolio to confirm the days of arrears;</li> <li>testing the transfer of data between the interfaces of the loan information systems and the systems used by the Bank to determine the borrower classification and to calculate the allowance for loan losses;</li> </ul>
The elements to be considered as basis for the allowance are: the balance of the loan for each borrower, current interest, and stand-by credits.  The allowance percentage is applied to the net	• recalculating the minimum allowance for loan losses on direct loans and stand-by credits, based on the information furnished by the Bank's management; testing the integrity of data for this information;
balance not covered by collaterals eligible for risk mitigation, in conformity with the mitigation percentages established in the aforementioned regulation.	• performing detailed testing of a sample of borrowers, to confirm whether the Bank's management complied with the analysis of creditworthiness required by the regulation, as well as the assessment of the collaterals that can be used to mitigate credit risk. This procedure included an assessment of the work performed by external experts on the valuation of collaterals;
3 ·	• comparing the level of historical payment behavior used by the Bank's management with the information provided by SUGEF's Credit Information Center.
	• recalculating and comparing the risk rating assigned by the Bank's management (recorded in the credit subledger) to KPMG's recalculation.



Responsibilities of Management and those Charged with Governance for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with the financial reporting provisions of the accounting regulations issued by CONASSIF, SUGEF, SUGEVAL, SUPEN, and SUGESE, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Conglomerate's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Conglomerate or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Conglomerate's consolidated financial reporting process.

Auditors' Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Conglomerate's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.



- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Conglomerate's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Conglomerate to cease to continue as a going concern.
- Evaluate the overall presentation, structure, and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Conglomerate to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision, and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditors' report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

KPMG

March 31, 2022

San José, Costa Rica Mynor Pacheco Solano. Member No. 4596 Policy No. 0116 FIG 7 Expires 9/30/2022

\$1,000 tax stamp paid pursuant to Law No. 6663 and affixed to the original document

# BANCO NACIONAL DE COSTA RICA AND SUBSIDIARIES CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS OF DECEMBER 31, 2021

(With corresponding figures for 2020)
(In colones)

	Note	2021	2020
<u>ASSETS</u>	-		
Cash and due from banks	9	1,355,841,181,326	1,383,902,440,319
Cash		153,022,359,822	99,375,577,345
BCCR		748,869,850,603	822,607,349,488
Local financial entities		1,270,630,547	1,403,645,589
Foreign financial entities		323,019,677,543	452,827,309,776
Notes payable on demand		7,097,413,624	6,280,622,565
Restricted cash and due from banks		122,561,249,187	1,407,935,556
Investments in financial instruments	10	1,789,748,289,965	1,388,756,216,293
At fair value through profit or loss		40,139,798,613	23,465,673,087
At fair value through other comprehensive income		807,216,667,803	723,002,449,515
At amortized cost		917,505,890,841	609,412,003,167
Derivative financial instruments	11	7,723,704,438	15,753,371,710
Accrued interest receivable		19,963,735,244	19,648,169,663
(Allowance for impairment of investments in financial instruments)		(2,801,506,974)	(2,525,450,849)
Loan portfolio	12	4,477,434,448,101	4,296,577,338,170
Current		4,282,160,940,971	4,116,568,006,084
Past due		209,954,545,122	168,249,547,245
In legal collection		42,215,104,572	73,894,840,291
Direct incremental costs related to loans		3,675,079,715	3,756,519,754
(Deferred income on loan portfolio)		(35,117,407,652)	(33,106,164,873)
Accrued interest receivable		110,377,468,668	122,742,551,278
(Allowance for loan losses)		(135,831,283,295)	(155,527,961,609)
Accounts and fees and commissions receivable	13	2,243,415,123	1,675,896,059
Commissions receivable		1,956,296,857	1,378,393,151
Accounts receivable for brokerage operations		-	5,728,706
Accounts receivable for transactions with related parties		16,309,408	19,025,296
Deferred tax and income tax receivable		160,429,601	161,655,142
Other receivables		4,181,997,820	4,326,039,872
Accrued interest receivable		1,923,294	2,991,594
(Allowance for impairment of accounts and fees and commissions receivable)		(4,073,541,857)	(4,217,937,702)
Assets held for sale	14	35,788,800,197	32,365,899,015
Assets and securities acquired in lieu of payment		94,628,393,958	98,844,527,473
Other assets held for sale		55,884,629	55,884,629
(Allowance for impairment of assets held for sale and per legal requirements)		(58,895,478,390)	(66,534,513,087)
Investments in other companies	15	76,812,766,066	72,427,044,914
Property, furniture, equipment and right-of-use assets, net	16	209,184,043,954	213,220,001,233
Other assets	17	58,582,159,906	84,106,236,281
Deferred charges	=-	28,728,197,092	43,321,227,963
Intangible assets		9,171,952,640	5,300,401,472
Other assets		20,682,010,174	35,484,606,846
TOTAL ASSETS		8,005,635,104,638	7,473,031,072,284
		0,000,000,104,000	7,473,031,072,204

The notes are an integral part of these consolidated financial statements.

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# BANCO NACIONAL DE COSTA RICA AND SUBSIDIARIES CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS OF DECEMBER 31, 2021

(With corresponding figures for 2020)
(In colones)

LIABILITIES AND EQUITY LIABILITIES	Note	2021	2020
Obligations with the public	18	6,097,748,047,773	E 624 000 120 712
Demand obligations	10	4,369,258,152,185	5,634,090,139,712
Term obligations		1,701,120,048,148	3,553,063,486,246
Other obligations with the public		1,701,120,048,148	2,036,536,524,256
Finance charges payable		27 360 947 440	7,873,700,508
Obligations with BCCR	19	27,369,847,440	36,616,428,702
Term obligations	19	168,243,245,539	27,631,516,887
_		167,292,072,120	27,610,335,409
Finance charges payable Obligations with entities	20	951,173,419	21,181,478
Demand obligations	20	808,501,740,570	901,742,240,173
Term obligations		113,563,426,122	65,275,408,256
•		691,810,646,497	831,400,991,291
Other obligations with entities		(51,811,794)	(49,567,474)
Finance charges payable		3,179,479,745	5,115,408,100
Accounts payable and provisions		114,270,342,215	105,373,193,370
Provisions	22	21,510,154,585	28,641,885,395
Accounts payable for brokerage services		975,639,293	1,683,288,201
Deferred tax	21-b	14,788,979,806	14,084,095,886
Other sundry accounts payable	23	76,995,568,531	60,963,923,888
Other liabilities	24	26,972,290,867	37,052,115,137
Deferred income		88,200,061	72,347,267
Other liabilities		26,884,090,806	36,979,767,870
Subordinated obligations	25	58,367,371,894	60,950,013,196
Subordinated obligations		57,427,250,000	59,878,100,000
Finance charges payable		940,121,894	1,071,913,196
TOTAL LIABILITIES	_	7,274,103,038,858	6,766,839,218,475
EQUITY			
Share capital		172,237,030,102	172,237,030,102
Paid-in capital	26-a	172,237,030,102	172,237,030,102
Equity adjustments - Other comprehensive income		93,316,808,915	87,988,935,702
Reserves	26-b	364,737,238,098	381,362,590,326
Prior-year retained earnings		40,383,150,176	10,852,247,684
Income for the year		19,170,334,467	14,707,684,872
Capital contributions or special funds	26-с	41,687,504,022	39,043,365,123
TOTAL EQUITY	**********	731,532,065,780	706,191,853,809
TOTAL LIABILITIES AND EQUITY		8,005,635,104,638	7,473,031,072,284
DEBIT MEMORANDA ACCOUNTS	27	499,244,466,090	481,372,304,315
TRUST ASSETS	28	2,996,260,410,061	2,001,643,523,415
TRUST LIABILITIES		125,312,125,616	138,640,927,340
TRUST EQUITY		2,870,948,284,445	1,863,002,596,075
TRUST MEMORANDA ACCOUNTS		213,915,088,460	159,832,530,404
OTHER DEBIT MEMORANDA ACCOUNTS	29	31,077,261,703,346	26,667,943,872,294
Own debit memoranda accounts		9,181,234,407,438	8,317,223,534,996
Third-party debit memoranda accounts		4,897,730,289,330	4,073,078,162,064
Own debit memoranda accounts for custodial activities		672,053,399,643	654,639,927,606
Third-party debit memoranda accounts for custodial activities		16,326,243,606,935	13,623,002,247,628
A THE TAX A STATE OF THE STATE		10,520,275,000,755	13,023,002,247,028

Bernardo Mfaro Araya General Manager Alejandra-Morales Centeno General Accountant CPI 21119

The notes are an integral part of these consolidated financial statements.

Ced. 400001021
Banco Nacional de Costa Rica
Atención: SUGEF
Registro Profesional: 21119
Contador: MORALES CENTENO ALEJANO
Estado de Situación Financiera







Ricardo Araya Jiménez General Auditor

# BANCO NACIONAL DE COSTA RICA AND SUBSIDIARIES CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED DECEMBER 31, 2021

(With corresponding figures for 2020)
(In colones)

	Note	2021	2020
Finance income			
Cash and due from banks	33	1,100,313,998	2,558,782,253
Investments in financial instruments	33	59,760,343,227	70,897,711,863
Loan portfolio	34	344,698,662,061	386,015,382,903
Gain on foreign exchange differences and DU, net	6-d	333,426,867	-
Gain on financial instruments at fair value through profit or loss	5 4	242,616,378	2,921,511,205
Gain on financial instruments at fair value through other comprehensive income		14,067,086,702	8,565,074,041
Gain on derivative financial instruments, net	11	- 1,1-11,1-1,1-1	15,725,735,198
	35	11,335,164,637	16,664,370,004
Total finance income		431,537,613,870	503,348,567,467
Finance costs			
Obligations with the public	36	118,754,214,005	168,377,366,344
Obligations with BCCR		966,894,701	19,124,306
Obligations with financial and non-financial entities	37	33,817,369,366	46,555,254,915
Subordinated, convertible and preferred obligations		3,166,352,899	4,252,886,562
Loss on foreign exchange differences and DU, net	6-d	-	1,040,564,949
Loss on financial instruments at fair value through profit or loss		1,593,111	3,141,560,237
Loss on financial instruments at fair value through other comprehensive income		184,488,242	851,826,786
Loss on derivative financial instruments, net	11	2,008,593,199	-
Other finance costs	38	1,777,381,315	20,661,630,064
Total finance costs		160,676,886,838	244,900,214,163
Allowance for impairment of assets	39	84,766,606,492	72,031,391,007
Recovery of assets and decrease in allowances	40	17,233,526,919	9,596,142,972
FINANCE INCOME		203,327,647,459	196,013,105,269
Other operating income			
Service fees and commissions	41	152,442,579,403	138,619,699,639
Assets held for sale		11,153,298,467	8,075,659,985
Gain on investments in other companies	8	1,172,039,559	876,994,771
Foreign currency exchange and arbitrage		22,822,631,375	20,086,422,361
Other operating income	42	6,556,607,878	17,209,157,895
Total other operating income		194,147,156,682	184,867,934,651

The notes are an integral part of these consolidated financial statements.

Continued...

## BANCO NACIONAL DE COSTA RICA AND SUBSIDIARIES CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED DECEMBER 31, 2021

(With corresponding figures for 2020) (In colones)

	Note	2021	2020
Other operating expenses			
Service fees and commissions		35,633,726,054	33,850,030,122
Assets held for sale	43	14,287,084,654	20,616,479,120
Provisions	44	6,598,461,976	7,402,667,474
Bonuses on fees and commissions of voluntary pension funds		521,039,916	205,560,637
Foreign currency exchange and arbitrage		10,973,307	5,164,465
Other expenses with related parties		47,464,807	21,362,286
Other operating expenses	45	55,004,992,226	52,840,306,872
Total other operating expenses		112,103,742,940	114,941,570,976
GROSS OPERATING INCOME		285,371,061,201	265,939,468,944
Administrative expenses			
Personnel expenses	46	142,806,912,528	136,020,477,059
Other administrative expenses	47	74,417,656,611	72,218,973,962
Total administrative expenses		217,224,569,139	208,239,451,021
NET OPERATING INCOME BEFORE TAXES AND STATUTORY ALLOCATIONS		68,146,492,062	57,700,017,923
Current tax	21-a	19,578,361,824	17,056,944,248
Prior period income tax	21-a	14,189,237,931	14,242,766,521
Deferred tax	21-a	1,607,370,994	1,588,064,192
Deferred tax income	21-a	1,361,385,393	2,214,501,920
Statutory allocations	48	14,962,572,239	12,319,060,010
INCOME FOR THE YEAR		19,170,334,467	14,707,684,872
OTHER COMPREHENSIVE INCOME, NET OF TAX			
Items that will not be reclassified to profit or loss			
Surplus from revaluation of property		199,556,112	459,097,265
Other adjustments		5,360,905,545	3,943,584,208
Items that are or may be reclassified to profit or loss			
Adjustment for valuation of investments at fair value through other comprehensive income		435,467,921	1,638,673,247
Adjustment for valuation of restricted financial instruments		(2,869,322)	(28,711,361)
OTHER COMPREHENSIVE INCOME FOR THE YEAR, NET OF TAX		5,993,060,256	6,012,643,359
TOTAL COMPREHENSIVE INCOME FOR THE YEAR		25,163,394,723	20,720,328,231

Bernardo Alfaro Araya General Manager

The notes are an integral part of these consolidated financial statements.

Alejandra Morales Centeno General Accountant CPI 21119

Céd. 4000001021

Banco Nacional de Costa Rica

Atención: SUGEF

Contador: MORALES CENTE Estado de Resultados Integr





TIMBRE 300.0 COLONES

Ricardo Araya Jiménez General Auditor



731,532,065,780

59,553,484,643

#### BANCO NACIONAL DE COSTA RICA AND SUBSIDIARIES CONSOLIDATED STATEMENT OF CHANGES IN EQUITY, NET FOR THE YEAR ENDED DECEMBER 31, 2021

(In colones)

Balance at January 1, 2020

Transactions with owners booked directly in equity:

Legal reserves

Other statutory reserves

Equity of the Development Financing Fund

Total transactions with owners booked directly in equity

Comprehensive income for the year:

Income for the year

Surplus from revaluation of property

Adjustment for valuation of investments at fair value through other comprehensive income

Adjustment for valuation of restricted financial instruments

Other adjustments

Realization of surplus from revaluation of property

Total comprehensive income for the year

Balance at December 31, 2020

Transactions with owners booked directly in equity:

Legal reserves

Other statutory reserves

Equity of special funds

Total transactions with owners booked directly in equity

Comprehensive income for the year:

Income for the year

Surplus from revaluation of property

Adjustment for valuation of investments at fair value through other comprehensive income

Adjustment for valuation of restricted financial instruments

Other adjustments

Realization of surplus from revaluation of property

Total comprehensive income for the year

Balance at December 31, 2021

Benjardo Alfaro Araya eral Manage

The notes are an integral part of these consolidat inancial statements.



172,237,030,102

Banco Nacional de Costa Rica Contador: MORALES CENTENO ALEJANDRA Estado de Cambios en el Patrimonio



93,316,808,915





Equity adjustments -Prior-year retained Other comprehensive Capital contributions TOTAL Share capital in special funds earnings income Reserves Note 46,243,685,886 685,471,525,578 83,543,871,167 348,798,402,459 34,648,535,964 172,237,030,102 (26,473,217,306) 26,473,217,306 (6,090,970,561) 6,090,970,561 4.394.829.159 (4,394,829,159) (36,959,017,026) 32,564,187,867 4,394,829,159 1-14,707,684,872 14,707,684,872 459,097,265 459,097,265 1,638,673,247 1,638,673,247 10 (28,711,361) (28,711,361) 10 3,943,584,208 3,943,584,208 1,567,578,824 (1,567,578,824) 16,275,263,696 20,720,328,231 4,445,064,535 39,043,365,123 25,559,932,556 706,191,853,809 172,237,030,102 87,988,935,702 381,362,590,326 26 16,061,647,852 (16,061,647,852) 563,704,376 (563,704,376) (2,644,138,899) 2,644,138,899 13,981,213,329 (16,625,352,228) 2,644,138,899 19,170,334,467 19,170,334,467 199,556,112 199,556,112 153,111,332 588,579,253 10 435,467,921 (2,869,322) 10 (2,869,322)23,705,916 5,384,611,461 5,360,905,545 665,187,043 (665,187,043) 25,340,211,971 20,012,338,758 5,327,873,213

> Ricardo Araya Jiménez General Auditor

41,687,504,022

364,737,238,098

# BANCO NACIONAL DE COSTA RICA AND SUBSIDIARIES CONSOLIDATED STATEMENT OF CASH FLOWS FOR THE YEAR ENDED DECEMBER 31, 2021

(With corresponding figures for 2020)
(In colones)

	Note	2021	2020
Cash flows from operating activities		10 150 221 165	11 707 (01 070
Income for the year		19,170,334,467	14,707,684,872
Items not requiring cash		22,103,938,013	22,914,006,465
Depreciation and amortization  Loss on foreign exchange differences and DU, net		26,528,981,000	60,946,130,423
Loss on sale of non-financial assets		8,470,387,244	6,286,466,111
Finance income		(404,459,005,288)	(456,913,094,766)
Finance meome Finance costs		113,462,587,951	159,537,437,360
Allowance for investments, net		2,843,896,581	2,019,414,213
Allowance for loan losses		78,587,703,720	68,378,115,627
Allowance for other accounts receivable, net		353,517,764	325,932,537
Gain (loss) on allowance for assets held for sale, net		(7,639,034,697)	2,816,102,003
Severance provision, net		39,927,713	(165,827,562)
Other provisions, net of payment		7,662,498,930	(3,254,233,257)
Share of net profit of subsidiaries and foreign associate		(1,172,039,593)	(14,067,708,334)
Statutory allocations, net		14,962,572,239	12,319,060,010
Income tax expense	21-a	33,767,599,755	31,299,710,769
Deferred tax, net	21-a 21-a	245,985,601	(626,437,728)
Deterred tax, net	27.0	(85,070,148,600)	(93,477,241,257)
Cash flows from operating activities		(05,070,170,000)	(>0,177,1211,1107)
Loan portfolio		(242,488,531,813)	(10,595,570,320)
Accounts and fees and commissions receivable		(836,573,109)	(1,185,640,524)
Assets held for sale		21,103,927,046	14,104,920,243
Other assets		45,899,484,242	(6,882,740,426)
Obligations with the public		358,964,242,320	194,383,195,081
Obligations with BCCR and other entities		(78,732,947,923)	(42,775,595,515)
Obligations for accounts payable, fees and commissions payable and provisions		(15,384,752,940)	(1,522,545,787)
Other liabilities		(1,627,658,119)	(22,782,741,936)
		86,897,189,704	122,743,280,816
Income tax paid		(28,931,048,046)	(31,264,592,113)
Interest received on loan portfolio and investments		416,508,522,317	369,386,633,282
Interest paid on term obligations with the public and financial entities		(123,715,105,627)	(174,844,953,478)
Statutory allocations paid		(12,320,255,489)	(17,158,214,687)
Net cash from operating activities		253,369,154,259	175,384,912,563
Cash flows from investing activities			
Increase in financial instruments		(1,181,459,732,016)	(2,686,758,583,356)
Decrease in financial instruments		964,767,222,208	2,659,961,332,417
Acquisition of property and equipment		(27,817,347,537)	(22,066,188,735)
Sale of property and equipment		784,976,075	1,022,964,265
Acquisition of intangible assets		(8,566,872,571)	(2,534,996,695)
Net cash used in investing activities		(252,291,753,841)	(50,375,472,104)
Cash flows from financing activities			
Settlement of financial obligations		(71,369,074,463)	(39,300,142,052)
New financial obligations		200,485,000,006	46,326,617,254
Payment of lease liabilities		(2,005,812,157)	(2,051,296,709)
Net cash from financing activities		127,110,113,386	4,975,178,493
Net increase in cash and cash equivalents		128,187,513,804	129,984,618,952
Cash and cash/equivalents at beginning of year	Δ	1,483,188,630,360	7 1,353,204,011,408 1,483,188,630,360
Cash and cash equivalents at end of year	9	1,611,376,144,164	1,483,188,030,300
/ \      \ / \			( )

Bernardo Alfaro Araya General Manager Alejandra-Morales Centeno General Accountant CPI 21119

The notes are an integral part of these consolidated financial statements.

Céd. 4000001021

Banco Nacional de Costa Rica

Atención: SUGEF

Registro Profesional: 21119

Contador: MORALES CENTENO ALEJANDRA

Estado de Flujos de Efectivo







Ricardo Araya Jiménez

General Auditor

TIMBRE 300.0 COLONES

#### Notes to the Consolidated Financial Statements

As of December 31, 2021 (With corresponding figures for 2020)

## (1) Reporting entity

Banco Nacional de Costa Rica (the Conglomerate) is an autonomous, independently managed, public law institution. As a State-owned bank, it is regulated by the Internal Regulations of the National Banking System (IRNBS), the Internal Regulations of the Central Bank of Costa Rica and the Political Constitution of the Republic of Costa Rica. It is also subject to oversight by the General Superintendency of Financial Entities (SUGEF) and the Comptroller General of the Republic (CGR). The Bank's registered office is located in San José, Costa Rica.

Pursuant to current regulations, the services offered by the Bank have been divided into three departments: Commercial Banking, Mortgage Banking and Rural Credit Banking.

In agreement with IRNBS, if a bank divides its services into departments, its operations must be conducted through those departments based on the nature of the operations, rather than as a single banking institution. The Bank's three departments are independent from one another, except for administrative limitations established by the aforementioned regulations. Those regulations also prescribe that earnings must be calculated by combining the gains and losses of all departments and proportionally distributing the resulting net earnings to each department's equity.

Currently, due to innovations in information technology and telecommunications, and especially because of the competition in the national and international financial sectors, the Bank has become a universal bank that offers services in all sectors of the Costa Rican market. Those services include personal, business, corporate and institutional banking, stock market, pension fund management, investment funds, insurance brokerage, international banking services and electronic banking services. It seeks to become the leading conglomerate in Costa Rica, offering the best customer experience, obtaining profitability levels that are sufficient to grow and to support the country's development and ensuring an excellent organizational health level.

As of December 31, 2021, the Bank has 156 offices, 446 ATMs, and along with its subsidiaries a total of 5,539 employees (2020: 157 offices, 446 ATMs, and along with its subsidiaries a total of 5,504 employees). Employees are distributed as follows: Banco Nacional de Costa Rica – 5,078 employees (2020: 5,070); BN Valores Puesto de Bolsa, S.A. - 71 employees (2020: 67); BN Vital Operadora de Planes de Pensiones Complementarias, S.A. - 190 employees (2020: 179); BN Sociedad Administradora de Fondos de Inversión, S.A. - 89 employees (2020: 88); and BN Sociedad Corredora de Seguros, S.A. - 101 employees (2020: 100). The Bank's website is <a href="https://www.bncr.fi.cr">www.bncr.fi.cr</a>.

#### Notes to the Consolidated Financial Statements

The following subsidiaries are wholly owned by the Bank:

- BN Valores Puesto de Bolsa, S.A. (the Brokerage Firm) was organized as a corporation in 1998 under the laws of the Republic of Costa Rica. Its main activity is performing securities transactions in the Costa Rican National Stock Exchange (Bolsa Nacional de Valores, S.A.) on behalf of third parties. Such transactions are regulated by the Costa Rican National Stock Exchange, the regulations and provisions issued by the Superintendency General of Securities (SUGEVAL) and the Securities Market Regulatory Law.
- BN Sociedad Administradora de Fondos de Inversión, S.A. (the Investment Fund Manager) was organized as a corporation on April 29, 1998 under the laws of the Republic of Costa Rica. Its main activity is the management, on behalf of third parties, of closed and open investment funds listed in the Costa Rican National Stock Exchange and SUGEVAL.
- BN Vital Operadora de Planes de Pensiones Complementarias, S.A. (the Pension Fund Manager) was organized as a corporation on December 31, 1998 under the laws of the Republic of Costa Rica. Its main activity is offering supplemental old-age and death benefit plans and promoting medium- and long-term planning and savings. Its activities are governed by the *Law of the Private Supplemental Pension Fund System* (Law No. 7523) and the amendments thereto, the *Employee Protection Law* (Law No. 7983) and the Regulations on Opening and Operating Regulated Entities and Operating Pension, Compulsory and Voluntary Retirement Savings Funds as prescribed in the *Employee Protection Law*, Regulations on Regulated-Entity Investments and the directives issued by the Pensions Superintendency (SUPEN).
- BN Sociedad Corredora de Seguros, S.A. (the Insurance Brokerage Firm) was organized as a corporation on May 19, 2009 under the laws of the Republic of Costa Rica. Its main activity is insurance brokerage for policies issued by insurance companies authorized to operate in Costa Rica. Its activities are governed by the *Insurance Market Regulatory Law* (Law No. 8653) and the regulations and provisions issued by the Superintendency General of Insurance (SUGESE).

The Bank holds 49% ownership interest in the following associate:

Banco Internacional de Costa Rica, S.A. and Subsidiary (BICSA), which was organized under the laws of the Republic of Panama in 1976. BICSA operates under a general license granted by the Superintendency of Banks of Panama to engage in banking operations in Panama or abroad. BICSA's registered office is located in Panama City, Republic of Panama, calle Manuel María Icaza No. 25. BICSA has a branch in Miami, Florida, United States of America. Banco de Costa Rica holds the remaining 51% ownership interest.

# Notes to the Consolidated Financial Statements

As of December 31, the main components of the financial statements of the entities in which the Bank holds ownership interest are as follows:

			2021		
	BN Vital				
				D) ( 1 1 1	D
D.					Banco
В			*		Internacional de
	de Boisa, S.A.	Inversion, S.A.	5.A.	Seguros, S.A.	Costa Rica, S.A.
¢	39,254,438,467	12,914,187,525	5 16,214,635,072	6,863,970,66	7 569,124,143,476
	22,096,638,301	1,389,352,389	3,226,920,461	847,368,902	2 492,363,082,655
	17,157,800,166	11,524,835,136	12,987,714,611	6,016,601,765	5 76,761,060,821
	2,747,706,893	3,279,222,899	1,833,170,370	3,614,043,094	4 1,167,991,445
	001 002 510 062	772 772 920 201	2 200 015 222 150	-	
	981,903,518,963	//2,/62,829,391	2,299,915,233,156	-	-
			2020		
				a	
	DIT THE I WEST		*		
	de Bolsa, S.A.	Inversión, S.A.	S.A.	Seguros, S.A	. Costa Rica, S.A.
¢	49.576.661.728	8 11.093.309.837	12.218.697.17	3 8.106.052.8	44 562,510,298,505
-					
	, , -,	, , -,	, , , , , , , , , , , , , , , , , , , ,	, , , , -	, , ,-
	2,565,073,680	0 2,691,762,046	1,337,726,75	3,537,361,4	79 866,529,479
	1,199,940,596,159	9 599,339,040,487	1,870,044,097,26	-	-
	_	BN Valores Puesto de Bolsa, S.A.   \$\psi\$ 39,254,438,467   22,096,638,301   17,157,800,166   2,747,706,893   981,903,518,963     BN Valores Puesto de Bolsa, S.A.  \$\psi\$ 49,576,661,723   31,045,542,773   18,531,118,953   2,565,073,686	de Bolsa, S.A.         Inversión, S.A.           \$\psi\$ 39,254,438,467 222,096,638,301 1,389,352,389 17,157,800,166 11,524,835,136         1,389,352,389 11,524,835,136           2,747,706,893 3,279,222,899 981,903,518,963 772,762,829,391         3,279,222,899 11,524,829,391           BN Valores Puesto de Bolsa, S.A.         BN Sociedad Administradora de Fondos de Inversión, S.A.           \$\psi\$ 49,576,661,728 31,045,542,773 1,289,254,469 18,531,118,955 9,804,055,368 2,565,073,680 2,691,762,046	BN Vital Operadora de Planes de Pensiones  BN Valores Puesto Fondos de Inversión, S.A.  \$\frac{39,254,438,467}{22,096,638,301} \frac{12,914,187,525}{13,045,542,773} \frac{12,914,187,525}{13,045,542,773} \frac{12,094,617,157,800,166}{13,045,542,773} \frac{12,096,638,301}{13,045,542,773} \frac{12,096,638,301}{13,045,542,773} \frac{12,096,638,301}{13,045,542,773} \frac{12,096,638,301}{13,045,542,773} \frac{12,096,638,301}{13,093,309,837} \frac{12,0987,714,611}{12,0987,714,611} \frac{2747,706,893}{22,299,915,233,156} \frac{2020}{2020} \frac{2020}{202	BN Valores Puesto de Bolsa, S.A.  BN Valores Puesto and BN Sociedad Administradora de Bolsa, S.A.  BN Valores Puesto de Bolsa, S.A.  BN Valores Puesto and Inversión, S.A.  BN Valores Puesto de Bolsa, S.A.  BN Valores Puesto and Inversión, S.A.  BN Sociedad Corredora de S.A.  Seguros, S.A.  BN Sociedad S.A.  Seguros, S.A.  Seguros, S.A.  BN Valores Puesto and Para and Pa

#### Notes to the Consolidated Financial Statements

## (2) Basis of accounting

## (a) Basis of accounting

The consolidated financial statements have been prepared in accordance with the accounting regulations issued by the National Financial System Oversight Board (CONASSIF), SUGEF, SUGEVAL, SUPEN and SUGESE.

With the entrance into effect of SUGEF Directive 30-18 *Regulation on Financial Information* (RFI), the regulatory basis of accounting is updated in order to make progress in the adoption of International Financial Reporting Standards (IFRS). It also includes a single body of regulations, provisions regarding the remission, presentation and publication of financial statements, providing more uniformity in the actions of the superintendencies, as well as preventing duplications.

## (b) Basis of measurement

These consolidated financial statements have been prepared on a historical cost basis, except for financial assets and liabilities at fair value through other comprehensive income, at fair value through profit or loss and derivative financial instruments, which are measured at fair value; and assets held for sale, which are measured at the lower of their carrying amount and their estimated realizable value.

The Bank initially recognizes loans, accounts receivable and deposits on the date on which they are originated. All other financial assets (including assets at fair value through profit or loss) are initially recognized on the transaction date, the date on which the Conglomerate commits to purchase or sell an instrument.

#### (3) Functional and presentation currency

These consolidated financial statements and notes thereto are expressed in colones (¢), the currency of the Republic of Costa Rica, in accordance with the accounting regulations issued by CONASSIF, SUGEF, SUGEVAL, SUPEN and SUGESE.

#### Notes to the Consolidated Financial Statements

## (4) <u>Use of estimates and judgments</u>

In preparing these consolidated financial statements, management has made judgments, estimates and assumptions that affect the application of the Bank's accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to estimates are recognized prospectively.

Management applies judgment when determining, through the established control indicators, whether the Conglomerate controls an entity or a separate vehicle.

## a- Judgments

Information about judgments made in applying accounting policies that have the most significant effects on the amounts recognized in the consolidated financial statements is included in the following notes:

- Note 5 (c) (ii) Classification of financial assets: assessment of the business model within which the assets are held and assessment of whether the contractual terms of the asset are solely payment of principal and interest (SPPI) on the principal amount outstanding.
- Note 5 (j) (ii) Lease term: Whether the Conglomerate is reasonably certain that it will exercise extension options.
- Note 5 (c) (iii) Establishing the criteria for determining whether credit risk on a financial asset has increased significantly since initial recognition, determining the methodology for incorporating forward-looking information in the measurement of ECL and selection and approval of models used to measure ECL.

# *b- Assumptions and estimation uncertainties*

Information about assumptions and estimation uncertainties that have a significant risk of resulting in a material adjustment for the years ended December 31, 2021 and 2020 is related to the impairment of financial instruments.

#### (i) Fair value measurement

The best evidence of the fair value of a financial instrument on initial recognition is normally the transaction price - i.e. the fair value of the consideration given or received.

#### Notes to the Consolidated Financial Statements

## (5) Significant accounting policies

The Conglomerate has consistently applied the following accounting policies to the years presented in the consolidated financial statements.

## (a) Basis of consolidation

## i. Subsidiaries

Subsidiaries are entities controlled by the Conglomerate. The Conglomerate 'controls' an entity if it is exposed to, or has rights to, variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity. The financial statements of the subsidiaries described in Note 1 are included in the consolidated financial statements from the date that control commences until the date that control ceases.

## ii. Non-controlling interests

Non-controlling interests are measured initially at their proportionate share of the acquiree's identifiable net assets at the date of acquisition. As of December 31, 2021 and 2020, the Bank has 49% ownership interest in Banco Internacional de Costa Rica, S.A. and Subsidiary (BICSA), a Panamanian entity.

Changes in the Bank's participation in a subsidiary that do not result in a loss of control are accounted for as equity transactions.

## iii. Loss of control

When the Bank loses control over a subsidiary, it derecognizes the assets and liabilities of the subsidiary, and any related non-controlling interests and other components of equity. Any resulting gain or loss is recognized in profit or loss. Any interest retained by the Bank in the former subsidiary is measured at fair value when control is lost.

## iv. Interests in equity-accounted investees

CONASSIF requires the financial statements of investees to be presented unconsolidated and to account for those investments under the equity method. BICSA is a bank that was organized under the laws of the Republic of Panama. Since 1976, BICSA operates under a general license granted by the Superintendency of Banks of Panama to engage in banking operations in Panama or abroad.

#### Notes to the Consolidated Financial Statements

#### v. Transactions eliminated on consolidation

Intra-group balances and transactions, and any unrealized income and expenses (except for foreign currency transaction gains or losses) arising from intra-group transactions, are eliminated during the preparation of the consolidated financial statements. Unrealized losses are eliminated in the same way as unrealized gains, but only to the extent that there is no evidence of impairment.

## (b) Foreign currency

## i. Foreign currency transactions

Monetary assets and liabilities denominated in foreign currencies are translated into colones at the exchange rate at the date of the consolidated statement of financial position, except for transactions that have a contractually agreed exchange rate. Transactions in foreign currencies during the year are translated at the exchange rates at the dates of the transactions. Foreign currency differences arising on translation are generally recognized in profit or loss for the year.

# ii. Monetary unit and foreign exchange regulations

The parity of the colon with the US dollar is determined in a free exchange market, under the supervision of the Central Bank of Costa Rica (BCCR) through a managed float regime. Under the managed float regime, the exchange rate is determined by the market, but BCCR still reserves the right to intervene in the foreign currency market to moderate significant fluctuations in the exchange rate and prevent deviations from the behavior of the variables that explain its medium- and long-term trends.

In conformity with the *Law to Strengthen Public Finances* (Law No. 9635), as of January 1, 2020, assets and liabilities in foreign currency must be expressed in colones, using the reference selling rate set by BCCR.

## iii. Method for valuation of assets and liabilities in foreign currency

As of December 31, 2021, assets and liabilities in US dollars are valued at the exchange rate of ¢645.25 to US\$1.00 (2020: ¢617.30 to US\$1.00), which is the reference selling rate established by BCCR.

#### Notes to the Consolidated Financial Statements

As of December 31, 2021, assets and liabilities denominated in euro are valued at the exchange rate of ¢732.17 to €1.00 (2020: ¢758.11 to €1,00), which is obtained by multiplying the international Reuters exchange rate by the reference rate set by BCCR for the sale of US dollars on the last business day of the month.

As of December 31, 2021, assets and liabilities denominated in Development Units (DU) were valued at the exchange rate of ¢948.36 to DU1.00 (2020: ¢920.08 to DU1.00). This exchange rate is based on the DU value tables published by SUGEVAL.

## iv. Foreign operations

The financial statements of BICSA are presented in US dollars, which is the entity's functional currency. They have been converted as follows:

- Monetary assets and liabilities denominated in US dollars have been translated at the closing exchange rate.
- Non-monetary assets and liabilities have been translated at the exchange rate in effect on the transaction date (historical rate).
- Equity balances, except profit or loss for the year, have been translated at the exchange rate in effect on the date of the transaction (historical rate).
- Income and expenses have been translated at average exchange rates in effect for the year.

## (c) <u>Financial instruments</u>

## (i) Recognition and initial measurement

The Conglomerate initially recognizes cash, deposits in checking accounts and cash equivalents on the date on which they are originated. All other financial instruments are recognized on the trade date, which is the date on which the Conglomerate becomes a party to the contractual provisions of the instrument.

A financial asset or financial liability is measured initially at fair value plus, for an item not at fair value through profit or loss (FVTPL), transactions costs that are directly attributable to its acquisition or issue.

#### Notes to the Consolidated Financial Statements

## (ii) <u>Classification and subsequent measurement</u>

#### Financial assets

Classification

On initial recognition, a financial asset is classified as measured at: amortized cost, fair value through other comprehensive income or fair value through profit or loss, according to the business model under which it is managed as well as the characteristics of the contractual cash flows.

Financial assets are not reclassified subsequent to their initial recognition, unless the Conglomerate changes its business model for managing financial assets, in which case all affected financial assets are reclassified on the first day of the first reporting year following the change in business model.

A financial asset is measured at amortized cost if it meets both of the following conditions and is not designated as at fair value through profit or loss:

- it is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

A financial asset is measured at fair value through other comprehensive income if it meets both of the following conditions and it is not designated as at fair value through profit or loss:

- it is held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets; and
- its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

#### Notes to the Consolidated Financial Statements

- All financial assets not classified as measured at amortized cost or fair value through other comprehensive income as described above are measured at fair value through profit or loss.
- On initial recognition, the Conglomerate may irrevocably designate a financial asset that otherwise meets the requirements to be measured at amortized cost or at fair value through other comprehensive income as at fair value through profit or loss if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise.

#### Business model assessment

- The Conglomerate makes an assessment of the objective of the business model in which a financial asset is held at a portfolio level because this best reflects the way the business is managed and information is provided to management. The information considered includes:
  - the stated policies and objectives for the portfolio and the operation of those policies in practice. In particular, whether management's strategy focuses on earning contractual interest revenue, maintaining a particular interest rate profile, matching the duration of the financial assets to the duration of the liabilities that are funding those assets or realizing cash flows through the sale of the assets:
  - how the performance of the portfolio is evaluated and reported to the Conglomerate's senior management;
  - the risks that affect the performance of the business model (and the financial assets held within that business model) and how those risks are managed;
  - how managers of the business are compensated e.g. whether compensation is based on the fair value of the assets managed or the contractual cash flows collected; and
  - the frequency, volume and timing of sales of financial assets in prior years, the reason for such sales and expectations about future sales activity.

The transfer of financial assets to third parties in transactions that do not qualify for derecognition are not considered sales for that purpose, in conformity with the continuous recognition of assets.

Financial assets held for trading or managed whose performance is assessed on a fair value basis are measured at fair value through profit or loss.

#### Notes to the Consolidated Financial Statements

Assessment of whether contractual cash flows are solely payments of principal and interest (SPPI)

- For the purposes of this assessment, 'principal' is defined as the fair value of the financial asset on initial recognition. However, the principal may change over time (e.g. if there are reimbursements of the principal).
- 'Interest' is defined as consideration for the time value of money and for the credit risk associated with the principal amount outstanding during a particular period of time and for other basic lending risks and costs (e.g. liquidity risk and administrative costs), as well as a profit margin.

In assessing whether the contractual cash flows are solely payments of principal and interest, the Conglomerate considers the contractual terms of the instrument. This includes assessing whether the financial asset contains a contractual term that could change the timing or amount of contractual cash flows such that it would not meet this condition. In making this assessment, the Conglomerate considers:

- contingent events that would change the amount or timing of cash flows;
- terms that may adjust the contractual coupon rate, including variable-rate features:
- prepayment and extension features; and
- terms that limit the Conglomerate's claim to cash flows from specified assets (e.g. non-recourse loans);
- features that modify consideration of the time value of money (e.g. periodical reset of interest rates).

A prepayment feature is consistent with the solely payments of principal and interest criterion if the prepayment amount substantially represents unpaid amounts of principal and interest on the principal amount outstanding, which may include reasonable additional compensation for early termination of the contract.

Additionally, for a financial asset acquired at a discount or premium to its contractual par amount, a feature that permits or requires prepayment at an amount that substantially represents the contractual par amount plus accrued (but unpaid) contractual interest (which may also include reasonable additional compensation for early termination) is treated as consistent with this criterion if the fair value of the prepayment feature is insignificant at initial recognition.

#### Notes to the Consolidated Financial Statements

Subsequent measurement and gains and losses

- Financial assets at fair value through profit or loss are subsequently measured at fair value. Net gains and losses, including any interest or dividend income, are recognized in profit or loss.
- Financial assets at fair value through other comprehensive income are subsequently measured at fair value. Interest income calculated using the effective interest method, foreign exchange gains and losses and impairment are recognized in profit or loss. Other net gains and losses are recognized in other comprehensive income and are accumulated in the fair value reserve. On derecognition, gains and losses accumulated in other comprehensive income are reclassified to profit or loss.
- Financial assets at amortized cost are subsequently measured at amortized cost using the effective interest method. Interest income, foreign exchange gains and losses and impairment are recognized in profit or loss. Any gain or loss on derecognition is recognized in profit or loss.

## Financial liabilities

Classification

- Financial liabilities are classified as measured at amortized cost or fair value through profit or loss.
- A financial liability is classified as at fair value through profit or loss if it is classified as held for trading or it is designated as such on initial recognition.

Subsequent measurement and gains and losses

- Financial liabilities at fair value through profit or loss are measured at fair value and net gains and losses, including any interest expense, are recognized in profit or loss.
- Other financial liabilities are subsequently measured at amortized cost using the effective interest method. Interest expense and foreign exchange gains and losses are recognized in profit or loss. Any gain or loss on derecognition is recognized in profit or loss.

#### Notes to the Consolidated Financial Statements

## (iii) Impairment of financial assets

The Conglomerate recognizes expected credit losses on the following assets that are not measured at fair value through profit or loss:

- Investments in financial instruments (amortized cost and OCI)
- Accrued interest receivable

The Conglomerate measures loss allowances at an amount equal to 12-month ECL or lifetime ECL.

Twelve-month ECL are the portion of lifetime ECL that result from default events on a financial instrument that are possible within the 12 months after the reporting date. Financial instruments for which 12-month ECL are recognized are referred to as 'Stage 1 financial instruments'. Financial instruments allocated to Stage 1 have not undergone a significant increase in credit risk since initial recognition and are not credit-impaired.

Lifetime ECL are the ECL that result from all possible default events over the expected life of the financial instrument or the maximum contractual period of exposure. Financial instruments for which lifetime ECL are recognized but that are not credit-impaired are referred to as 'Stage 2 financial instruments'. Financial instruments allocated to Stage 2 are those that have experienced a significant increase in credit risk since initial recognition but are not credit-impaired.

Financial instruments for which lifetime ECL are recognized and that are credit-impaired are referred to as 'Stage 3 financial instruments'.

Measurement of ECL

ECL are a probability-weighted estimate of credit losses. They are measured as follows:

- financial assets that are not credit-impaired at the reporting date: as the present value of all cash shortfalls (i.e. the difference between the cash flows due to the entity in accordance with the contract and the cash flows that the Conglomerate expects to receive);
- financial assets that are credit-impaired at the reporting date: as the difference between the gross carrying amount and the present value of estimated future cash flows.

#### Notes to the Consolidated Financial Statements

ECL are discounted using the effective interest rate of the financial asset.

At each reporting date, the Conglomerate assesses whether financial assets carried at amortized cost and debt securities at fair value through other comprehensive income are credit impaired. A financial asset is 'credit impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

Evidence that a financial asset is credit-impaired includes the following observable data:

- significant financial difficulty of the borrower or issuer;
- a breach of contract such as a default or being more than 90 days past due;
- the restructuring of a loan or advance by the Bank on terms that the Bank would not consider otherwise;
- it is becoming probable that the borrower will enter bankruptcy or other financial reorganization; or
- the disappearance of an active market for a security because of financial difficulties.

Presentation of allowance for ECL in the consolidated statement of financial position

Loss allowances for financial assets measured at amortized cost are presented as a deduction from the gross carrying amount of the assets. For debt securities at fair value through other comprehensive income, the loss allowance is charged to profit or loss and is recognized in other comprehensive income.

Forward-looking information

The Conglomerate incorporates forward-looking information into both the assessment of whether the credit risk of an instrument has increased significantly since its initial recognition and the measurement of ECL. The Conglomerate will formulate a base scenario of the future direction of the relevant economic variables, considering the advice of the Risk Committee, the Investments Committee, external information and forecasts. This process entails the development of two or more additional economic scenarios and assessing their likelihood.

#### Notes to the Consolidated Financial Statements

The base scenario will represent a more likely outcome; it is aligned with information used by the Conglomerate for other purposes such as strategic planning and budgeting. The other scenarios are one upside scenario and one downside scenario. Periodically, the Conglomerate carries out stress testing of more extreme shocks to calibrate its determination of the upside and downside representative scenarios.

## (d) Impairment of non-financial assets

At each reporting date, the Conglomerate reviews the carrying amounts of its non-financial assets (other than investment properties and deferred tax assets) to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated. Goodwill and intangible assets with indefinite useful lives are tested annually for impairment.

The recoverable amount of an asset or CGU is the greater of its value in use and its fair value less costs to sell. Value in use is based on estimated future cash flows, discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risk specific to the asset or CGU.

An impairment loss is recognized if the carrying amount of an asset or CGU exceeds its recoverable amount.

Impairment losses are recognized in the consolidated statement of comprehensive income. They are allocated first to reduce the carrying amount of any goodwill allocated to the CGU, and then to reduce the carrying amounts of the other assets in the CGU (or groups of CGUs) on a pro rata basis.

An impairment loss in respect of goodwill is not reversed. For other assets, an impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortization, if no impairment loss had been recognized.

## (iv) Derecognition

#### Financial assets

The Conglomerate derecognizes a financial asset from its consolidated statement of financial position when the contractual rights to the cash flows from the financial asset expire, or it transfers the rights to receive the contractual cash flows in a transaction in which substantially all of the risks and rewards of ownership of the financial asset are transferred or in which the Conglomerate neither transfers nor retains substantially all of the risks and rewards of ownership and it does not retain control of the financial asset.

#### Notes to the Consolidated Financial Statements

On derecognition of a financial asset, the difference between the carrying amount of the asset (or the carrying amount allocated to the portion of the asset derecognized) and the consideration received (including any new asset obtained less any new liability assumed) is recognized in profit or loss.

#### Financial liabilities

The Conglomerate derecognizes a financial liability when its contractual obligations are discharged or cancelled, or expire.

## (v) Offsetting

Financial assets and financial liabilities are offset and the net amount presented in the consolidated statement of financial position when, and only when, the Conglomerate currently has a legally enforceable right to set off the amounts and it intends either to settle them on a net basis or to realize the asset and settle the liability simultaneously.

Income and expenses are presented on a net basis in the consolidated statement of comprehensive income only when permitted under IFRS Standards, or for gains and losses arising from a group of similar transactions, such as gains or losses on financial assets measured at fair value through profit or loss.

## (e) Derivative financial instruments

Derivatives held for risk management purposes include all derivative assets and liabilities that are not classified as trading assets or liabilities. All derivatives are measured at fair value in the consolidated statement of financial position.

If a derivative is not held for trading and is not designated in a qualifying hedging relationship, then all changes in its fair value are recognized immediately in profit or loss as a component of net income from other financial instruments at fair value through profit or loss.

#### Notes to the Consolidated Financial Statements

## (f) Embedded derivatives

Derivatives may be embedded in another contractual arrangement (a host contract). The Conglomerate accounts for an embedded derivative separately from the host contract when:

- the host contract is not itself carried at fair value through profit or loss;
- the terms of the embedded derivative would meet the definition of a derivative if they were contained in a separate contract; and
- the economic characteristics and risks of the embedded derivative are not closely related to the economic characteristics and risks of the host contract.

Separated embedded derivatives are measured at fair value, with all changes in fair value recognized in profit or loss unless they form part of a qualifying cash flow or net investment hedging relationship. Separated embedded derivatives are presented in the consolidated statement of financial position together with the host contract.

The Conglomerate currently has the following derivative financial instruments:

#### ✓ Derivatives held for risk management

The Conglomerate obtained derivative instruments to hedge exposure to the LIBOR rate related to the issue of debt in October 2013 and April 2016 at a fixed rate in US dollars, with the purpose of compensating for changes in fair value attributable to changes in said benchmark rate.

LIBOR will cease to be published in 2021; however, the 3-month and 6-month settings will continue to be published until 2023. Therefore, information will still be reflected with the LIBOR rate until new rates are negotiated for contracts effective as of that date.

## ✓ *Derivatives other than hedges*

The Conglomerate entered into currency forwards with several clients. Under these derivative financial instruments, the Conglomerate acts as an authorized intermediary (counterparty). These instruments serve as a trading tool that is not used for currency speculation and whereby no risks are hedged.

These types of instruments are products which the Conglomerate can offer to its clients pursuant to the authorization provided by BCCR to operate exchange rate derivatives.

#### Notes to the Consolidated Financial Statements

For currency forwards, the Conglomerate considers three risk factors in determining the value of a forward contract: the spot exchange rate and the interest rates in both local and foreign currency. The value of these financial instruments is determined using data related to the average exchange rate at MONEX and market interest rates in colones and in US dollars, applicable to the different terms.

## (g) Cash and cash equivalents

Cash and cash equivalents include demand deposits in other banks and deposits in BCCR with original maturities of less than three months that are subject to an insignificant risk of changes in their fair value and are used by the Conglomerate in the management of its short-term commitments.

Cash and cash equivalents are carried at amortized cost in the consolidated statement of financial position.

# (h) Property, furniture, equipment and leasehold improvements

## (i) <u>Recognition and measurement</u>

Items of property, furniture, equipment and leasehold improvements are measured at cost less accumulated depreciation and any accumulated impairment losses. Cost includes disbursements directly attributable to the acquisition of the asset. If significant parts of an item of property, furniture, equipment and leasehold improvements have different useful lives, then they are accounted for as separate items (major components) of property, furniture, equipment and leasehold improvements. Purchased software that is integral to the functionality of the related equipment is capitalized as part of that equipment.

## (ii) <u>Subsequent costs</u>

Subsequent expenditure is capitalized only if it is probable that the future economic benefits associated with the expenditure will flow to the Conglomerate. Ongoing repairs and maintenance are expensed as incurred.

#### Notes to the Consolidated Financial Statements

## (iii) Depreciation and amortization

Depreciation is calculated using the straight-line method over the estimated useful life of each item of property, furniture, equipment and leasehold improvements, and it is recognized in profit or loss for the year. Leased assets are depreciated over the shorter of the lease term and their useful lives unless it is reasonably certain that the Conglomerate will obtain ownership by the end of the lease term. Land is not depreciated.

The estimated useful lives for the current period and comparative periods are as follows:

Type of asset	Estimated useful life
Buildings	25 to 120 years
Vehicles	10 years
Furniture and equipment	10 years
Computer hardware	5 years
Laptops	3 years
	According to the estimated useful life
Leasehold improvements	or the term of the lease

## (i) <u>Intangible assets</u>

## (i) Recognition and measurement

Intangible assets are measured at cost less accumulated amortization and any accumulated impairment losses.

## (ii) Amortization

Software is amortized on a straight-line basis in profit or loss over its estimated useful life, from the date on which it is available for use. The estimated useful life of software is three to five years.

#### (iii) Subsequent costs

Subsequent expenditure on software assets is capitalized only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure is recognized in profit or loss as it is incurred

#### Notes to the Consolidated Financial Statements

## (j) <u>Leases</u>

At inception of a contract, the Conglomerate assesses whether a contract is, or contains, a lease.

A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration.

## (i) As a lessee

- At commencement or on modification of a contract that contains a lease component, the Conglomerate allocates consideration in the contract to each lease component on the basis of its relative stand-alone price.
- The Conglomerate recognizes a right-of-use asset and a lease liability at the lease commencement date. The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, less any lease incentives received.
- The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the end of the lease term, unless the lease transfers ownership of the underlying asset to the Conglomerate by the end of the lease term or the cost of the right-of-use asset reflects that the Conglomerate will exercise a purchase option. In that case the right-of-use asset will be depreciated over the useful life of the underlying asset, which is determined on the same basis as those of property and equipment. In addition, the right-of-use asset is periodically reduced by impairment losses, if any, and adjusted for certain remeasurements of the lease liability.
- The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the Conglomerate's incremental borrowing rate. Generally, the Conglomerate uses its incremental borrowing rate as the discount rate.
- The Conglomerate determines its incremental borrowing rate by obtaining interest rates from various external financing sources and makes certain adjustments to reflect the terms of the lease and type of the asset leased.

#### Notes to the Consolidated Financial Statements

Lease payments included in the measurement of the lease liability comprise the following:

- fixed payments, including in-substance fixed payments; and
- the exercise price under a purchase option that the Conglomerate is reasonably certain to exercise, lease payments in an optional renewal period if the Conglomerate is reasonably certain to exercise an extension option, and penalties for early termination of a lease unless the Bank is reasonably certain not to terminate early.
- The lease liability is measured at amortized cost using the effective interest method. It is remeasured when there is a change in future lease payments arising from a change in an index or rate, if there is a change in the Conglomerate's estimate of the amount expected to be payable under a residual value guarantee, if the Conglomerate changes its assessment of whether it will exercise a purchase, extension or termination option or if there is a revised in-substance fixed lease payment.
- When the lease liability is remeasured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

## (ii) Short-term leases and leases of low-value assets

- The Conglomerate has elected not to recognize right-of-use assets and lease liabilities for leases of low-value assets and short-term leases.
- The Conglomerate recognizes the lease payments associated with these leases as an expense on a straight-line basis over the lease term.

# (k) <u>Loan portfolio</u>

- SUGEF defines a credit operation as any operation related to any type of underlying instrument or document, except investments in financial instruments, whereby credit risk is assumed either by providing or committing to provide funds or credit facilities, acquiring collection rights or guaranteeing that obligations with third parties will be honored. Credit operations include loans, guarantees, letters of credit, pre-approved lines of credit and loans pending disbursement.
- The loan portfolio is presented at the amount of outstanding principal. Interest is calculated based on the value of outstanding principal and the contractual interest rates and is accounted for as income using the accrual method of accounting.

#### Notes to the Consolidated Financial Statements

The Conglomerate follows the policy of suspending interest accruals on loans when principal or interest payments are more than 180 days past due. The recovery or collection of that interest is recognized as income when collected.

## (1) Allowance for loan losses

- The allowance for loan losses is based on a periodic assessment of the probability of recovery of the loan portfolio that considers a number of factors, including current economic conditions, prior experience with the allowance, the portfolio structure, borrower liquidity and loan guarantees.
- Additionally, the probability of recovery of the loan portfolio is assessed in conformity with the provisions of SUGEF Directive 1-05 *Regulations for Borrower Classification*, which was approved by CONASSIF on November 24, 2005, was published in Official Gazette No. 238 dated December 9, 2005 and is effective from October 9, 2006. That assessment considers parameters including borrower payment history, creditworthiness, quality of guarantees and delinquency.
- SUGEF may require an allowance to be established for an amount greater than the amount determined by the Bank.
- Management considers the allowance to be sufficient to absorb any potential losses that may be incurred on recovery of the portfolio.
- As of December 31, 2021 and 2020, increases in the allowance for loan losses are included in the accounting records in accordance with Article 10 of IRNBS.

## (m) Allowance for impairment of derivative instruments other than hedges

The provisions of Article 35 of SUGEF Directive 9-08 are to be applied in calculating the allowance for clearing price risk in respect of each customer or counterparty. For such purposes, the capital requirement adjusted for clearing price risk (as defined in Article 28 of SUGEF Directive 3-06) must be multiplied by the respective allowance percentage corresponding to the borrower rating included in SUGEF Directive 1-05.

# (n) Other receivables

Other receivables are recorded at amortized cost. The recoverability of these accounts is assessed by applying criteria similar to those established by SUGEF Directive 1-05 for the loan portfolio. Notwithstanding the results of the assessment, if an account is not recovered within 120 days from the due date, an allowance is established for an amount equivalent to 100% of the balance receivable. Accounts with no specified due date are considered payable immediately.

#### Notes to the Consolidated Financial Statements

## (o) Assets held for sale

Assets held for sale are assets owned by the Conglomerate for realization or sale (i.e. assets received in lieu of payment, assets awarded in judicial auctions, assets purchased to be leased under finance and operating leases, assets produced for sale, idle property and equipment, and other assets held for sale).

Assets held for sale are valued at the lower of cost and market value. If market value is less than the cost booked in the accounting records, an impairment allowance must be booked for the amount of the difference between both values. Cost is the historical acquisition or production value in local currency. These assets should not be revalued or depreciated for accounting purposes and they are to be booked in local currency. The cost booked in the accounting records for a foreclosed asset may only be increased by the amount of improvements or additions, up to the amount by which they increase the asset's realizable value. Other expenditures related to assets held for sale are to be expensed in the year in which they were incurred.

The net realizable value of an asset should be used as its market value. Net realizable value is determined by applying strictly conservative criteria and is calculated by subtracting expenses to be incurred in the sale of the asset from its estimated selling price. The estimated selling price of the asset is determined by an appraiser based on current market conditions. Expectations for market improvements are not considered and it is assumed that the assets must be sold in the shortest period of time possible to enable the Bank to recover the money invested and use it for its business activities. For all assets held for sale, reports should be prepared by the appraisers who performed the appraisals and those reports must be updated at least annually.

If an asset booked in this group is used by the Conglomerate, it should be reclassified to the appropriate account in the corresponding group.

SUGEF Directive 34-02 requires that the allowance for impairment of assets held for sale acquired after May 2010 be established gradually by booking one-twenty-fourth of the value of such assets each month during two years until the allowance is equivalent to 100% of the assets' carrying amount. Through notes No. 1573-09 and No. 1574-10 dated May 7, 2020, CONASSIF communicated by means of Article 72 of IRNBS (Law No. 1644) the extension of the term from 24 months to 48 months, whereby the total (100%) allowance for impairment of assets held for sale must be applied. However, if it has not been sold within 24 months from the date of the award or receipt of the asset, the entity must request from the Superintendency an extension for an equal term for sale of the asset. The extension request may be denied by the Superintendency, providing adequate grounds for its decision, in which case it will require the creation of an allowance for 100% of the carrying amount. If the entity does not request an extension, it will also be required to create an allowance.

#### Notes to the Consolidated Financial Statements

For assets held for sale prior to the aforementioned date, management of the Conglomerate follows the policy of recognizing an allowance equivalent to 100% of the realizable value for assets that are not sold or leased, within two years from the date of acquisition or production.

## (p) Accounts payable and other liabilities

Accounts payable and other liabilities are carried at amortized cost.

## (q) <u>Provisions</u>

A provision is recognized in the consolidated statement of financial position if, as a result of a past event, the Conglomerate has a present legal or constructive obligation and it is probable that an outflow of economic benefits will be required to settle the obligation. The provision made approximates settlement value; however, final amounts may vary. The estimated value of provisions is adjusted at the date of the consolidated statement of financial position, directly affecting the consolidated statement of comprehensive income.

## (r) Employee benefits

## (i) Short-term employee benefits

Short-term employee benefits are expensed as the related service is provided. A liability is recognized for the amount expected to be paid if the Bank has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be estimated reliably.

Statutory Christmas bonus

Each month, the Conglomerate books an accrual to cover future statutory Christmas bonus disbursements. Costa Rican legislation requires the payment of one-twelfth of an employee's monthly salary for each month of service. That payment is made to the employee in December, even in the event of dismissal. In the case of dismissals or resignations that occur prior to December, the employee is entitled to a bonus that is proportional to the time worked during the year.

## Notes to the Consolidated Financial Statements

#### Vacation

Costa Rican legislation establishes that for every fifty weeks of service, employees are entitled to two weeks of vacation. The Conglomerate has the policy that for all of its personnel, the accrued vacation days at year end may not exceed one and a half year.

# Incentives plan

- The Conglomerate has an incentives and performance assessment system (Sistema de Evaluación del Desempeño e Incentivos, SEDI). It is defined at the BNCR financial conglomerate level and is subject to management models that have been previously approved.
- The score obtained in this assessment is the sum of the percentages obtained in the individual and group evaluations. The minimum score to be obtained is 80 points.
- These incentives aim to promote effective achievement of institutional objectives and goals, which requires continuous efforts by the Conglomerate to coordinate and consolidate its work force, increase its productivity and ensure its compensation is market competitive.
- These incentives are paid as compensations for the employees' business effort and individual effort, so as to promote an extraordinary performance, reaching the goals established in the Annual Operating Plan and in the Strategic Plan. This salary incentive is annual; the evaluation covers from January to December of each year. The allowance is calculated as 15% of income after income tax and statutory allocations. The amount obtained from that percentage includes the social security contributions corresponding to that payment.
- This item may not exceed 60% of the employee's monthly salary, in conformity with the guidelines set forth by the Executive Branch in Directive No. 026-H dated May 26, 2015 "Regarding the Policies on the Payment of Incentives at State-owned Banks" and Directive No. 036-H dated November 10, 2015 "Regarding the Parameters to be Used in Determining the Feasibility of the Payment of Incentives to Employees of State-owned Banks".
- The expense for the incentive is booked monthly in a liability account, which is liquidated the following year when the payment is made to employees and former employees who met the required conditions. For 2021, there is an arbitration process underway, which prevents the payment of the incentive.

## Notes to the Consolidated Financial Statements

# (ii) <u>Defined contribution plans</u>

- Obligations for contributions to defined contribution plans are expensed as the related service is provided. This includes the contributions to supplemental pension fund operators.
- Pursuant to the *Employee Protection Law*, all employers must contribute 3% of monthly employee salaries during the entire term of employment. Contributions are collected through the Costa Rican Social Security Administration (CCSS) and are then transferred to pension fund operators selected by employees.

# (iii) <u>Termination benefits</u>

- Termination benefits are expensed when the Conglomerate has an obligation in relation to those benefits. If benefits are not expected to be settled wholly within 12 months of the reporting date, then they are discounted.
- Costa Rican legislation requires the payment of severance benefits to employees in the event of retirement, death or dismissal without just cause, equivalent to seven days' salary for employees with between three and six months of service, 14 days' salary for employees with between six months and one year of service and an amount prescribed by the *Employee Protection Law* for employees with more than 1 year of service, up to a maximum of eight years.
- The Conglomerate follows the practice of making monthly transfers to the Employee Association (Asociación Solidarista de Empleados del Banco Nacional, ASEBANACIO) equivalent to 5.33% of member employees' monthly salaries for management and custody, which are expensed in the year incurred. The aforementioned contributions and those made to the Supplemental Pension System are considered advance severance payments.
- In the event of dismissal without just cause, the amount payable to the former employee is calculated and if there are any differences between the calculation and the amount payable by the Employee Association, the Conglomerate assumes the difference as an expense. If the dismissal is with just cause, then the Conglomerate does not have to make any payments.

## Notes to the Consolidated Financial Statements

## (iv) Employee Protection and Retirement Fund

The Employee Protection and Retirement Fund of Banco Nacional de Costa Rica (the Fund) was created by the *Law of Banco Nacional de Costa Rica* (Law No. 16) dated November 5, 1936 and has been amended on a number of occasions. The most recent amendment was included in the *Law to Modernize the Financial System of the Republic* (Law No. 7107) dated October 26, 1988. Pursuant to Law No. 16, the Fund was established as a special employee protection and retirement system for the Bank's employees. The Fund is composed of the following:

- items established by the laws and regulations related to the Fund;
- contributions made by the Bank equivalent to 10% of total wages;
- contributions made by employees equivalent to 5.50% of total wages to strengthen the Fund; and
- income from investments made by the Fund and other potential income.

For members of the Fund who terminate their employment prior to being entitled to a pension, the member's accrued balance is paid in accordance with the conditions stipulated in the Fund's Regulations on Retirement.

The Governing Body is responsible for the Fund's Internal Management. The Fund's accounting records are kept by Bank employees selected based on their qualifications, in accordance with the provisions of the Governing Body and with the oversight of the Internal Audit Department. Those employees are independent from the Bank's general accounting department. The Fund operates based on the principle of solidarity.

The Bank's contributions to the Fund are considered defined contribution plans. Consequently, the Bank has no additional obligations.

## (s) Deferred income

Deferred income corresponds to income received in advance by the Conglomerate that should not be recognized in profit or loss for the year since it has not yet been accrued. Deferred income is recognized and credited to the corresponding income account as it accrues.

## Notes to the Consolidated Financial Statements

## (t) Legal reserve

Pursuant to Article 12 of IRNBS, the Bank appropriates 50% of each year's earnings after income taxes and statutory allocations to a legal reserve. Such appropriation is performed pursuant to the Chart of Accounts for Financial Entities, Groups and Conglomerates. Accordingly, in the first and second halves of each year, income and expenses are offset and the sum of the results of each half year is transferred to opening retained earnings.

## Other statutory reserves

In order to comply with Panamanian regulations, the associate BICSA must create the following statutory reserves:

	Agreement of the Superintendency of
Statutory reserve	Banks of Panama
Statutory reserve for assets held for sale	Agreement No. 003-2009
Statutory dynamic provision	Agreement No. 004-2013

# (u) <u>Revaluation surplus</u>

Revaluation surplus included in the consolidated statement of changes in equity may be transferred directly to prior year retained earnings when the surplus is realized. Total surplus is realized on the retirement, disposal or use of the asset. The transfer of revaluation surplus to prior year retained earnings is not made through the consolidated statement of comprehensive income.

Per SUGEF's authorization, the Bank follows the policy of transferring the revaluation surplus to prior year retained earnings for subsequent capitalization, in conformity with Article 8 of IRNBS (Law No. 1644).

## (v) <u>Income tax</u>

Income tax is determined pursuant to the provisions of the *Income Tax Law*, which require that the Bank file its income tax returns for the 12 months ending December 31 of each year. Any resulting tax is recognized in profit or loss for the year and credited to a liability account in the consolidated statement of financial position.

### Notes to the Consolidated Financial Statements

### i. Current tax

Current tax is the expected tax payable on taxable income for the year, using tax rates enacted at the date of the consolidated statement of financial position and any adjustment to tax payable in respect of previous years.

## ii. Deferred tax

Deferred tax is recognized using the balance sheet liability method, providing for temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes. In accordance with this method, temporary differences are identified as either taxable temporary differences (which result in future taxable amounts) or deductible temporary differences (which result in future deductible amounts). A deferred tax liability represents a taxable temporary difference and a deferred tax asset represents a deductible temporary difference.

A deferred tax asset is recognized only to the extent that there is a reasonable probability that it will be realized.

# iii. Tax benefits FOCREDE

Regarding the tax benefits applied to the Development Credit Fund (FOCREDE), the Development Financing Fund (FOFIDE) and the National Development Trust (FINADE) as part of the resources of the Development Banking System managed by the Bank, as established in Article 15 of the Comprehensive Amendment to Law No. 8634, Development Banking System Act and Amendment to Other Laws (Law No. 9274), effective from November 27, 2014, that fund is exempt from income tax and from any other type of tax.

The 8% exemption on securities is effective from August 23, 2016, as evidenced in certification SRCST-TV-009-2016 of the Ministry of Finance issued for the period of one year, which was renewed indefinitely by means of resolution DGCN-146-2017, at the request of the banks that manage the fund, i.e. Banco Nacional de Costa Rica and Banco de Costa Rica. Pursuant to the *Law to Strengthen Public Finances* (Law No. 9635), a 15% exemption is effective from July 1, 2019.

### Notes to the Consolidated Financial Statements

# (w) Segment reporting

A business segment is a distinguishable component of the Conglomerate that is engaged either in providing a specific product or service or a group of related products or services within a particular economic environment and that is subject to risks and returns different from those of other business segments.

# (x) <u>Financial statements of the different departments</u>

The consolidated financial statements include the financial statements of the Commercial Banking, Mortgage Banking and Rural Credit Banking departments, which were combined to determine the financial and economic position of the legal entity (the Bank), since those departments are dedicated to banking activities and are directly subordinated to the Bank's General Board of Directors.

All inter-department assets, liabilities, income and expenses have been eliminated in the process of combining the financial statements.

Pursuant to the provisions of Article No. 43 of IRNBS (Law No. 1644), the accounting records of each of the Bank's departments are kept separately.

# (y) Recognition of income and expenses

## *i. Interest income and interest expense*

Interest income and interest expense are recognized in the consolidated statement of comprehensive income as they accrue. Interest income and interest expense include amortization of any premium or discount during the term of the instrument until maturity.

The Conglomerate follows the policy of suspending interest accruals on loans when principal or interest payments are more than 180 days past due. Interest income on those loans is recognized when collected.

DU are valued using the rates provided by SUGEVAL for such purposes. The effect of valuation of assets and liabilities denominated in DU is directly booked in the corresponding foreign exchange gain and foreign exchange loss accounts in the statement of comprehensive income.

### Notes to the Consolidated Financial Statements

The Bank took extraordinary measures to help its customers and give flexibility with payments to borrowers affected by the economic crisis caused by the pandemic. The solutions offered included COVID-19 restructuring, which allowed the customer to suspend the payment for a specific number of installments, which were then restructured as follows:

- (1) The principal of the unpaid installments is prorated among the remaining installments of the payment plan, to be paid within the remaining term of the operation;
- (2) Interest corresponding to the restructured installments shall be payable at the end of the term of the operation, or it can be settled previously by the customer if they wish to do so.

These measures were adopted considering the cycle of economic activities. Some of them exceed six months, which entailed the accrual of interest for more than 180 days.

Regarding accrual on the loan portfolio over 180 days, official letter CNS-1698/08 indicates that an allowance must be created with cutoff date as of October 2021. Of the balance booked in accrued interest receivable on the loan portfolio, the Bank must record ¢34,868 million, corresponding to accrued interest over 180 days. Allowances in the amount of ¢1,908 million have already been booked; therefore, the base balance to be recorded in the allowance plan is ¢32,960 million. The allowance plan must be carried out during the next 48 months, with bi-annual cutoffs. However, the balance must be updated at the beginning of each semester, considering the payments made, refinancing, default and other effects.

	Minimum allowance percentage of the	
	balance of accrued interest receivable	Minimum allowance
Semester	over 180 days	<u>required</u>
2022-06	9%	2,966
2022-12	18%	5,933
2023-06	30%	9,888
2023-12	42%	13,843
2024-06	56%	18,458
2024-12	70%	23,072
2025-06	85%	28,017
2025-12	100%	32,960

### Notes to the Consolidated Financial Statements

### ii. Fee and commission income

Fee and commission income arises on services provided by the Conglomerate and is recognized when the corresponding service is provided. When fees and commissions are an integral part of the return on the underlying operation, they are deferred over the term of the operation and amortized using the effective interest method.

# iii. Income from foreign currency exchange and arbitrage

Income from foreign currency exchange and arbitrage corresponds to foreign exchange gains arising from the purchase and sale of foreign currency. Cumulative foreign exchange gains arising from purchases and sales of foreign currency conducted during the month are recognized in the consolidated statement of comprehensive income on a monthly basis.

# iv. Operating lease expenses

Payments for operating lease agreements are recognized in the consolidated statement of comprehensive income over the life of the lease.

### (z) Statutory allocations

- In accordance with SUGEF's Chart of Accounts, statutory allocations on the year's net earnings payable to the National Institute for Cooperative Development (INFOCOOP), the National Emergency Commission (CNE), the National Commission for Educational Loans (CONAPE) and the Disability, Old Age and Death Benefit System (RIVM) are recognized as expenses in the consolidated statement of comprehensive income.
- Under Article 12 of IRNBS, the net earnings of commercial State-owned banks are allocated as follows: 50% to a legal reserve; 10% to increase the capital of INFOCOOP; and the remainder to increase the Bank's capital, pursuant to Article 20 of Law No. 6074.
- Pursuant to paragraph a) of Article 20 of the *Law to Create the National Commission for Education (CONAPE)* (Law No. 6041), the Bank is required to make statutory allocations equivalent to 5% of earnings before taxes and statutory allocations to CONAPE.
- In accordance with Article 46 of the *National Emergency and Risk Prevention Act*, all institutions of the central administration and decentralized public administration, as well as State-owned entities, must contribute three percent (3%) of their reported earnings before taxes and statutory allocations and of their accumulated budget surplus to CNE. Such funds are deposited in the National Emergency Fund to finance the National Risk Management System.

## Notes to the Consolidated Financial Statements

- Article 78 of the *Employee Protection Law* (Law No. 7983) establishes a contribution of up to 15% of the earnings of State-owned public companies, with the purpose of strengthening the funding base for the RIVM of CCSS and to provide universal CCSS coverage for impoverished non-salaried workers.
- For the Pension Fund Manager, Article 49 of Law No. 7983 establishes that public capital pension operators must allocate 50% of their earnings to the affiliates of the Compulsory Retirement Savings Fund.

# (aa) <u>Development Financing Fund (FOFIDE)</u>

- In accordance with Article 32 of the *Development Banking System Act* (Law No. 8634), all State-owned banks, except Banco Hipotecario para la Vivienda (BANHVI), must appropriate each year at least five percent (5%) of their net earnings after income taxes to create and strengthen their own development funds. The objective of that appropriation is to provide financing to individuals and legal entities that present viable and feasible projects in conformity with the provisions of the aforementioned law.
- For purposes of establishing and strengthening development financing funds, all State-owned banks must transfer to their respective funds the amount corresponding to prior year's earnings in the second quarter of each year. At that time, the development financing programs that have been approved by the Governing Board will start operations.

# (bb) Development Credit Fund (FOCREDE)

- The Development Credit Fund (FOCREDE) is comprised of the funds prescribed in Article 59 of IRNBS (Law No. 1644). FOCREDE will be managed by State-owned banks. Accordingly, in compliance with the *Repeal of Transition Provision VII of Law No.* 8634 (Law No. 9094) and Article 35 of the *Development Banking System Act* (Law No. 8634), in meeting No. 119 of January 16, 2013, through agreement No. AG-1015-119-2013, Banco de Costa Rica and Banco Nacional de Costa Rica are appointed managers for five years from the date of signing of the respective management agreements, renewable for equal periods. Each bank is awarded the management of fifty percent (50%) of such fund.
- As a result, through Official Letter CR/SBD-014-2013, the Technical Secretariat of the Governing Board required all private banks to open checking accounts with both Banco Nacional de Costa Rica and Banco de Costa Rica (Managing Banks) in local and foreign currency and allocate fifty percent (50%) of those funds to each Managing Bank.

## Notes to the Consolidated Financial Statements

The powers granted by the Governing Board to the Managing Banks are as follows:

- a. Pursuant to Article 6 of Law No. 8634, the Managing Banks may offer first-tier banking services to the beneficiaries of the Development Banking System.
- b. Pursuant to Article 35 of Law No. 8634, the Managing Banks may offer second-tier banking services with FOCREDE funds for financial entities other than private banks, provided that the purposes and obligations established in Law No. 8634 are met and such entities are duly authorized by the Governing Board.
- c. Pursuant to Article 35 of Law No. 8634, the Managing Banks may channel FOCREDE funds through placements to: associations, cooperatives, foundations, non-governmental organizations, producer organizations, or other formal entities, provided that they perform loan operations through development financing programs that meet the objectives established in Law No. 8634 and are duly authorized by the Governing Board.
- d. The term of the agreement is five years, renewable for equal and successive periods, unless a written order by the Governing Board provides otherwise and is notified at least three months in advance. If a lack of capacity and competence is proven by the Managing Banks, this agreement may be terminated under paragraph j), Article 12 of Law No. 8634, and the executive regulations thereto.

## (cc) <u>Trust operations</u>

Assets managed by the Conglomerate as trustee are not considered part of the Bank's equity and, therefore, are not included in the consolidated financial statements. Fee and commission income derived from trust management is recognized on an accrual basis.

## (6) Risk management

The Conglomerate has exposure to the following risks:

- credit risk
- liquidity risk
- market risk
  - interest rate risk
  - o currency risk
- operational risk.

## Notes to the Consolidated Financial Statements

The Corporate Risk Division is responsible for identifying and measuring credit, market, liquidity and operational risks. For such purposes, all types of risks to which the Conglomerate is exposed are monitored by that Division on an ongoing basis using a mapping procedure to classify risks based on their severity or impact and their frequency or probability of occurrence.

Policies and procedures for managing market and liquidity risks are also being formalized in specific manuals for each type of risk that describe the methodologies used to manage those risks. This activity has been extended to the Bank's subsidiaries, i.e. the Brokerage Firm, Investment Fund Manager and Pension Fund Manager.

The Conglomerate manages the above risks as follows:

## *a) Credit risk*

## i. Banco Nacional de Costa Rica

This is the risk that the borrower or issuer of a financial asset fails to meet its contractual obligations, fully and on time, in accordance with the terms and conditions agreed upon at the time the financial asset was acquired. Credit risk is mainly related to the loan portfolio and investment securities. The exposure to credit risk on those assets is represented by the carrying amount of the assets in the consolidated statement of financial position. The Bank also has exposure to credit risk for off-balance sheet credits, such as commitments, letters of credit, sureties, and guarantees.

The Bank monitors credit risk on an ongoing basis through reports on portfolio status and classification. Credit analyses include periodic assessments of the financial position of customers, an analysis of the country's economic, political and financial environment and the potential impact on each sector. For such purposes, a thorough understanding is obtained of customers on an individual basis and their capacity to generate cash flows that enable them to honor their debt commitments.

## Notes to the Consolidated Financial Statements

The Bank has established the following credit risk management procedures:

- The Bank has defined procedures for the monitoring, application of controls and loan processing. The functions, tasks and procedures performed by the Credit Risk Division have been documented with the support of the Quality Management Division. Consequently, the Bank has been able to optimize and standardize the process.
- The Bank has performed and reviewed the administrative loan follow-up procedures for branches and regional offices.
- The Bank is performing a comprehensive assessment of the credit granting process and the procedures performed in offices, shared service centers, commercial areas and corporate center.
- The work plan for loan follow-up includes an evaluation of main borrowers (higher balances in the loan portfolio), which involves continuous monitoring and visits to regional offices.

At the date of the consolidated statement of financial position, there are no significant concentrations of credit risk. The maximum exposure to credit risk is represented by the carrying amount of each financial asset.

As of December 31, the Bank's financial instruments with exposure to credit risk are as follows:

		Direct loans		Stand-by credits	
	Note	2021	2020	2021	2020
Loan portfolio					
Principal	¢	4,534,330,590,665	4,358,712,393,620	343,468,286,255	326,647,988,405
Accounts and accrued interest					
receivable		110,377,468,668	122,742,551,278		
Gross carrying amount		4,644,708,059,333	4,481,454,944,898	343,468,286,255	326,647,988,405
Incremental direct costs					
related to loans		3,675,079,715	3,756,519,754	-	-
Deferred income from loan					
portfolio		(35,117,407,652)	(33,106,164,873)	-	-
Allowance for loan losses					
(accounting records)		(134,969,114,159)	(137,910,635,469)	(862,169,136)	(717,444,504)
Net carrying amount	¢	4,478,296,617,237	4,314,194,664,310	342,606,117,119	325,930,543,901

# Notes to the Consolidated Financial Statements

		Direct loans		Stand-by credits	
		2021	2020	2021	2020
<u>Loan portfolio</u>					
Total balances:					
0	¢	38,542,571,361	40,994,588,758	-	-
A1		3,547,626,299,530	3,345,716,965,669	318,791,530,806	317,614,486,504
A2		64,839,046,769	70,320,669,488	1,350,094,056	1,096,793,509
B1		496,959,517,225	488,272,878,369	19,579,666,173	3,298,059,207
B2		19,393,633,811	11,113,365,743	94,766,477	108,882,676
C1		153,800,694,145	109,225,670,415	1,377,025,818	1,087,057,410
C2		17,461,789,224	6,041,845,665	123,641,928	28,546,854
D		124,274,772,442	189,627,097,686	763,454,913	1,693,080,384
E		181,809,734,826	220,141,863,105	1,388,106,084	1,721,081,861
		4,644,708,059,333	4,481,454,944,898	343,468,286,255	326,647,988,405
Structural allowance					
(subledger – database)	_	(93,400,972,388)	(121,583,122,042)	(293,237,854)	(159,549,419)
Net carrying amount	¢ _	4,551,307,086,945	4,359,871,822,856	343,175,048,401	326,488,438,986
Individually assessed loans					
with allowance:					
0	¢	38,871,253,691	40,994,588,758	-	-
A1		3,546,825,283,141	3,345,716,965,669	22,773,177,666	38,054,128,498
A2		64,839,046,769	70,320,669,488	26,833,348	48,005,089
B1		496,959,517,225	488,272,878,369	15,862,698,895	785,385,236
B2		19,393,633,811	11,113,365,743	-	-
C1		153,620,176,301	109,225,670,415	24,609,002	35,434,298
C2		16,461,789,224	6,041,845,665	4,073,391	-
D		124,274,772,442	189,627,097,686	59,645,358	46,196,377
E		181,579,058,900	220,141,863,105	46,371,877	9,921,901
		4,642,824,531,504	4,481,454,944,898	38,797,409,537	38,979,071,399
Structural allowance					
(subledger – database)	_	(93,400,972,388)	(121,583,122,042)	(293,237,854)	(159,549,419)
Net carrying amount	¢	4,549,423,559,116	4,359,871,822,856	38,504,171,683	38,819,521,980

# Notes to the Consolidated Financial Statements

		Direct	loans	Stand-by credits	
		2021	2020	2021	2020
Current loan portfolio, without allowance:					
0		671,316,720	-	-	-
A1		801,016,389	-	296,018,353,493	279,560,358,007
A2		-	-	1,323,210,708	1,048,788,420
B1		-	-	3,716,967,279	2,512,673,971
B2		-	-	94,816,477	108,882,676
C1		180,517,845	-	1,352,416,738	1,051,623,112
C2		-	-	119,568,263	28,546,853
D		-	-	703,809,555	1,646,884,007
E		230,676,875		1,341,734,205	1,711,159,960
Carrying amount		1,883,527,829		304,670,876,718	287,668,917,006
Gross carrying amount Allowance for loan losses	¢	4,644,708,059,333	4,481,454,944,898	343,468,286,255	326,647,988,405
(database) Excess of allowance over		(93,400,972,388)	(121,583,122,042)	(293,237,854)	(159,549,419)
structural allowance Incremental direct costs		(41,568,141,771)	(16,327,513,427)	(568,931,282)	(557,895,085)
related to loans Deferred income from loan		3,675,079,715	3,756,519,754	-	-
portfolio		(35,117,407,652)	(33,106,164,873)	-	-
Net carrying amount	¢	4,478,296,617,237	4,314,194,664,310	342,606,117,119	325,930,543,901
Restructured loans	¢	25,893,341,916	28,579,496,207		

Set out below is an analysis of the Bank's loan portfolio balances as of December 31, gross and net of the allowance for loan losses, by risk rating according to SUGEF Directive 1-05 and SUGEF Directive 15-16:

		2021				
		Loans to custom	iers			
		Gross	Net			
0	¢	38,542,571,361	37,502,326,225			
A1		3,547,626,298,341	3,527,366,818,057			
A2		64,839,046,769	64,503,998,476			
B1		496,959,517,225	491,930,992,104			
B2		19,393,633,811	19,124,251,088			
C1		153,800,694,145	149,177,898,668			
C2		17,461,789,224	15,542,369,130			
D		124,274,772,442	111,374,110,091			
E		181,809,736,015	134,784,323,106			
	¢	4,644,708,059,333	4,551,307,086,945			

(Continued)

### Notes to the Consolidated Financial Statements

		2020				
		Loans to cus	tomers			
		Gross	Net			
0	¢	40,994,588,758	39,457,228,408			
A1		3,345,716,965,669	3,310,851,971,253			
A2		70,320,669,488	69,963,612,937			
B1		488,272,878,369	483,483,600,669			
B2		11,113,365,743	10,943,797,620			
C1		109,225,670,415	106,226,875,294			
C2		6,041,845,665	5,724,122,768			
D		189,627,097,686	169,651,437,137			
E		220,141,863,105	146,524,218,838			
	¢	4,481,454,944,898	4,342,826,864,924			

As shown above, as of December 31, 2021, the gross portfolio amounts to ¢4,644 billion. Of that amount, 88.89% is classified in risk ratings "A+B" and 11.11% in risk ratings "C+D+E" (2020: ¢4,481 billion, of which 88.28% is classified in risk ratings "A+B" and 11.72% in risk ratings "C+D+E").

# Individually assessed loans with allowance:

Pursuant to SUGEF Directives 1-05 and 15-16, a risk rating is assigned to all borrowers. Applicable allowance percentages are determined based on that risk rating. Individually assessed loans with allowance are loan operations for which, after considering the guarantee for the loan, there is still a balance to which the applicable allowance percentage will be applied.

# Past due loans without allowance:

Past due loans without allowance correspond to loan operations with a guarantee that covers at least the outstanding balance due to the Bank. Accordingly, no allowance is established.

## Restructured loans:

Through Note CNS-2020, in Article 7 of Minutes of Meeting No. 1602-2020, held on August 31, 2020, CONASSIF communicated the different considerations to be made with regard to restructured loan operations.

## Notes to the Consolidated Financial Statements

Restructured loans are those for which the Bank has changed the original contractual terms due to deterioration in the borrower's financial position and where the Bank has made concessions that it would not otherwise consider. Once the loan is restructured, it remains in this category regardless of improvement in the borrower's position after restructuring. The various types of restructured loans are as follows:

- a. Extended loan: Loan operation in which at least one full or partial payment of principal or interest due under the current contractual terms has been postponed.
- b. Modified loan: Loan operation in which at least one of the current contractual repayment terms has been modified, excluding extensions, additional payments not included in the loan repayment schedule, additional payments to reduce the amount of installments and a change in the currency used while respecting the original loan maturity date.
- c. Refinanced loan: Loan operation in which at least one payment of principal or interest is made fully or partially with another loan operation extended to the borrower or to an individual from its economic interest group by the same financial intermediary or any other company of the same financial group or conglomerate. In the event of full settlement of the loan, the new loan operation is considered to be refinanced. In the event of partial settlement, both the new and existing loan operations are considered to be refinanced.

# Loan write-off policy:

The Bank writes off a loan (and any allowance for loan losses) when it determines the loan to be uncollectible based on an analysis of significant changes in the financial conditions of the borrower preventing compliance with the payment obligation or when it determines that the guarantee is insufficient to cover the entire amount of the loan facility. For standard loans with smaller balances, write-offs are generally based on the level of arrears of the loan granted.

## Borrower classification

Pursuant to SUGEF Directive 1-05, borrowers are classified in two groups: Group 1, borrowers whose total outstanding balance exceeds \$\psi100 million, according to Note SGF-1514-2019 and Group 2, borrowers whose total outstanding balance is less than \$\psi100 million.

## Notes to the Consolidated Financial Statements

As of December 31, the loan portfolio by borrower classification is as follows:

		Direct	loans	Stand-by	credits
Borrower			_		_
classification		2021	2020	2021	2020
Group 1	¢	2,513,142,891,732	2,323,207,378,048	47,155,749,167	43,772,477,720
Group 2		2,131,565,167,601	2,158,247,566,850	296,312,537,088	282,875,510,685
	¢	4,644,708,059,333	4,481,454,944,898	343,468,286,255	326,647,988,405

# Risk ratings

The Bank individually classifies its borrowers in one of eight risk ratings, identified as A1, A2, B1, B2, C1, C2, D and E, with rating A1 as the lowest credit risk and rating E as the highest credit risk.

For purposes of the analysis of creditworthiness, pursuant to SUGEF Directive 1-05, borrowers in Group 1 are classified based on arrears, historical payment behavior and creditworthiness; whereas, pursuant to the Bank's internal policies and based on the credit web, borrowers in Group 2 are classified based on arrears and historical payment behavior:

Risk		Historical payment	
rating	<u>Arrears</u>	<u>behavior</u>	Creditworthiness
A1	30 days or less	Level 1	Level 1
A2	30 days or less	Level 2	Level 1
B1	60 days or less	Level 1	Level 1 or Level 2
B2	60 days or less	Level 2	Level 1 or Level 2
C1	90 days or less	Level 1	Level 1 or Level 2 or Level 3
C2	90 days or less	Level 1 or Level 2	Level 1 or Level 2 or Level 3
D	120 days or less	Level 1 or Level 2	Level 1 or Level 2 or Level 3 or Level 4
E	More than 121 days	Level 1 or Level 2	Level 1 or Level 2 or Level 3 or Level 4

Through that set forth in SUGEF Directive 15-16 to calculate specific allowances, risk ratings 2 to 6 for the microfinance, development and second-tier banking portfolios are subject to specific allowances according to the percentages in the following table:

	Specific allowance percentage
Risk rating	(uncovered portion)
1	0%
2	5%
3	25%
4	50%
5	70%
6	100%

(Continued)

## Notes to the Consolidated Financial Statements

In all cases, borrowers without valid authorization for a credit check through SUGEF's Credit Information Center (CIC) cannot be classified in risk categories A1 to B2.

Likewise, borrowers with at least one loan operation purchased from a financial intermediary domiciled in Costa Rica and regulated by SUGEF must be classified for at least one month in the rating of higher risk between the rating assigned by the selling bank and the rating assigned by the buying bank at the time of the purchase.

Borrowers are to be assigned a risk rating of E if they fail to meet the conditions for any of the risk ratings defined above, are in a state of bankruptcy, meeting of creditors, court protected reorganization procedure or takeover or if the Bank considers assignment of such rating to be appropriate.

# Analysis of creditworthiness

The Bank must define effective mechanisms to determine the creditworthiness of borrowers in Group 1. Based on whether the borrowers are individuals or legal entities, those mechanisms should permit an assessment of the following aspects:

- a. *Financial position and expected cash flows*: Analysis of the stability and continuity of main sources of income. The effectiveness of the analysis depends on the quality and timeliness of information.
- b. Experience in the line of business and quality of management: Analysis of the capacity of management to lead the business with appropriate controls and adequate support from the owners.
- c. *Business environment:* Analysis of the main sector variables that affect the borrower's creditworthiness.
- d. *Vulnerability to changes in interest rates and foreign exchange rates:* Analysis of the borrower's ability to confront unexpected adverse changes in interest rates and foreign exchange rates.
- e. Other factors: Analysis of other factors that affect the borrower's creditworthiness. In the case of legal entities, considerations include, but are not limited to, environmental issues, technological aspects, operating licenses and permits, representation of products or foreign offices, relationship with significant customers and suppliers, sales agreements, legal risks and country risk (the latter for foreign-domiciled borrowers). In the case of individuals, the following borrower characteristics may be taken into consideration: marital status, age, level of education, profession, gender, etc.

When a borrower has been assigned a risk rating by a rating agency, that rating should be an additional consideration when assessing the borrower's creditworthiness.

### Notes to the Consolidated Financial Statements

The Bank must classify the borrower's creditworthiness into one of four levels: level 1 - has the ability to pay; level 2 - has minor weaknesses in the ability to pay; level 3 - has serious weaknesses in the ability to pay; and level 4 - has no ability to pay. For purposes of this classification, the borrower and co-borrower(s) must be assessed jointly. Joint classification of creditworthiness may only be used to determine the allowance percentage for operations in which the parties are borrower and co-borrower.

Analysis of historical payment behavior

The Bank must determine a borrower's historical payment behavior based on the level assigned to the borrower by SUGEF's CIC.

The Bank must classify historical payment behavior into one of three levels: level 1 - good historical payment behavior; level 2 - acceptable historical payment behavior; and level 3 - poor historical payment behavior.

# Structural allowance for loan losses

Pursuant to Article 12 of SUGEF Directive 1-05, the specific allowance is calculated on the covered and uncovered balance of each loan operation. The allowance on the uncovered balance is equivalent to the total outstanding balance of each loan operation less the adjusted weighted value of the corresponding guarantee, multiplying the resulting amount by the allowance percentage corresponding to the risk rating of the borrower or co-borrower in the lowest risk rating. If the result of this calculation is negative or zero, the allowance is zero. If the total outstanding balance includes a stand-by principal balance, the credit equivalent should be used in accordance with Article 13 of SUGEF Directive 1-05.

The allowance for the covered portion of each loan operation is equivalent to the result of multiplying the covered amount by the corresponding allowance percentage pursuant to Article 12 of SUGEF Directive 1-05.

The adjusted value of the corresponding guarantee must be weighted at 100% when the borrower or co-borrower with the lowest risk rating is rated C2 or in another lower-risk rating, at 80% when rated D and at 60% when rated E.

# Notes to the Consolidated Financial Statements

Weightings lower than 100% apply for all guarantees except for the guarantees mentioned in subsections d. through r. of Article 14 of SUGEF Directive 1-05. Weightings mentioned in subsection s. apply for trust assets whose nature corresponds to that of the assets mentioned in subsections a. through c. of Article 14 of SUGEF Directive 1-05.

Specific allowance percentages based on borrower risk rating are as follows:

	Specific allowance percentage -	Specific allowance percentage -
Risk rating	Uncovered portion	Covered portion
A1	0%	0.00%
A2	0%	0.00%
B1	5%	0.50%
B2	10%	0.50%
C1	25%	0.50%
C2	50%	0.50%
D	75%	0.50%
Е	100%	0.50%

As an exception in the case of risk rating E, the minimum specific allowance for borrowers whose historical payment behavior is classified in level 3 should be calculated as follows:

	<b>Specific</b>	<u>Specific</u>		
	<u>allowance</u>	allowance		
	percentage -	percentage -		
	<u>Uncovered</u>	Covered	Creditworthiness	Creditworthiness
<u>Arrears</u>	<u>portion</u>	<u>portion</u>	(Group 1 borrowers)	(Group 2 borrowers)
Current	5%	0.50%	Level 1	Level 1
30 days or less	10%	0.50%	Level 1	Level 1
60 days or less	25%	0.50%	Level 1 or Level 2	Level 1 or Level 2
			Level 1, Level 2,	Level 1, Level 2,
90 days or less	50%	0.50%	Level 3 or Level 4	Level 3 or Level 4
More than 90 days			Level 1, Level 2,	Level 1, Level 2,
	100%	0.50%	Level 3 or Level 4	Level 3 or Level 4

Once Article 12 of these Regulations enters into effect and until December 31, 2022, the balance of the allowances recorded for borrowers in risk rating E whose historical payment behavior is classified in level 3 cannot be decreased due to this amendment. Decreased amounts may only be reassigned to increases in specific allowances for borrowers reclassified to risk ratings C1, C2, D and E, in conformity with Articles 10 and 11 of SUGEF Directive 1-05.

## Notes to the Consolidated Financial Statements

In accordance with Article 11 bis of SUGEF Directive 1-05, at each month-end, the Bank must book the general allowance for a minimum of 0.50% of the total outstanding balance for loan operations rated A1 and A2, without reducing the effect of guarantees. The provisions of Article 13 of the aforementioned Directive are to be applied to stand-by credits.

General allowance percentages, based on borrower risk ratings, are as follows:

	Specific allowance	Specific allowance
	percentage -	percentage - Covered
General allowance	Uncovered portion	<u>portion</u>
0.5%	0%	0%
0.5%	0%	0%
N/A	5%	0.50%
N/A	10%	0.50%
N/A	25%	0.50%
N/A	50%	0.50%
N/A	75%	0.50%
N/A	100%	0.50%
	0.5% 0.5% N/A N/A N/A N/A N/A	General allowance         percentage - Uncovered portion           0.5%         0%           0.5%         0%           N/A         5%           N/A         10%           N/A         25%           N/A         50%           N/A         75%

If a borrower was rated E before subscribing a special loan operation, the borrower should remain in such rating during at least 180 days. During such period, the allowance percentage will be of 100% and the aforementioned exception should not be applied.

In accordance with Articles 11 bis and 12 of SUGEF Directive 1-05, at each month-end, the Bank must book, as a minimum, the general allowance and the sum of the specific allowances for each loan operation subscribed.

As of December 31, pursuant to the provisions of SUGEF Directive 1-05, the Bank must maintain a structural allowance, as follows:

	_			2021		
		Allowance		Structural	Excess of	
	_	booked		allowance	allowance	
Allowance for direct loans	¢	134,968,774,515		(93,400,972,388)	41,567,802,127	7
Allowance for stand-by credits	_	862,169,136		(293,237,854)	568,931,282	2
		135,830,943,651		(93,694,210,242)	42,136,733,409	9
Counter-cyclical allowance (per						
SUGEF Directive 19-16)		339,644		(339,644)	-	
	¢	135,831,283,295	_	(93,694,549,886)	42,136,733,409	)

(Continued)

### Notes to the Consolidated Financial Statements

	_		2020	
		Allowance	Structural	Excess of
	_	booked	allowance	allowance
Allowance for direct loans	¢	137,910,635,470	(121,583,122,042)	16,327,513,428
Allowance for stand-by credits	_	717,444,504	(159,549,419)	557,895,085
		138,628,079,974	(121,742,671,461)	16,885,408,513
Counter-cyclical allowance (per				
SUGEF Directive 19-16)	_	16,899,881,635	(16,899,881,635)	
	¢	155,527,961,609	(138,642,553,096)	16,885,408,513

# Counter-cyclical allowance

As of December 31, 2021 and 2020, the counter-cyclical allowance is valued pursuant to the provisions set forth in SUGEF Directive 19-16 Regulations to Determine and Book Counter-cyclical Allowances.

The percentage to be applied to the counter-cyclical allowance will increase gradually, as follows:

Date of application	Percentage
Starting from the effective date	5.00%
From June 1, 2019	6.00%
From June 1, 2020	7.00%

Through Note No. SGF-0902-2020 dated March 16, 2020, SUGEF communicated the decrease in the percentage (over monthly income) used to determine the counter-cyclical allowance to 0.00%.

Through Agreement No. CNS 1617-2020 dated November 2, 2020, SUGEF suspended the application of the counter-cyclical regulation until December 31, 2021.

Moreover, according to Agreement No. CNS 1697-09 dated November 4, 2021, from December 1, 2020 to December 31, 2022, the accrual of counter-cyclical allowances was suspended, and the balance accumulated in counter-cyclical allowances may only be reclassified to increases in specific allowances for borrowers reclassified to risk ratings C1, C2, D and E, in conformity with Articles 10 and 11 of SUGEF Directive 1-05 and categories 4, 5 and 6 according to Section 2 of Appendix 3 "Standard Methodology" of SUGEF Directive 15-16.

As of December 31, 2021, the impairment of the portfolio due to high risk is calculated at \$\psi 48,171,191,798\$, which corresponds to 11,149 loan operations for 6,209 customers.

## Notes to the Consolidated Financial Statements

On November 4, 2021, through transition provision III of CNS 1697-09, CONASSIF extended the suspension until December 31, 2022, as follows:

- i. Extend the application of these regulatory measures until December 31, 2022:
- ii. Transition Provision III, which suspended the accrual of counter-cyclical allowances and accepted that the balance accumulated in counter-cyclical allowances may be reclassified to increases in specific allowances for borrowers reclassified to risk ratings C1, C2, D and E, in conformity with Articles 10 and 11 of SUGEF Directive 1-05 and categories 4, 5 and 6 according to Section 2 of Appendix 3 "Standard Methodology" of SUGEF Directive 15-16."

# Credit equivalent

The following stand-by credit operations must be converted to credit equivalents based on the credit risk they represent. The credit equivalent is obtained by multiplying the balance of the stand-by principal by the corresponding credit equivalent conversion factor, as follows:

- a. bid bonds and export letters of credit without prior deposit: 0.05
- b. other sureties and guarantees without prior deposit: 0.25
- c. pre-approved lines of credit: 0.50.

# Allowance for other assets

Allowances should be established for the following assets:

Accounts and accrued interest receivable unrelated to loan operations, based on arrears calculated from the first day overdue or the date booked in the accounting records, as follows:

Arrears	Allowance percentage
30 days or less	2%
60 days or less	10%
90 days or less	50%
120 days or less	75%
More than 120 days	100%

As of December 31, 2021, the carrying amount of the allowance for impairment of assets held for sale and per legal requirements amounts to ¢58,895,478,390 (2020: ¢66,534,513,087).

# Notes to the Consolidated Financial Statements

As of December 31, the concentration of the loan portfolio by sector is as follows:

		Direct	loans	Stand-by	y credits
Sector		2021	2020	2021	2020
Trade	¢	340,473,557,751	379,463,153,164	-	3,017,935
Services		1,066,248,297,108	906,583,636,691	49,369,427,583	49,569,772,348
Financial services		91,710,012,724	86,857,848,511	-	-
Mining		463,219,351	753,419,319	-	-
Manufacturing and					
quarrying		161,949,182,481	158,480,352,048	-	-
Construction		95,457,153,513	98,863,810,146	-	-
Agriculture and forestry		120,134,227,469	123,368,032,357	-	1,492,879
Livestock, hunting and					
fishing		75,220,662,863	76,171,294,935	-	-
Electricity, water, sanitation					
and other related sectors		467,119,681,713	485,460,973,865	-	-
Transportation and					
telecommunications		46,304,154,866	49,921,304,397	-	-
Housing		1,381,183,646,828	1,354,761,821,842	-	2,593,374
Personal or consumer		517,677,562,806	550,280,943,005	293,974,025,048	276,948,161,869
Tourism		280,766,699,860	210,488,354,618	124,833,624	122,950,000
	¢	4,644,708,059,333	4,481,454,944,898	343,468,286,255	326,647,988,405

As of December 31, the concentration of financial assets by geographic location is as follows:

_	Direct	loans	Stand-by	credits
	2021	2020	2021	2020
Central America ¢	4,644,708,059,333	4,481,454,944,898	343,468,286,255	326,647,988,405

As of December 31, the loan portfolio by type of guarantee is as follows:

		Direct	t loans	Stand-by	credits
Type of guarantee		2021	2021 2020		2020
Back-to-back	¢	45,944,028,635	14,462,451,860	_	77,323,706
Letters of credit		82,199,355	366,052,563,056	-	-
Mortgage		2,082,343,389,235	1,767,875,598,982	4,175,098	11,562,862
Surety		410,984,548,962	883,957,113,887	-	1,492,879
Trust		538,911,400,470	394,175,395,892	-	-
Securities		29,922,331,740	1,340,225,185	-	-
Chattel mortgage		661,670,261,950	245,206,238,982	-	-
Other		874,849,898,986	808,385,357,054	343,464,111,157	326,557,608,957
	¢	4,644,708,059,333	4,481,454,944,898	343,468,286,255	326,647,988,405

### Notes to the Consolidated Financial Statements

#### Guarantees:

- a. <u>Collateral</u>: The Conglomerate accepts collateral guarantees usually mortgages, chattel mortgages or securities to secure its loans. The value of those guarantees is determined based on their fair value in the case of securities or, for mortgages and chattel mortgages, based on an appraisal made by an independent appraiser who determines the estimated fair value of land and buildings using comparable market offerings and prior appraisals.
- b. <u>Personal</u>: The Conglomerate also accepts sureties from individuals or legal entities. The Conglomerate evaluates the guarantor's ability to honor the debt obligations on the borrower's behalf, as well as the integrity of the guarantor's credit history.

The Bank conducts strict credit analyses before granting loans and requires guarantees from its borrowers before disbursing loans. As of December 31, 2021, 72.34% of the loan portfolio is secured by collateral guarantees (2020: 57.36%).

As of December 31, the concentration of the loan portfolio by individual borrower is as follows:

	Direct			Stan	d-by
Loan portfolio concentration		2021	2020	2021	2020
¢1 to ¢3,000,000	¢	138,640,552,337	143,057,915,999	92,372,411,843	88,276,491,489
¢3,000,001 to ¢15,000,000		542,847,559,412	589,277,545,311	196,460,173,611	185,296,924,889
¢15,000,001 to ¢30,000,000		445,945,710,824	459,655,550,913	9,757,761,720	8,263,896,245
¢30,000,001 to ¢50,000,000		479,948,173,158	480,332,944,460	3,131,659,455	3,074,056,796
¢50,000,001 to ¢75,000,000		441,898,045,609	431,573,716,770	2,405,279,653	2,233,789,511
¢75,000,001 to ¢100,000,000		225,120,354,852	210,252,851,249	1,012,954,392	1,218,269,706
¢100,000,001 to ¢200,000,000		234,955,168,985	243,832,073,173	3,471,414,031	3,446,405,182
More than ¢200,000,000		2,135,352,494,156	1,923,472,347,023	34,856,631,550	34,838,154,586
	¢	4,644,708,059,333	4,481,454,944,898	343,468,286,255	326,647,988,405

As of December 31, 2021, the portion of the loan portfolio (direct and stand-by loans) corresponding to economic interest groups amounts to \$\psi 667,081,705,255\$, equivalent to 14.36% of the loan portfolio (2020: \$\psi 727,628,325,975\$, equivalent to 16.40% of the loan portfolio).

## Notes to the Consolidated Financial Statements

- For credit risk management purposes, the Bank applies an internal model to estimate the loan portfolio's expected credit losses (ECL) and value at risk (VaR) over a one-year holding period using the "Monte Carlo simulations" approach. Loan portfolio risks are assessed, controlled and monitored on a monthly basis based on one-year projections (maximum loss with a confidence level of 99% over one year).
- This approach is applied using a computational system developed in "Matlab" software. Also, the credit risk model takes into consideration the impact of changes in macroeconomic variables (endogenous and exogenous) on the loan portfolio when determining systemic factors. Results are compared with prior month estimates and historical trends (for comparison purposes, loan portfolio information is available for 2003 and thereafter).
- The Bank's loan portfolio is composed of operations in various currencies, i.e. the Costa Rican colon, the US dollar and DU. Consequently, the VaR analysis is performed separately for each currency. The data is then consolidated to determine a maximum loss for the entire portfolio, expressed in colones, VaR is also calculated for each of the Bank's 13 economic activities, its credit card accounts and the BN-Desarrollo portfolio.
- Various technical tools are used to provide other angles for the analysis. Other types of estimates are made in addition to those obtained using the VaR methodology, such as the performance of the portfolio in legal collection, concentration of the portfolio by economic activity, vintage analysis, stress testing, transition matrixes, roll rates, write-off ratio and sensitivity analyses for new loans and/or follow-up. Accordingly, the Bank has developed specialized internal methodologies to model credit risk that quantify risk indicators and potential impacts on institutional development.
- As of December 31, 2021 and 2020, all economic activities showed increases in the VaR of the loan portfolio, especially in activities such as livestock, transport, industry, consumer and trade. These increases are the result of higher levels of arrears in the loan portfolios for those activities, due to the difficult economic situation faced by the country in relation to the COVID-19 pandemic.

### ii. BN Sociedad Administradora de Fondos de Inversión, S.A.

Credit risk is the risk that the borrower or issuer of a financial asset will fail to discharge an obligation, fully and on time, in accordance with the terms and conditions agreed upon at the time the financial asset was acquired.

## Notes to the Consolidated Financial Statements

- Credit risk is considered to be minimal since the Investment Fund Manager's portfolio is composed of securities issued by BCCR and the Ministry of Finance. Such risk is measured and monitored using the Return on Risk-Adjusted Capital (RORAC) methodology.
- To mitigate credit risk, the Investment Fund Manager monitors the issuers' risk, obtains ratings assigned to issuers by risk rating agencies and maintains access to information necessary for following up on significant events for each issuer that could adversely affect its rating or outlook.

The Investment Fund Manager has established the following procedures to manage credit risk:

- formulation of credit policies;
- definition of concentration and exposure limits, which are included in the risk management and investment policy; and
- policy compliance reviews through analyses of the composition of the investment portfolio.
- The Investment Fund Manager enters into repurchase agreements, which can lead to credit risk exposure if the counterparty to the transaction is unable to fulfill its contractual obligations. Repurchase agreements are secured by securities pledged by the counterparty but are not directly secured by the Costa Rican National Stock Exchange. In the event of default, the Investment Fund Manager has recourse to the guarantee fund and to traditional recovery mechanisms such as termination of the agreement and foreclosure.
- With the entrance into effect of SUGEF Directive 30-18 *Regulation on Financial Information* (RFI), regulated entities are required to calculate estimated credit losses for their investment portfolios.
- Financial instruments are classified according to the business models defined and approved by the board of directors.
- The calculation of ECL applies only to instruments measured at amortized cost or at FVOCI. ECL due to impairment in the issuer's credit is not calculated for those instruments that directly affect equity.

### Notes to the Consolidated Financial Statements

As of December 31, an allowance for ECL is booked for the managed portfolio, as follows:

Allowance for expected credit losses

Portfolio				2021	2020
Investments	in	financial			
instruments	at FVO	CI	¢	76,772,650	42,287,656

# iii. BN Valores Puesto de Bolsa, S.A.

Credit risk is the risk of potential losses resulting from an issuer's failure to pay or from deterioration in the credit rating of the security or issuer.

To manage credit risk, the Brokerage Firm has identified risk factors, i.e. variables for which changes could affect the equity of the Brokerage Firm.

To mitigate credit risk, the Brokerage Firm's liquidity policy sets the following limits:

- Pursuant to the requirements set out in the investment policy, the Brokerage Firm takes into consideration the ratings granted by rating agencies to local or international issues, in compliance with the provisions of current regulations.
- The Brokerage Firm assesses the marketability of the instruments based on internally calculated indicators. In the case of investments in the local market, the Brokerage Firm considers those registered with the National Registry of Securities and Brokers, while for investments in international markets, the Brokerage Firm considers instruments that may be sold at any point in time.

Consequently, in order for the Brokerage Firm to acquire securities issued abroad, those securities must have been assigned a risk rating by a risk rating agency authorized by SUGEVAL or by a renowned international risk rating agency such as Standard & Poor's, Moody's or Fitch. This requirement does not apply to securities issued abroad by the Government of Costa Rica, BCCR and other Costa Rican public institutions.

The Brokerage Firm may acquire the following instruments:

- fixed income external debt securities issued by the Government of Costa Rica, BCCR and other Costa Rican public institutions
- fixed income securities issued by the government or the central bank of countries that have been assigned an investment grade rating

## Notes to the Consolidated Financial Statements

- investment grade corporate bonds and fixed income securities issued by supranational entities
- structured notes issued by investment grade banks, provided that the underlying instrument is not related to commodities, stock indexes or shares; has a risk rating that is not below the risk rating assigned to Costa Rica; and is available for public offering on a national or international stock exchange, subject to prior approval of General Management.
- In local currency, the Brokerage Firm may invest in instruments issued by the Government of Costa Rica, BCCR, commercial State-owned banks and local and foreign public or private entities authorized by SUGEVAL, which issue securities that meet the set criteria and investment limits and that may be freely transferred in the Costa Rican securities market.
- The weighted average duration of the total portfolio based on Macaulay's duration and by weighing the carrying amount of each investment shall not exceed five years.
- The Brokerage Firm enters into repurchase agreements, which can lead to credit risk exposure if the counterparty to the transaction is unable to fulfill its contractual obligations. Repurchase agreements are secured by securities pledged by the counterparty but are not directly secured by the Costa Rican National Stock Exchange. In the event of default, the Brokerage Firm has recourse to the guarantee fund and to traditional recovery mechanisms such as termination of the agreement and foreclosure.
- With the entrance into effect of SUGEF Directive 30-18 *Regulation on Financial Information* (RFI), regulated entities are required to calculate estimated credit losses for their investment portfolios.
- Financial instruments are classified according to the business models defined and approved by the board of directors.
- The calculation of ECL applies only to instruments measured at amortized cost or at FVOCI. ECL due to impairment in the issuer's credit is not calculated for those instruments that directly affect equity.

## Notes to the Consolidated Financial Statements

As of December 31, an allowance for ECL was booked for the managed portfolio, as follows:

Allowance for expected credit losses

Portfolio		2021	2020	
Investments measured at FVOCI	¢	19,612,257	38,166,920	
Amortized cost		192,389,657	176,254,492	

# iv. BN Vital Operadora de Planes de Pensiones Complementarias, S.A.

- For the Pension Fund Manager, the credit risk of an investment is defined as the uncertainty that the issuer of the acquired instrument or counterparty, may not fulfill its obligations, resulting in nonpayment, also known as issuer credit risk. For risk management reporting purposes, the Pension Fund Manager considers and consolidates all elements of credit risk exposure e.g. individual obligor default risk, country and sector risk.
- To mitigate credit risk, the Pension Fund Manager monitors the issuers' risk, obtains ratings assigned to issuers by risk rating agencies and maintains access to information necessary for following up on significant events for each issuer that could adversely affect its rating or outlook.
- The Pension Fund Manager monitors the notes on relevant events provided by SUGEVAL, which evidence changes in ratings by local rating agencies. With this information, Management and the committees are able to make timely decisions to maintain the investments that are favorable to the portfolios managed by the Pension Fund Manager, protecting the affiliates' interests and wellbeing.
- With the entrance into effect of SUGEF Directive 30-18 *Regulation on Financial Information* (RFI), regulated entities are required to calculate estimated credit losses for their investment portfolios.
- Financial instruments are classified according to the business models defined and approved by the board of directors.
- The calculation of ECL applies only to instruments measured at amortized cost or at FVOCI. ECL due to impairment in the issuer's credit is not calculated for those instruments that directly affect equity.

### Notes to the Consolidated Financial Statements

As of December 31, an allowance for ECL was booked for the managed portfolio, as follows:

Allowance for expected credit losses					
Fund		2021	2020		
Investments measured at FVOCI	¢	78,609,864	39,160,659		

# v. BN Sociedad Corredora de Seguros, S.A.

Credit risk is the risk of financial loss to the Insurance Brokerage Firm if a customer or counterparty to a financial instrument fails to meet its contractual obligations and arises principally from the Insurance Brokerage Firm's investment debt securities and accounts receivable. For risk management reporting purposes, the Insurance Brokerage Firm considers and consolidates all elements of credit risk exposure – e.g. individual obligor default risk, country and sector risk.

To mitigate credit risk, the Insurance Brokerage Firm's liquidity policy sets the following limits:

- Pursuant to the requirements set out in the investment policy, the Insurance Brokerage Firm takes into consideration the ratings granted by rating agencies to local or international issues, in compliance with the provisions of current regulations.
- The Insurance Brokerage Firm assesses the marketability of the instruments based on internally calculated indicators. In the case of investments in the local market, the Insurance Brokerage Firm considers those registered with the National Registry of Securities and Brokers, while for investments in international markets, the Insurance Brokerage Firm considers instruments that may be sold at any point in time.
- With the entrance into effect of SUGEF Directive 30-18 *Regulation on Financial Information* (RFI), regulated entities are required to calculate estimated credit losses for their investment portfolios.
- Financial instruments are classified according to the business models defined and approved by the board of directors.
- The calculation of ECL applies only to instruments measured at amortized cost or at FVOCI. ECL due to impairment in the issuer's credit is not calculated for those instruments that directly affect equity.

## Notes to the Consolidated Financial Statements

As of December 31, an allowance for ECL was booked for the managed portfolio, as follows:

Allowance for expected credit losses

Portfolio		2021	2020	
Amortized cost	¢	17,633,142	2,909,513	

## Investments in financial instruments

- With the entrance into effect of SUGEF Directive 30-18 *Regulation on Financial Information* (RFI), Article 18 requires regulated entities to calculate estimated credit losses for their investment portfolios. This calculation has been performed monthly since January 2020 for the Conglomerate's investments.
- The Conglomerate has a classification of its instruments aligned with the three business models defined and updated as of the first quarter of 2021. The calculation of ECL applies only to instruments measured at amortized cost and instruments measured at fair value through other comprehensive income (FVOCI). For instruments measured at fair value through profit or loss, expected credit losses are not calculated for impairment of the issuer's credit.
- Instruments classified under model 1 (measured at amortized cost) are held to collect contractual cash flows and give rise to cash flows that are solely payments of principal and interest.
- Instruments classified under model 2 (measured at fair value through other comprehensive income, FVOCI) are held to obtain income from collecting contractual cash flows and selling financial assets, for reinvestment or to be used to address the liquidity needs of the investments portfolio.
- Instruments classified under model 3 (other assets) are held to obtain income from cash flows generated by trading the assets and are recorded at fair value through profit or loss.

# Notes to the Consolidated Financial Statements

As of December 31, 2021, the classification of instruments by model is as follows:

		Model 1	Model 2	Total estimated
Month	_	Amortized cost	Comprehensive income	losses
January	¢	2,645,232,799	907,120,180	3,552,352,979
February		1,313,682,672	1,716,957,677	3,030,640,349
March		1,418,577,887	1,912,633,323	3,331,211,210
April		1,411,657,446	1,949,143,279	3,360,800,725
May		1,509,832,522	1,891,224,378	3,401,056,900
June		2,570,386,890	3,469,879,404	6,040,266,294
July		2,361,769,969	3,527,314,024	5,889,083,993
August		2,802,696,473	3,614,244,123	6,416,940,596
September		2,687,989,001	3,730,823,727	6,418,812,728
October		2,701,430,245	3,711,589,165	6,413,019,410
November		2,760,423,026	3,829,062,011	6,589,485,037
December	¢	2,801,506,973	3,740,885,431	6,542,392,404

As of December 31, 2020, the classification of instruments by model is as follows:

		Model 1	Model 2	Total estimated
Month		Amortized cost	Comprehensive income	losses
January	_ ¢ _	120,750,003	214,470,308	335,220,311
February		368,089,571	509,722,306	877,811,877
March		334,061,944	501,307,284	835,369,228
April		329,920,757	492,023,725	821,944,482
May		325,019,783	474,412,937	799,432,720
June		323,167,716	492,739,684	815,907,399
July		323,515,984	468,977,023	792,493,007
August		321,172,440	466,216,345	787,388,784
September		355,194,562	445,555,732	800,750,293
October		354,462,816	458,960,912	813,423,728
November		345,004,773	442,708,585	787,713,358
December	¢	2,525,450,849	1,151,006,605	3,676,457,454

## Notes to the Consolidated Financial Statements

As of December 31, the following table sets out information about the credit quality of financial assets measured at amortized cost. Unless specifically indicated, for financial assets, the amounts in the table represent gross carrying amounts. Explanation of the terms 'Stage 1' and 'Stage 2' is included in Note 5(c)(iii).

					2021	
			12-month PD range		Stage 1	Total
Investments at amortized cost			%	¢	917,505,890,841	917,505,890,841
Allowance					(2,801,506,974)	(2,801,506,974)
				¢	914,704,383,867	914,704,383,867
				2020		
	12-month PD range		Stage	1	Stage 2	Total
Investments at amortized cost Allowance	%	¢	460,095,46	4,184)	149,316,540,982 (234,476,665)	609,412,003,167 (2,525,450,849)
		¢	457,804,48	38,001	149,082,064,317	606,886,552,318

As of December 31, the following table sets out information about the credit quality of financial assets measured at fair value through other comprehensive income (FVOCI). Unless specifically indicated, for financial assets, the amounts in the table represent gross carrying amounts. Explanation of the terms 'Stage 1' and 'Stage 2' is included in Note 5(c)(iii).

						2021	
				12-month PD range	-	Stage 1	Total
Investn Allowa	nents at FVO	CI		%	¢	807,216,667,803 (3,587,340,131) 803,629,327,672	807,216,667,803 (3,587,340,131) 803,629,327,672
						2020	
	12-month PD range		Stage 1	St	age 2	Stage 3	Total
Investments at FVOCI Allowance	%	¢	625,861,844,907 (999,842,130)		,915,502 477,303		723,002,449,515 (1,172,676,380)
		¢	624,862,002,777	1,548	,438,199	95,419,332,159	721,829,773,135

## Notes to the Consolidated Financial Statements

As of December 31, the following table sets out information about the credit quality of financial assets measured at fair value through profit or loss (FVTPL). Unless specifically indicated, for financial assets, the amounts in the table represent gross carrying amounts. Explanation of the term 'Stage 1' is included in Note 5(c)(iii).

		2021	
		Stage 1	Total
Investments in financial instruments	¢ _	40,139,798,613	40,139,798,613
	¢ _	40,139,798,613	40,139,798,613
		2020	
	_	Stage 1	Total
Investments in financial instruments	¢	23,465,673,087	23,465,673,087
	¢	23,465,673,087	23,465,673,087
As of December 31, the expected loss b	oy cur	rency is as follows:	
	_	2021	
		Absolute	Relative
Colones	¢	6,060,429,297	0.62%
US dollars	_	481,963,107	0.07%
	¢ _	6,542,392,404	0.40%
		2020	

As of December 31, investments by geographic location are as follows:

Colones

US dollars

			2021	
Country		Principal	Interest	Total
Costa Rica	¢	1,154,985,043,482	17,570,340,520	1,172,555,384,003
Panama		4,516,750,000	8,224,247	4,524,974,247
United States		478,179,153,517	1,470,989,911	479,650,143,427
Canada		16,317,609,479	87,800,652	16,405,410,131
Venezuela		17,955,177,801	103,166,061	18,058,343,862
Europe		68,649,367,384	541,221,995	69,190,589,379
Asia		14,534,459,413	95,667,972	14,630,127,385
Australia		7,302,819,989	83,644,306	7,386,464,295
New Zealand		378,324,103	2,679,581	381,003,684
	¢	1,762,818,705,168	19,963,735,245	1,782,782,440,413

Absolute

1,286,664,523

2,289,199,783

3,575,864,306

(Continued)

Relative

0.27%

0.07%

# Notes to the Consolidated Financial Statements

Country		Principal	Interest	Total
Costa Rica	¢	819,840,965,901	16,749,339,679	836,590,305,580
Panama		6,142,803,937	-	6,142,803,937
United States		419,086,579,344	2,098,898,774	421,185,478,118
Mexico		192,917,281	2,652,464	195,569,745
Canada		12,812,416,361	97,418,761	12,909,835,122
Venezuela		9,904,044,511	1,200,303	9,905,244,814
Europe		71,838,020,526	550,368,328	72,388,388,854
Asia		7,383,941,737	57,019,099	7,440,960,836
Australia		8,305,922,418	88,708,745	8,394,631,163
New Zealand		372,513,753	2,563,510	375,077,263
	¢	1,355,880,125,769	19,648,169,663	1,375,528,295,432

# Amounts arising from expected credit losses

• Significant increase in credit risk

When determining whether the credit risk of a financial instrument has increased significantly since initial recognition, the Bank shall consider reasonable and supportable information that is relevant and available without undue cost or effort, which is indicative of significant increases in credit risk since initial recognition. This includes both quantitative and qualitative information and analysis, based on the Bank's historical experience and expert credit assessment and including forward-looking information.

#### Notes to the Consolidated Financial Statements

Using Moody's international ratings as reference, the Conglomerate uses the following table to determine whether there has been a significant increase in credit risk:

Instrument rating at the	Instrument rating when analyzing whether there
time of purchase	has been a significant increase in credit risk
Aaa	A3
Aal	A3
Aa2	Baa1
Aa3	Baa2
A1	Baa3
A2	Ba1
A3	Ba2
Baa1	Ba2
Baa2	Ba3
Baa3	B1
Ba1	B1
Ba2	B1
Ba3	B1
B1	В3
B2	В3
В3	В3

For issuers that only have a local rating, the same methodology is applied, using the equivalence table in effect published by CONASSIF to obtain the equivalent to international ratings.

### • Definition of default

The Bank considers a financial asset to be in default when:

- the borrower is unlikely to pay its credit obligations to the Bank in full, without recourse by the Bank to actions such as realizing security (if any is held); or
- the borrower is more than 90 days past due on any material credit obligation to the Bank.

In assessing whether a borrower is in default, the Bank considers indicators that are mainly quantitative (e.g. overdue status and non-payment on another obligation with the Bank) and qualitative.

Inputs into the assessment of whether a financial instrument is in default and their significance may vary over time to reflect changes in circumstances.

#### Notes to the Consolidated Financial Statements

• *Incorporation of forward-looking information* 

The Bank incorporates forward-looking information into both the assessment of whether the credit risk of an instrument has increased significantly since its initial recognition and the measurement of ECL.

The Bank will formulate a base scenario of the future direction of the relevant economic variables, considering the advice of the Risk Committee, the Investments Committee, and external information and forecasts. This process entails the development of two or more additional economic scenarios and assessing their likelihood. The base scenario will represent a more likely outcome; it is aligned with information used by the Bank for other purposes such as strategic planning and budgeting. The other scenarios are one upside scenario and one downside scenario. Periodically, the Bank carries out stress testing of more extreme shocks to calibrate its determination of the upside and downside representative scenarios.

• Measurement of expected credit losses

The key inputs used into the measurement of ECL are the term structure of the following variables:

- probability of default (PD)
- loss given default (LGD)
- exposure at default (EAD).

The Conglomerate defines these parameters using statistical models developed internally, using historical data and business-based assumptions, which are adjusted to reflect projected information, as described below:

<u>Probability of default (PD)</u>: This is the probability that, given a risk profile, an operation will enter default over a particular time horizon. PD estimates are performed as of a certain date; the Bank calculates them through an analysis of historical information and using statistical models.

Loss given default (LGD): This is the magnitude of the likely loss if there is default. The Bank estimates LGD parameters based on a historical analysis of the recovery rates of operations that have entered into default. The model developed to calculate LGD considers the structure, collateral and recovery cost. It is calculated on a discounted cash flow basis, using the original effective interest rate of the loans as the discounting factor. The LGD may differ from the figures used for regulatory purposes, mainly due to the elimination of regulatory provisions, calibration assumptions, inclusion of forward-looking information, and the discount rate used.

#### Notes to the Consolidated Financial Statements

Exposure at default (EAD): This measures the current and future exposure to default over the life of the loan. The Bank derives EAD from the current exposure to the counterparty and potential changes to the current amount allowed under the contract and arising from amortization. The EAD of a financial asset is its gross carrying amount at the time of default. For lending commitments, the EAD considers the potential future amounts that may be drawn under the contract, which are estimated based on historical observations and forward-looking forecasts.

As described above, and subject to using a maximum of 12-month PD for financial assets for which credit risk has not increased significantly, the Bank measures ECL considering the risk of default over the maximum contractual period (including any extension option for the borrower) over which it is exposed to credit risk, even when, for credit risk management purposes, the Bank considers a longer period.

### • Expected credit losses

The reconciliation of the opening balance and closing balance of expected credit losses by type of instrument is as follows:

		Stage 1	Total	
<u>Investments in financial instruments</u>	_			
Balance as of December 31, 2020	¢	2,672,040,269	2,672,040,269	)
Allowance for new investments		1,786,369	1,786,369	)
Decrease in allowance		(1,647,688,729)	(1,647,688,729	)
Balance as of December 31, 2021	¢	1,950,363,835	1,950,363,835	5
	_	Stage 1	Stage 2	Total
<u>Investment securities</u>				
Balance as of January 1, 2020	¢	1,233,495,629	452,116,713	1,685,612,342
Update of allowance		(1,250,380)	-	(1,250,380)
Allowance for new investments		1,723,889,121	784,744,506	2,508,633,627
Decrease in allowance		(284,094,101)	(153,322,771)	(437,416,872)
Balance as of December 31, 2020	¢	2,672,040,269	1,083,538,448	3,755,578,717

### b) Liquidity risk

Liquidity risk arises when the financial entity is unable to honor its commitments or obligations with third parties due to insufficient cash flows, among other factors. It also represents the risk of potential losses due to forced sales of assets or forced acceptances of liabilities under unfavorable conditions.

(Continued)

#### Notes to the Consolidated Financial Statements

#### i. Banco Nacional de Costa Rica

- To support liquidity risk management, the Market Risk Division (MRD) monitors indicators such as liability structure, daily changes and trends in demand and term account balances, volatility of deposit-taking from the public (VaR of liquidity) liquidity coverage ratio (LCR), systemic liquidity indicators and variables with the greatest impact on SUGEF's term matching indicators.
- LCR results are compared with the risk appetite limit approved by the General Board of Directors, which was set at 125% for the LCR in colones and in US dollars.
- Below is the LCR indicator as of the year ended December 2021 and 2020, term during which the indicators are considerably above the risk appetite level in both currencies. This means that commitments and net cash outflows for 30 days can be met in an adverse scenario.
- Year on year, the LCR indicator in colones has largely remained above 200%, closing at 201% as of December 31, 2021, which is 27% higher than the previous year (2020: it decreased 35%, closing at 174%). This is related to a 35% increase in the stock of liquid assets (HQLA) (2020: 8.75%), which as of December 31, 2021 and 2020 amounted to \$\psi 429,500 and \$\psi 86,000 million, respectively, mainly in government investments and in the local market (MIL). This affected net cash outflows, 22.1% (2020: 10.6%), which as of December 31, 2021 and 2020 were \$\psi 135,000\$ and \$\psi 56,500\$ million, respectively, mainly in wholesale and retail commitments. The LCR indicator remains considerably below the appetite level at 125%, equivalent to ¢542,500 million (2020: 125%, equivalent to \$\psi 281,700\$ million). During 2021, there was a decrease of \$\psi 33,600\$ million in credits (1.1% decrease, per annum), combined with an increase of ¢156,500 million in deposit-taking from the public (mainly checking accounts, which grew ¢454,000 million, 29%, while term certificates of deposit decreased ¢395,000, equivalent to -40%). In addition, the Bank was able to obtain a liability for ¢168,300 million through a special mechanism of the BCCR named deferred term obligation (ODP), to grant special conditions to customers due to the COVID-19 situation.

#### Notes to the Consolidated Financial Statements

At the December 31, 2021 close, the LCR indicator in US dollars located at 212% (2020: 338%), showing a significant decrease of 126% as a result of the payment made for the commitment of the international issue for a total of US\$310 million in April 2021 (a risk appetite of \$1,020, resulting from a tender offer or prepayment on the international issue of \$150 million in December 2020). The foregoing was reflected in a decrease of HQLA of 21.5% (-US\$351 million, mainly in investments and cash and due from banks abroad, Level 1A), together with an increase in net outflows of 23% (US\$106 million, mainly due to the increase in wholesale and retail commitments). The LCR indicator is considerably below the appetite level at 125%, equivalent to US\$317 million.

As of December 31, the LCR's percentage indicator by currency is as follows:

<u>Indicator</u>	<u>2021</u>	<u>2020</u>	<u>Variation</u>	<u>Level</u>
LCR – colones	174%	173.7%	0.03%	Appetite
LCR - US dollars	338%	337.8%	0.02%	Appetite

This information is communicated to management in a monthly report that is reviewed by the Corporate Risk Committee and subsequently presented to the board of directors.

# Notes to the Consolidated Financial Statements

As of December 31, 2021, the terms of the Bank and its Subsidiaries' assets and liabilities denominated in local currency are matched as follows:

	_					Days				
		Past due	Demand	1 to 30	31 to 60	61 to 90	91 to 180	181 to 365	More than 365	Total
Cash and due from banks	¢	-	202,758,171,974	-	-	-	-	-	-	202,758,171,974
Minimum legal deposit in										
BCCR		-	272,460,458,486	25,401,777,557	21,644,448,863	16,865,232,640	26,249,933,203	34,610,566,781	21,780,376,782	419,012,794,312
Investments		-	2,227,391,213	194,800,327,106	4,690,499,676	7,421,936,409	14,637,465,811	63,096,695,334	830,927,867,924	1,117,802,183,473
Loan portfolio		198,437,826,871	-	74,588,931,544	39,409,668,189	34,045,787,656	91,608,832,764	134,066,704,901	2,615,418,712,372	3,187,576,464,297
Recovery of assets	¢	198,437,826,871	477,446,021,673	294,791,036,207	65,744,616,728	58,332,956,705	132,496,231,778	231,773,967,016	3,468,126,957,078	4,927,149,614,056
Obligations with the public	¢	-	2,856,866,642,437	175,464,474,645	139,261,158,692	89,622,358,111	205,203,495,498	254,910,149,446	180,666,976,232	3,901,995,255,061
Obligations with BCCR		-	-	-	-	-	-	-	167,292,072,120	167,292,072,120
Obligations with financial										
entities		-	79,732,549,490	108,871,725,498	9,860,571,079	2,504,254,373	23,136,688,315	19,229,865,988	43,003,250,973	286,338,905,716
Charges payable		-	8,380,832,576	4,415,849,853	2,415,467,434	757,225,983	2,101,127,371	1,236,033,200	2,346,024,151	21,652,560,568
Maturity of liabilities	¢	-	2,944,980,024,503	288,752,049,996	151,537,197,205	92,883,838,467	230,441,311,184	275,376,048,634	393,308,323,476	4,377,278,793,465
Difference	¢	198,437,826,871	(2,467,534,002,830)	6,038,986,211	(85,792,580,477)	(34,550,881,762)	(97,945,079,406)	(43,602,081,618)	3,074,818,633,602	549,870,820,591

# Notes to the Consolidated Financial Statements

As of December 31, 2020, the terms of the Bank and its Subsidiaries' assets and liabilities denominated in local currency are matched as follows:

						Days				
		Past due	Demand	1 to 30	31 to 60	61 to 90	91 to 180	181 to 365	More than 365	Total
Cash and due from banks	¢	-	83,191,055,476	-	-	-	-	-	-	83,191,055,476
Minimum legal deposit in BCCR		-	292,433,585,154	17,605,338,104	22,042,761,437	17,584,756,620	46,169,098,760	61,642,338,518	19,833,875,899	477,311,754,492
Investments		-	5,249,253,988	12,206,215,336	5,648,478,344	81,896,814,929	34,327,213,131	89,030,080,164	571,527,964,530	799,886,020,422
Loan portfolio		215,834,687,685	-	93,924,226,007	35,978,988,780	37,546,272,873	90,773,169,586	117,114,507,583	2,643,084,621,634	3,234,256,474,148
Recovery of assets	¢	215,834,687,685	380,873,894,618	123,735,779,447	63,670,228,561	137,027,844,422	171,269,481,477	267,786,926,265	3,234,446,462,063	4,594,645,304,538
Obligations with the public	ď.	_	2,304,280,987,744	182,730,987,691	126,942,104,006	117,732,735,457	422,149,801,956	486,149,956,062	136,722,288,270	3,776,708,861,186
Obligations with BCCR	۶	-	-	8,000,000,000	-	-	-	-	125,644,411	8,125,644,411
Obligations with financial entities		-	47,223,696,761	87,694,711,007	11,027,635,741	4,861,238,813	29,737,870,253	23,821,799,824	37,942,188,865	242,309,141,264
Charges payable		-	9,808,616,786	7,965,005,291	4,607,335,956	752,841,453	3,170,555,665	974,606,803	1,417,528,411	28,696,490,365
Maturity of liabilities		_	2,361,313,301,291	286,390,703,989	142,577,075,703	123,346,815,723	455,058,227,874	510,946,362,689	176,207,649,957	4,055,840,137,226
Difference	¢	215,834,687,685	(1,980,439,406,673)	(162,654,924,542)	(78,906,847,142)	13,681,028,699	(283,788,746,397)	(243,159,436,424)	3,058,238,812,106	538,805,167,312

## Notes to the Consolidated Financial Statements

As of December 31, 2021, the terms of the Bank's assets and liabilities denominated in foreign currency, expressed in local currency, are matched as follows:

						Days				
		Past due	Demand	1 to 30	31 to 60	61 to 90	91 to 180	181 to 365	More than 365	Total
Cash and due from banks	¢	-	404,014,167,772	-	-	-	-	-	198,990,977	404,213,158,749
Minimum legal deposit in										
BCCR		-	231,576,636,182	11,195,208,626	8,481,748,789	9,063,311,837	22,706,291,394	23,696,617,981	23,137,241,483	329,857,056,292
Investments		-	4,627,572,868	10,739,290,346	38,449,881,629	10,214,050,892	24,905,419,366	68,583,188,422	517,228,209,943	674,747,613,466
Loan portfolio		123,028,797,041	-	29,268,351,446	12,109,924,990	14,374,927,307	70,517,166,646	98,662,971,838	1,077,727,127,833	1,425,689,267,101
Recovery of assets	¢	123,028,797,041	640,218,376,822	51,202,850,418	59,041,555,408	33,652,290,036	118,128,877,406	190,942,778,241	1,618,291,570,235	2,834,507,095,608
Obligations with the public Obligations with financial	¢	-	1,512,391,509,747	62,441,974,800	65,946,194,449	72,086,143,799	154,831,043,004	171,625,087,793	129,075,177,030	2,168,397,130,622
entities		-	34,469,462,484	113,876,208,292	496,842,500	43,298,856	2,373,718,961	6,539,884,039	361,235,751,771	519,035,166,903
Charges payable		-	2,435,098,561	886,287,003	675,765,576	323,004,291	3,994,673,495	724,327,059	808,784,051	9,847,940,036
Maturity of liabilities	¢	-	1,549,296,070,792	177,204,470,095	67,118,802,525	72,452,446,946	161,199,435,460	178,889,298,891	491,119,712,852	2,697,280,237,561
Difference	¢	123,028,797,041	(909,077,693,970)	(126,001,619,677)	(8,077,247,117)	(38,800,156,910)	(43,070,558,054)	12,053,479,350	1,127,171,857,384	137,226,858,046

# Notes to the Consolidated Financial Statements

As of December 31, 2020, the terms of the Bank's assets and liabilities denominated in foreign currency, expressed in local currency, are matched as follows:

	_					Days				
	_	Past due	Demand	1 to 30	31 to 60	61 to 90	91 to 180	181 to 365	More than 365	Total
Cash and due from banks	¢	-	477,838,937,850	-	-	-	-	-	265,097,504	478,104,035,354
Minimum legal deposit in										
BCCR		-	224,941,551,259	13,123,484,701	10,509,443,406	13,824,245,689	46,896,378,576	22,774,782,880	13,225,708,486	345,295,594,997
Investments		-	-	11,946,148,648	64,236,093,725	15,380,891,441	73,229,413,944	132,909,815,806	293,693,283,158	591,395,646,722
Loan portfolio	_	129,691,325,464	-	27,970,864,787	13,764,812,005	19,630,831,744	36,655,292,826	45,344,967,580	944,790,731,224	1,217,848,825,630
Recovery of assets	¢	129,691,325,464	702,780,489,109	53,040,498,136	88,510,349,136	48,835,968,874	156,781,085,346	201,029,566,266	1,251,974,820,372	2,632,644,102,703
Obligations with the public Obligations with financial	¢	-	1,248,782,498,503	102,119,249,680	64,389,971,051	65,147,305,875	138,752,077,623	115,839,661,810	85,734,085,282	1,820,764,849,824
entities		-	18,897,904,631	100,939,462,877	687,610,470	645,078,500	194,402,257,716	25,612,886,418	332,666,748,667	673,851,949,279
Charges payable	_	-	2,732,172,789	1,172,200,262	841,038,649	847,304,371	5,823,049,192	741,129,349	899,633,304	13,056,527,916
Maturity of liabilities	¢	-	1,270,412,575,923	204,230,912,819	65,918,620,170	66,639,688,746	338,977,384,531	142,193,677,577	419,300,467,253	2,507,673,327,019
Difference	¢	129,691,325,464	(567,632,086,814)	(151,190,414,683)	22,591,728,966	(17,803,719,872)	(182,196,299,185)	58,835,888,689	832,674,353,119	124,970,775,684

#### Notes to the Consolidated Financial Statements

## ii. BN Sociedad Administradora de Fondos de Inversión, S.A.

Liquidity risk is the risk that the Investment Fund Manager will be unable to settle its investments on a timely basis and for an amount that approximates fair value in order to meet its liquidity needs.

# Management of liquidity risk

The board of directors sets the Investment Fund Manager's strategy for managing liquidity risk and oversight of the implementation is administered by the General Risk Department. It approves the Investment Fund Manager's liquidity policies and procedures. The Treasury department manages the liquidity position on a day-to-day basis and reviews daily reports on the liquidity position.

It is worth noting that liquidity risk management is closely related to credit risk management, meaning that securities listed in the financial market are included in order to facilitate their negotiation.

### iii. BN Valores Puesto de Bolsa, S.A.

Liquidity risk is the risk of potential losses due to premature or forced sales of assets at unusual discounts in order to fulfill commitments or the risk that a position cannot be liquidated, acquired or hedged in a timely manner by offsetting it with an equivalent position.

#### Management of liquidity risk

To manage liquidity risk, the Brokerage Firm has established its liquidity levels based on its cash needs, diversified its funding sources and formulated policies to monitor risk exposures.

Liquidity risk is also the risk that the Brokerage Firm will be unable to meet all of its obligations due to an unexpected withdrawal of funds from creditors or customers, a decrease in the value of investments, the excessive concentration of liabilities in a single creditor, a mismatch of assets and liabilities, the lack of liquid assets or the financing of long-term assets with short-term liabilities, etc. The Brokerage Firm's approach to managing liquidity is to ensure that it will always have sufficient liquidity to meet its liabilities when due under normal conditions.

Risk management has become essential for most entities that operate in financial markets since successful investment portfolio management is directly linked to good risk management practices. These entities have increasingly become aware of the importance of having an adequate system in place to measure and monitor positions assumed in order to manage risk exposures.

#### Notes to the Consolidated Financial Statements

- The Brokerage Firm has been compelled to increasingly diversify its investments in response to the development of the securities market, which has given rise to the need for a mechanism for making timely decisions to take advantage of investment opportunities in domestic and international markets.
- In light of that situation, the Brokerage Firm must have sufficient tools for measuring and monitoring the risks on its investments in order to maximize return while minimizing risk. For such purposes, the Brokerage Firm has documented liquidity risk policies aimed at limiting liquidity risk exposures.
- The Brokerage Firm's liquidity policies establish that the trader of the Brokerage Firm's own portfolio is responsible for executing investments and making any investment decisions related to that portfolio, in accordance with the provisions set forth in the guidelines for management of the Brokerage Firm's own portfolio and in compliance with current legal regulations and with the Brokerage Firm's internal and corporate rules, regulations and procedures.
- Marketability of instruments is determined based on indicators calculated by the Brokerage Firm for such purposes and on whether they are registered in the National Registry of Securities and Brokers. The Brokerage Firm must comply with maximum and minimum maturity concentrations, which require that a minimum of 20% of the total portfolio correspond to investments with maturities of 12 months or less. The investment portfolio should not include investments in equity instruments or investments in publicly offered real estate funds.

### iv. BN Vital Operadora de Planes de Pensiones Complementarias, S.A.

Liquidity risk is the risk that the Pension Fund Manager will encounter difficulty in meeting obligations associated with its financial liabilities that are settled by delivering cash or another financial asset. Liquidity risk arises from mismatches in the timing and amounts of cash flows, which is inherent to the Pension Fund Manager's operations and investments.

### Management of liquidity risk

The liquidity level of the Pension Fund Manager corresponds to the nature of its operations. The entity holds a portfolio of short-term assets as well as liquid investments to ensure it has sufficient liquidity. As part of liquidity controls, cash flows are monitored on a daily basis, taking into consideration checking account balances and projected cash needs for up to three days after the calculation. Accordingly, the entity could sell financial assets or invest surpluses that will not be used in the short term, if necessary.

## Notes to the Consolidated Financial Statements

- Risk management policies establish a liquidity limit which determines that a sufficient liquidity level will be maintained to address the investment needs and operations of the company and the characteristics of the pension plan, according to the need arising from the nature of the Pension Fund Manager itself.
- All policies and procedures are subject to review and approval by the Risk Committee and the Investment Committee. The board of directors has established minimum liquidity levels on the minimum portion of funds available to meet the fund requirements.
- Additionally, according to the portfolio's nature, the Pension Fund Manager has established limits to manage liquidity risk that allow determining liquidity levels. To assess liquidity risk, indicators are used, such as the market index of investment instruments.

# v. <u>BN Sociedad Corredora de Seguros, S.A.</u>

For the Insurance Brokerage Firm, liquidity risk is the risk that the entity will be unable to honor its commitments or obligations with third parties due to insufficient cash flows, resulting from a mismatch of the terms of assets and liabilities.

#### Management of liquidity risk

- The board of directors sets the Insurance Brokerage Firm's strategy for managing liquidity risk and oversight of the implementation is administered by the Corporate Risks Committee. This Committee approves Insurance Brokerage Firm's liquidity policies and procedures. The Financial Administrative Unit manages the liquidity position on a day-to-day basis and reviews daily reports on the liquidity position.
- The Insurance Brokerage Firm's approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient liquidity to meets its liabilities when they are due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to its reputation. A key element of the Insurance Brokerage Firm's liquidity strategy is to carry a portfolio of highly liquid assets that match the maturities of the main liabilities.

#### Notes to the Consolidated Financial Statements

## c) Market risk

#### i. Banco Nacional de Costa Rica

To assess market risk, the Bank analyzes the probability that the value of its own investments will decrease as a result of changes in interest rates, foreign exchange rates, prices of instruments, and other economic and financial variables as well as the economic impact of those changes, which could expose the Bank to market risk. The objective of market risk management is to follow-up on and control market risk exposures so as to maintain a risk appetite (risk limits approved by the board of directors).

<u>Indicator</u>	<u>Limit</u>	Level
Consolidated VaR	2.00%	Appetite
Currency risk	3.50%	Appetite
Interest rate risk – colones	2.00%	Appetite
Interest rate risk – foreign currency	2.00%	Appetite

The main indicator used is the market VaR of the Bank's investments, which is measured by means of an internal methodology and quantified for each currency in which the Bank holds positions. That indicator is complemented with the duration and return, which show the Bank's risk-return profile derived from holding an investment portfolio.

The Market Risk Division periodically analyzes and follows-up on the investment portfolio on a periodic basis through the Comprehensive Risk Assessment Report, which is submitted to the Corporate Risk Committee and the board of directors.

As of December 31, the portfolios by currency are as follows:

## Face value of investments by currency

Currency	<u>2021</u>	<u>2020</u>	<u>Variation</u>
Colones	989,410,200,000	696,014,400,000	293,395,800,000
US dollars - local issuers	84,885,160	17,819,000	67,066,160
US dollars - international issuers	922,753,000	850,647,000	72,106,000

#### Notes to the Consolidated Financial Statements

As of December 31, the duration for each currency has presented variations according to strategic portfolio management, with an increase in colones, local US dollars and international US dollars.

<u>Currency</u>	<u>2021</u>	<u>2020</u>	<u>Variation</u>
Colones	1.08	0.99	0.09
US dollars - local issuers	1.30	0.80	0.50
US dollars - international issuers	1.40	1.22	0.18

As of December 31, 2021, due to the discontinuation of the LIBOR rate as a global reference rate, financial institutions are making significant efforts to determine alternative reference rates. Specifically, the Bank is currently developing a project named "Libor rate substitution", which aims to migrate the Bank's asset and liability operations to reference rates such as the prime rate or 6-month interbank rate. This project began in August 2020 and will continue at least until December 2022.

The strategy is to prioritize loans with the largest balances and longest terms until maturity, most of which are in the Corporate & Institutional and Medium Enterprise segments. All customers in the Corporate and Institutional segment have been approached, of which 20% accepted the transfer, 24% indicated that they are going to make the decision during 2022 and the remaining 56% will wait until the LIBOR rate ceases to be published to be make a decision. For Medium Enterprises, the transfer process had to be paused due the reclassification of customers. The reclassification has been completed; therefore, the process will be resumed during March 2022.

For the BN Desarrollo and Personas segments, customers began to be contacted and transferred in October 2021. Although it is one the largest sectors, only 175 customers have been contacted thus far. The Bank expects to be able to adjust the process and be able to approach a much larger number of customers in March 2022.

It is also worth noting that steps have been taken by the banking sector (Chamber of Banks, SUGEF, Costa Rican Banking Association, BCCR, among other) to generate trust among the population regarding the use of the interbank rate in US dollars.

## Notes to the Consolidated Financial Statements

### ii. BN Sociedad Administradora de Fondos de Inversión, S.A.

- Market risk refers to potential losses in the market value of the financial instruments portfolio or trading position during the time elapsed until the position is liquidated; losses are equivalent to the difference between the opening and closing market values. The magnitude of market risk depends on the liquidation period, market volatility and the instruments' liquidity.
- As a systemic risk, market risk depends on a series of factors that are strongly linked to macroeconomic performance and is inherent to the market environment, thereby affecting all participants in a given market.

# Management of market risks

- Market risks have been calculated since late 2003 and a database of those calculations is available for consultation when setting the corresponding risk limits.
- Potential losses arising from changes in risk factors, such as changes in interest rates, which affect the valuation of positions, are calculated daily.
- For such purposes, the RiMeR methodology is used, which was internally developed by the Mathematical Modeling and Market Risk Divisions of the Bank. This methodology permits calculating the VaR of portfolios comprised of fixed income instruments. The model considers yield curves, rate model parameter estimation, scenario simulations and calculation of VaR. This methodology uses a two-factor rate model (G2++ model), which involves decomposing the short rate into two processes and a deterministic function to be selected.
- VaR of price risk and fair value is calculated on a daily basis and all results are reported to the Investment Fund Manager's Financial Resources Investment Committee each month.
- The Investment Fund Manager uses the above methods and calculations to analyze the risk on its portfolios and the correlation between risk and return over a given period of time. The Sharpe ratio measures the risk-adjusted return based on the relationship between return and risk-free assets and the volatility of returns.

## Notes to the Consolidated Financial Statements

## Market risk exposure – trading portfolio:

The Investment Fund Manager sets VaR limits for all identified market risks. The structure of those limits is subject to review and approval by the Investment Committee and Board of Directors, respectively and is based on the local VaR limits of the trading portfolio. VaR is calculated at each month-end, with reports on the usage of VaR limits submitted to the Investment Committee.

As of December 31, the VaR of the Investment Fund Manager's portfolio is as follows:

	2021	2020
VaR indicator (99% confidence level)	0.96%	0.68%

#### iii. BN Valores Puesto de Bolsa, S.A.

For the Brokerage Firm, market risk is the potential losses due to changes in risk factors that affect the valuation of positions, such as interest rates, foreign exchange rates and price indices, which can result in either loss or gain for the Brokerage Firm. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimizing the return on risk.

All derivatives, trading investments and available-for-sale investments are recognized at fair value and, therefore, any changes in market conditions directly affect the Brokerage Firm's net income. Market risk is the risk that the fair value of those instruments will fluctuate as a result of changes in interest rates, foreign exchange rates or equity prices.

## Market risk management

Management of the Brokerage Firm controls market risk exposures on a daily basis by applying VaR analyses and other methods supported by the investment parameters under which the Brokerage Firm operates.

Additionally, the Brokerage Firm's approach to market risk management includes aspects such as identifying risk factors, monitoring any such factors identified using market analyses and assessing positions that are subject to price risk using models that measure potential losses on those positions as a result of changes in equity prices, interest rates or foreign exchange rates.

#### Notes to the Consolidated Financial Statements

# Market risk exposure

- The Brokerage Firm mainly measures and controls market risk exposure using VaR, which estimates possible losses in a portfolio over a predetermined time period (holding period). Because the portfolio may be affected by adverse changes in the market, a specific probability is quantified and used as the confidence level applied in the VaR calculation. Price risk exposure is low and has been controlled through investments.
- The Brokerage Firm uses the historical method to calculate VaR, as established in the risk regulations issued by SUGEVAL, based on a confidence level of 95% and a 22-day holding period. As a complement to determine price risk exposure, the Brokerage Firm uses the consolidated VaR model, provided by the Bank's Risk Division, which assumes a 99% confidence level and a 30-day holding period, based on the RiMer approach.

# iv. <u>BN Vital Operadora de Planes de Pensiones Complementarias, S.A.</u>

For the Pension Fund Manager, market risk is the risk that changes in market prices, e.g. interest rates and foreign exchange rates, will affect the Pension Fund Manager's income or the value of its holdings of financial instruments. The objective of the Pension Fund Manager's market risk management is to manage and control market risk exposures within acceptable parameters to ensure the Pension Fund Manager's solvency while optimizing the return on risk.

#### Market risk management

- The objective of market risk management is to manage and control market risk exposures to ensure solvency while optimizing the return on risk.
- For liquidity risk, the Risk Committee and Investment Committee are responsible for ensuring an efficient market risk management for the Pension Fund Manager. Specific levels of authority and responsibility have been assigned to the appropriate market risk committees regarding market risk management.
- Market risks are calculated since the end of 2003. A database is in place to determine the corresponding limits. The potential loss is calculated daily in view of the changes in risk factors that affect the valuation of positions, such as interest rate changes. For such purposes, the RiMeR methodology is used, which was internally developed by the Mathematical Modeling and Market Risk Divisions of the Bank.

#### Notes to the Consolidated Financial Statements

This methodology permits calculating the VaR of portfolios comprised of fixed income instruments. The model considers yield curves, rate model parameter estimation, scenario simulations and calculation of VaR. This methodology uses a two-factor rate model (G2++ model), which involves decomposing the short rate into two processes and a deterministic function to be selected.

The Investment Fund Manager uses the above methods and calculations to analyze the risk on its portfolios and the correlation between risk and return over a given period of time. The Sharpe ratio measures the risk-adjusted return based on the relationship between return and risk-free assets and the volatility of returns.

## v. <u>BN Sociedad Corredora de Seguros, S.A.</u>

For the Insurance Brokerage Firm, market risk is the risk that changes in market prices, e.g. interest rates and foreign exchange rates, will affect the Insurance Brokerage Firm's income or the value of its holdings of financial instruments. The objective of the Insurance Brokerage Firm's market risk management is to manage and control market risk exposures within acceptable parameters to ensure the Insurance Brokerage Firm's solvency while optimizing the return on risk.

### Market risk management

Management of the Insurance Brokerage Firm controls market risk exposures on a daily basis by applying VaR analyses and other methods supported by the investment parameters under which the Insurance Brokerage Firm operates.

Additionally, the Insurance Brokerage Firm's approach to market risk management includes aspects, such as identifying risk factors, monitoring any such factors identified using market analyses and assessing positions that are subject to price risk using models that measure potential losses on those positions as a result of changes in prices, interest rates or foreign exchange rates.

## • *Market risk of investments*

### i. Banco Nacional de Costa Rica

As of December 31, the Bank's consolidated VaR regarding the market value of investments increased slightly during the last year. In 2021, this indicator was very stable, with an average VaR value at 0.42%.

Type of risk	<u>2021</u>	<u>2020</u>	<u>Variation</u>
Consolidated VaR	0.44%	0.39%	0.05%

#### Notes to the Consolidated Financial Statements

As of December 31, the Bank includes the results of the individual VaR by currency (in relation to the market value) and the variation with respect to the last year:

	VaR by currence	<u>:y</u>	
<u>Currency</u>	<u>2021</u>	<u>2020</u>	<u>Variation</u>
Colones	0.61%	0.54%	0.07%
US dollars - local	0.56%	1.48%	-0.92%
US dollars - international	0.29%	0.28%	0.001%

### • *Interest rate risk*

Interest rate risk is the risk of losses in the value of a financial asset or liability arising from fluctuations in interest rates when changes in interest rates for the asset and liability portfolios are mismatched and the Bank does not have the necessary flexibility to make a timely adjustment.

The Market Risk Division monitors this risk regularly through the indicators established by SUGEF Directive 24-00 and reports monthly on its performance to the Bank's Corporate Risk Committee.

Type of risk	<u>2021</u>	<u>2020</u>	<u>Variation</u>	<u>Level</u>
Interest rate risk - In colones	0.18%	0.59%	-0.41%	Normal
Interest rate risk - In foreign currency	0.04%	0.15%	-0.11%	Normal

For the Conglomerate, both indicators closed considerably below SUGEF's regulatory limits and the risk appetite approved by the board of directors.

The interest rate risk indicator in colones increased mainly due to the increase in the duration of equity in local currency. In US dollars, the decrease corresponds to the combined effect of a decrease in the duration of equity and lower volatility in the 3-month LIBOR rate.

## Notes to the Consolidated Financial Statements

As of December 31, 2021, the interest rate terms for the Bank's assets and liabilities are matched as follows (differences between the recovery of assets and the maturity of liabilities):

	De	mand	1 to 30 days	31 to 90 days	91 to 180 days	181 to 360 days	361 to 720 days	More than 720 days	Total
Local currency (LC)					·			·	
Investments	¢ 2,227	,391,213	194,693,571,177	11,953,832,056	14,636,012,871	63,084,490,979	375,815,643,901	423,533,360,685	1,085,944,302,882
Loan portfolio		-	2,705,191,227,790	108,854,598,187	103,821,839,006	14,774,010,382	46,553,810,482	96,246,511,122	3,075,441,996,969
Recovery of rate-sensitive assets LC (A)	¢ 2,227	,391,213	2,899,884,798,967	120,808,430,243	118,457,851,877	77,858,501,361	422,369,454,383	519,779,871,807	4,161,386,299,851
Obligations with the public	¢	-	275,310,206,765	244,169,508,245	230,441,311,183	273,233,954,212	104,814,761,226	88,505,568,024	1,216,475,309,655
Obligations with BCCR		-	14,174,000,000	500,000,000	-	-	-	168,243,245,538	182,917,245,538
Obligations with financial entities LC		-	67,003,848	-	-	-	-	34,352,702,356	34,419,706,204
Maturity of rate-sensitive liabilities LC (B)	¢	-	289,551,210,613	244,669,508,245	230,441,311,183	273,233,954,212	104,814,761,226	291,101,515,918	1,433,812,261,397
Difference in LC, recovery of assets less									
maturity of liabilities (A - B)	¢ 2,227	,391,213	2,610,333,588,354	(123,861,078,002)	(111,983,459,306)	(195,375,452,851)	317,554,693,157	228,678,355,889	2,727,574,038,454
Foreign currency (FC)									
Investments	¢	-	12,115,557,349	51,872,813,974	17,100,363,502	72,914,654,087	335,186,210,074	177,834,310,040	667,023,909,026
Loan portfolio		-	1,204,199,665,568	44,848,008,902	26,230,017,191	2,883,719,639	24,093,622,164	67,952,603,036	1,370,207,636,500
Recovery of rate-sensitive assets FC (C)	¢	-	1,216,315,222,917	96,720,822,876	43,330,380,693	75,798,373,726	359,279,832,238	245,786,913,076	2,037,231,545,526
Obligations with the public	¢	-	172,491,092,816	139,557,064,120	160,676,665,595	176,753,860,348	273,343,894,813	100,157,006,766	1,022,979,584,458
Obligations with BCCR		-	5,226,525,000	-	-	-	-	-	5,226,525,000
Obligations with entities		-	-	-	517,224,380	635,197	64,525,000,000	55,281,406,600	120,324,266,177
Maturity of rate-sensitive liabilities FC (D)	¢	-	177,717,617,816	139,557,064,120	161,193,889,975	176,754,495,545	337,868,894,813	155,438,413,366	1,148,530,375,635
Difference in FC, recovery of assets less	·								
maturity of liabilities (C - D)	¢	-	1,038,597,605,101	(42,836,241,244)	(117,863,509,282)	(100,956,121,819)	21,410,937,425	90,348,499,710	888,701,169,891
D		201 212	1116 200 021 001	245 520 252 440	1 (1 =00 000 5=0	450 656 055 005	<b>7</b> 04 640 <b>2</b> 06 6 <b>2</b> 4	= < = < < = 0.1 0.00	< 100 < 10 0 15 0 00 0
Recovery of rate-sensitive assets $1/(A + C)$	¢ 2,227	,391,213	4,116,200,021,884	217,529,253,119	161,788,232,570	153,656,875,087	781,649,286,621	765,566,784,883	6,198,617,845,377
Maturity of rate-sensitive liabilities 2/ (B + D)	¢	-	467,268,828,429	384,226,572,365	391,635,201,158	449,988,449,757	442,683,656,039	446,539,929,284	2,582,342,637,032
Difference in LC + FC, recovery of assets less									
maturity of liabilities (item 1 - item 2)	¢ 2,227	,391,213	3,648,931,193,455	(166,697,319,246)	(229,846,968,588)	(296,331,574,670)	338,965,630,582	319,026,855,599	3,616,275,208,345

## Notes to the Consolidated Financial Statements

As of December 31, 2020, the interest rate terms for the Bank's assets and liabilities are matched as follows (differences between the recovery of assets and the maturity of liabilities):

		Demand	1 to 30 days	31 to 90 days	91 to 180 days	181 to 360 days	361 to 720 days	More than 720 days	Total
Local currency (LC)			•				•		
Investments	¢	5,249,253,988	12,035,128,603	87,350,594,655	34,282,463,860	89,008,576,332	161,217,607,333	409,655,466,784	798,799,091,555
Loan portfolio	_	-	2,743,482,999,690	110,423,768,268	105,350,643,410	15,136,734,335	15,884,604,463	112,257,528,434	3,102,536,278,600
Recovery of rate-sensitive assets LC (A)	¢	5,249,253,988	2,755,518,128,293	197,774,362,923	139,633,107,270	104,145,310,667	177,102,211,796	521,912,995,218	3,901,335,370,155
Obligations with the public	¢	-	269,359,097,533	261,671,099,024	455,073,627,874	507,422,182,715	90,309,475,049	59,726,094,950	1,643,561,577,145
Obligations with BCCR		-	8,000,666,667	-	-	-	-	125,644,412	8,126,311,079
Obligations with financial entities LC	_	-	10,334,221,238	4,500,000,000	-	-	-	30,060,611,046	44,894,832,284
Maturity of rate-sensitive liabilities LC (B)	¢	-	287,693,985,438	266,171,099,024	455,073,627,874	507,422,182,715	90,309,475,049	89,912,350,408	1,696,582,720,508
Difference in LC, recovery of assets less									
maturity of liabilities (A - B)	¢ _	5,249,253,988	2,467,824,142,855	(68,396,736,101)	(315,440,520,604)	(403,276,872,048)	86,792,736,747	432,000,644,810	2,204,752,649,647
Foreign currency (FC)	_								
Investments	¢	-	11,928,388,819	79,595,991,040	70,405,785,974	130,311,541,092	99,402,920,753	183,901,268,855	575,545,896,533
Loan portfolio	_	-	1,022,312,659,394	38,059,824,746	22,189,477,129	2,433,689,688	20,522,320,483	58,557,755,761	1,164,075,727,201
Recovery of rate-sensitive assets FC (C)	¢	-	1,034,241,048,213	117,655,815,786	92,595,263,103	132,745,230,780	119,925,241,236	242,459,024,616	1,739,621,623,734
Obligations with the public	¢	-	199,406,102,264	132,553,215,498	338,556,655,735	120,826,759,867	49,069,401,401	277,902,215,214	1,118,314,349,979
Obligations with entities	_	-	5,426,556,056	-	420,728,957	20,577,578,182	-	93,219,460,680	119,644,323,875
Maturity of rate-sensitive liabilities FC (D)	¢	-	204,832,658,320	132,553,215,498	338,977,384,692	141,404,338,049	49,069,401,401	371,121,675,894	1,237,958,673,854
Difference in FC, recovery of assets less									
maturity of liabilities (C - D)	¢	-	829,408,389,893	(14,897,399,712)	(246,382,121,589)	(8,659,107,269)	70,855,839,835	(128,662,651,278)	501,662,949,880
Recovery of rate-sensitive assets 1/(A+C)	¢	5,249,253,988	3,789,759,176,506	315,430,178,709	232,228,370,373	236,890,541,447	297,027,453,032	764,372,019,834	5,640,956,993,889
Maturity of rate-sensitive liabilities 2/ (B + D)	¢	-	492,526,643,758	398,724,314,522	794,051,012,566	648,826,520,764	139,378,876,450	461,034,026,302	2,934,541,394,362
Difference in LC + FC, recovery of assets less	_		-	·	·	·		-	
maturity of liabilities (item 1 - item 2)	¢ _	5,249,253,988	3,297,232,532,748	(83,294,135,813)	(561,822,642,193)	(411,935,979,317)	157,648,576,582	303,337,993,532	2,706,415,599,527

#### Notes to the Consolidated Financial Statements

### ii. BN Sociedad Administradora de Fondos de Inversión, S.A.

The Investment Fund Manager faces interest rate risk when it holds assets or liabilities subject to interest rate changes. Exposure to losses exist on the value of a financial asset or liability arising from fluctuations in interest rates when interest rates for investments are mismatched and when the Investment Fund Manager does not have the necessary flexibility to make a timely adjustment.

## iii. BN Vital Operadora de Planes de Pensiones Complementarias, S.A.

The Pension Fund Manager faces interest rate risk when it holds assets or liabilities subject to interest rate changes. Exposure to losses exist on the value of a financial asset or liability that arises from rate fluctuations when mismatches occur in the changes in investment rates, without having the flexibility required for a timely adjustment.

The consolidated VaR of the Pension Fund Manager's own funds has a slight increasing trend, with a maximum of 2.32% and a minimum of 0.85% for an average of 1.6%, equivalent to ¢205.6 million. As of December 31, 2021, the indicator closes at 2% (2020: 0.93%), showing an increase due to the portfolio's portion of fixed-rate investments, because the indicator shows the portfolio volatility with respect to market interest rates.

## iv. BN Sociedad Corredora de Seguros, S.A.

The Insurance Brokerage Firm faces interest rate risk when it holds assets or liabilities subject to interest rate changes. Exposure to losses exist on the value of a financial asset or liability arising from fluctuations in interest rates when interest rates for investments are mismatched and when the Insurance Brokerage Firm does not have the necessary flexibility to make a timely adjustment.

As of December 31, 2021 and 2020, the Insurance Brokerage Firm has investments in open investment funds managed by BN Sociedad Administradora de Fondos de Inversiones S.A. in the amount of \$\psi\_2,227,391,213\$ (2020: \$\psi\_5,249,258,988\$). They are related to financial assets subject to interest rate changes due to fluctuations in the stock market since short-term positions are constituted to meet investor's liquidity needs. The remainder of the investment portfolio is kept in financial instruments measured at amortized cost, whose market interest rate variations are monitored on an ongoing basis by BN Valores, in its role as manager of the portfolio of BN Corredora with quarterly reports to the Insurance Brokerage Firm. The Insurance Brokerage Firm holds no liabilities subject to interest rate variations.

#### Notes to the Consolidated Financial Statements

## d) Currency risk

- Pursuant to SUGEF Directive 24-00, an entity faces currency risk when the value of its assets and liabilities in foreign currency is affected by exchange rate variations and the amounts of the corresponding assets and liabilities are mismatched.
- The Conglomerate's Asset and Liability Committee (ALCO) decided to take a neutral foreign currency position, which has been ratified annually by the Corporate Risk Committee. This is to protect the Conglomerate from any variation in the foreign currency position, which is monitored daily by the Market Risk Division.

### i. Banco Nacional de Costa Rica

- The Bank is exposed to currency risk when the value of its assets and liabilities in US dollars is affected by variations in the exchange rate, which is recognized in the consolidated statement of comprehensive income.
- The Bank calculates the SUGEF currency risk indicator on a monthly basis, which remains at the appetite level in both years. The indicator has increased due to an increase in the foreign currency position and a greater volatility of the exchange rate, which is reflected in an increase in the expected variation of the US dollar.

As of December 31, the result is as follows:

Type of risk	<u>2021</u>	<u>2020</u>	<b>Variation</b>	Level
Currency risk	0.81%	2.48%	1.67%	Normal

In addition to the regulatory currency risk indicator, the Bank's Market Risk Division calculates another currency risk indicator for management and monitoring purposes. A VaR of exchange rate is created based on the exposure level and foreign exchange rate stress scenarios.

The VaR of exchange rate measures the losses that a financial entity could have (using a certain probability and a 1-month time horizon) due to a mismatch of its assets and liabilities in foreign currency, in the event of exchange rate fluctuations.

#### Notes to the Consolidated Financial Statements

- Inputs used to measure the VaR of exchange rate include the exchange rate at a specific time and time horizon, the net position in foreign currency (difference between assets and liabilities in foreign currency) and the percentage variation in the exchange rate at different time periods and the base capital.
- The VaR of exchange rate assumes that the exchange rate risk exists only if there is a mismatch between assets and liabilities in foreign currency. The variation in the exchange rate corresponds to the 5<sup>th</sup> and 95<sup>th</sup> percentiles of the distribution of projected variations in exchange rates taken from an exchange rate model.
- With the calibrated model and through Montecarlo simulations, exchange rate forecasts are created for different periods. The 5<sup>th</sup> and 95<sup>th</sup> percentiles of the distribution of those forecasts are used as the percentage variation of the exchange rate in order to calculate the indicator of the VaR of exchange rate.

As of December 31, the result is as follows:

Internal currency risk	<u>2021</u>	<u>2020</u>	Level
5 <sup>th</sup> percentile	0.11%	0.17%	Normal
95 <sup>th</sup> percentile	0.19%	0.35%	Normal

## Notes to the Consolidated Financial Statements

As of December 31, assets and liabilities denominated in foreign currency are as follows:

		US dollars			
	_	2021	2020		
Assets:	_				
Cash and due from banks	US\$	1,080,187,048	1,284,472,647		
Investments in financial instruments		1,036,752,668	958,036,039		
Loan portfolio		2,137,642,423	1,894,388,418		
Accounts and accrued interest receivable		618,457	529,362		
Investments in other companies		118,964,964	117,246,755		
Property, furniture and equipment		-	803,522		
Other assets	_	2,131,248	25,369,311		
	US\$	4,376,296,808	4,280,846,054		
Liabilities:					
Obligations with the public	US\$	3,321,683,148	2,916,350,289		
Obligations with entities		797,979,647	1,098,086,216		
Accounts payable and provisions		90,456,989	98,736,454		
Other liabilities		9,792,719	12,116,085		
Subordinated obligations		13,382,865	32,469,283		
-	US\$	4,233,295,368	4,157,758,327		
Excess of assets over liabilities in US dollars	US\$	143,001,440	123,087,727		
		Eı	ıro		
	_	2021	2020		
Assets:	_				
Cash and due from banks	€	48,713,203	40,224,592		
Other assets	€	-	30,165		
	_	48,713,203	40,254,757		
T : 1:1:4:	_				
<u>Liabilities:</u> Obligations with the public	€	43,973,053	38,083,562		
Obligations with entities	C	1,567,667	844,964		
Accounts payable and provisions		2,857	17,250		
Other liabilities		2,432,526	511,411		
	€	47,976,103	39,457,187		
Excess of assets over liabilities in euro	€ _	737,100	797,570		
	_				

#### Notes to the Consolidated Financial Statements

		DU			
		2021	2020		
Assets:		_			
Loan portfolio		1,053,411	2,224,119		
	UD	1,053,411	2,224,119		
<i>Liabilities</i> :					
Accounts payable and provisions	UD	94,411	189,463		
	UD	94,411	189,463		
Excess of assets over liabilities in DU	UD	959,000	2,034,656		

The Conglomerate's net position is not hedged. However, the Conglomerate considers its position to be acceptable and in compliance with the internal policy limits established by ALCO.

As of December 31, the valuation in colones of monetary assets and liabilities in foreign currency gave rise to foreign exchange gains and losses, as follows:

		2021	2020
Gain on foreign exchange differences	¢	216,586,540,961	414,131,567,059
Loss on foreign exchange differences		(216,253,114,094)	(415,172,132,008)
Net gain (loss)	¢ _	333,426,867	(1,040,564,949)

As of December 31, the valuation of other assets and other liabilities gives rise to gains and losses, which are booked in "Other operating income" and "Other operating expenses", respectively, as follows:

		2021	2020
Gain on net valuation of other assets (Note 42)	¢	171,701,168	1,130,256,775
Loss on net valuation of other liabilities		(286,917,462)	(1,410,449,477)
Net loss	¢	(115,216,294)	(280,192,702)

The value of financial assets and liabilities includes future interest to be earned in the corresponding time frame.

## Notes to the Consolidated Financial Statements

### ii. BN Sociedad Administradora de Fondos de Inversión, S.A.

- For the Investment Fund Manager, currency risk is the risk of a decrease in an investor's purchasing power due to unexpected variations in foreign exchanges rates for the currencies in which the investor holds positions.
- The investment funds managed by the Investment Fund Manager are currency specific, i.e. the assets and liabilities of the investment portfolios are denominated in the same currency. Additionally, the investment funds are managed as memoranda accounts rather than as liabilities.
- The risk of capital requirement due to currency risk corresponds to the amount resulting from multiplying the absolute value of the total net position in foreign currency by 10%.

### iii. BN Valores Puesto de Bolsa, S.A.

- A significant change in the devaluation rate, depending on the magnitude of such change, could adversely impact the local market and, to a certain degree, counterparty risk in the stock market. Business units, together with the risk management department, monitor market changes on a daily basis and measure the impact of positions acquired on the Brokerage Firm's liquidity and equity based on simulations of extreme conditions.
- The Brokerage Firm is exposed to currency risk when the value of its assets and liabilities in US dollars is affected by exchange rate variations. The effect of this risk is recognized in the consolidated statement of comprehensive income.

The Brokerage Firm incurs currency risk mainly on cash and investments in US dollars.

Regarding its assets and liabilities denominated in US dollars, the Brokerage Firm aims to ensure that its net exposure is maintained at an acceptable level by holding sufficient assets in US dollars to be able to settle its liabilities in that currency.

#### Notes to the Consolidated Financial Statements

### iv. BN Vital Operadora de Planes de Pensiones Complementarias, S.A.

As of December 31, 2021, 6.95% of the Pension Fund Manager's portfolio of own funds is represented by investments in US dollars. By adding cash and due from banks denominated in foreign currency, the percentage increases to 7.90% (¢1,281.39 million), compared to December 31, 2020, where it closed at 7.03%.

## Sensitivity analysis

- In managing interest rates and currency risks, the Pension Fund Manager seeks to reduce the impact of short-term fluctuations on its profit. However, in the long term permanent changes in foreign exchange fluctuations and interest rates may have an impact on profit.
- The Pension Fund Manager performed a sensitivity analysis to determine the behavior of profit in the event of a variation in interest rates of rate-sensitive assets and liabilities.
- As of December 31, 2021, an increase of 5% in the exchange rate of the functional currency with respect to the US dollar would generate a loss of ¢64.21 million (2020: ¢40.56 million). A decrease of 5% would generate the opposite effect.

# v. <u>BN Sociedad Corredora de Seguros, S.A.</u>

- The Insurance Brokerage Firm is exposed to currency risk when the value of its assets and liabilities in US dollars is affected by exchange rate variations. The effect of this risk is recognized in the consolidated statement of comprehensive income.
- For the Insurance Brokerage Firm, currency risk is the risk that the fair value or the future cash flows of a financial instrument may fluctuate as a result of variations in foreign exchange rates. The effect of this risk is recognized in the consolidated statement of comprehensive income.

#### Notes to the Consolidated Financial Statements

## e) Operational risk

#### i. Banco Nacional de Costa Rica

Operational risk is the risk of potential loss resulting from failures or deficiencies in processes, personnel, information systems, internal controls and external events. This definition includes legal risk, but excludes strategic, business and reputational risks. In addition, the existing methodologies incorporate the criteria and best practices regarding the taxonomy and classification of operational risks established as recommendations and best practices by the Basel Committee.

The policy adopted by the Bank stipulates that all of the Bank's employees are responsible for managing operational risk. The Bank's employees are also required to comply with the policies, regulations, procedures and controls applicable to their positions at all times and to ensure that the Bank's institutional values, code of conduct and ethics are adopted across all levels of the organization.

That policy is implemented through a management framework that includes:

- defining operational risk and best practices
- goals of the operational risk function
- institutional principles to manage operational risk
- roles and relationships
- specific framework to manage legal risk.

One of the Bank's fundamental principles for operational risk management is transparency, which means that all risk events should be identified, documented, and reported in order to allow the Bank to adequately measure risk events and carry out any necessary corrective, preventive, and mitigation measures in a timely manner, including insurance where this is effective.

The operational risk management's main activity is the valuation of risk in institutional processes by applying a specific methodology that controls the frequency, impact, and quality of identified risk events. The diagram below shows how such methodology is applied to institutional processes:

Notes to the Consolidated Financial Statements



Upper management has defined operational risk limits that specifically measure the performance of risk management and total operating losses. These measurements are performed and reported to the upper levels on a monthly basis.

For legal risk, the Bank applies a model that permits estimating the expected losses and VaR of lawsuits, considering the expert opinion of the legal counsel, the subject matter of the cases when calculating the probability of an unfavorable ruling and a continuous model for the duration of the lawsuits. This model provides a direct estimate of the duration of each lawsuit in the corresponding court and the possible outcomes. The results obtained are used to contemplate possible losses from unfavorable rulings.

For IT risk, the critical systems supporting the business are identified. System availability is measured on a monthly basis, while risk maps are updated annually based on a methodology established for such purposes. Events affecting normal operations are identified, classified, and reported to the Bank's upper management through a periodic information system that determines risk exposure.

#### Notes to the Consolidated Financial Statements

### ii. BN Sociedad Administradora de Fondos de Inversiones, S.A.

For the Investment Fund Manager, operational risk is the risk of possible direct or indirect loss arising from Investment Fund Manager's processes, personnel, technology and infrastructure, in addition to external factors other than credit, market and liquidity risks such as those arising from legal and regulatory requirements and generally accepted standards of corporate behavior. Also, the Institutional Risk Assessment System (SEVRI) measures operational risk activities, which are weighted with other risk categories to determine a global rating for institutional risk.

The Investment Fund Manager aims to manage operational risk so to avoid financial losses and damage to its reputation.

The Investment Fund Manager has worked in the following six areas related to operational risk:

- Identification: Tools have been developed to accurately identify the different risks associated with each of the Investment Fund Manager's fundamental processes. Each process was analyzed together with any related processes to formulate a risk portfolio for the entire company. As a first step, the risks included in that portfolio were grouped by type and by class.
- Analysis: Using tools defined by international methods, the Investment Fund Manager analyzed the risks identified for each business unit and determined the degree of impact, the probability of occurrence and the origin of each risk. In addition to this analysis, the Investment Fund Manager assesses aspects of the business that can affect risk such as its image, operations, income, human resources, etc.
- Measurement: Similar to the analysis mentioned above, each risk identified was
  assessed from two perspectives (its probability of occurrence and its potential
  impact) in order to determine which risks require the most attention and the
  formulation of action plans to be carried out in the event that the risk materializes.
  Such information is included in the Business Continuity Plan (BCP).
- Follow-up: Periodic assessments are made of the institutional risk map to identify changes that could increase or decrease the probability that risk events will occur in order to adapt the Investment Fund Manager's strategies to address areas in which risk exposures are considered unacceptable.

#### Notes to the Consolidated Financial Statements

- Control: The Investment Fund Manager's strategies to control and mitigate the potential impact of different operational risks include contingent computer hardware, a redundant power infrastructure, personnel turnover, documentation of the activities performed by each position, specialized training, varied and continually open channels of communication, development of a general culture focused on operational controls, etc.
- Communication: Senior management informs employees of risk management trends and strategies as well the results of assessments through meetings with employees or announcements.

#### iii. BN Valores Puesto de Bolsa, S.A.

For the Brokerage Firm, operational risk is the risk of losses resulting from inadequate or failed internal processes, personnel, information systems and internal controls or from external events.

Management of this risk is the responsibility of all business units within the Brokerage Firm and the following aspects are considered which allow the Brokerage Firm to manage and control the exposure to these risks:

- identification of risk factors;
- mapping of the Brokerage Firm's operational risks;
- operational risk database of information on risk events, including type, description and number of events, business unit in which the event originated, date and monetary loss incurred:
- compliance with corporate governance practices and established conduct guidelines;
- compliance with regulatory and other legal or contractual requirements applicable to the Brokerage Firm; and
- integrity, security and availability of the Brokerage Firm's information technology (IT).

## Fair value of financial instruments

Fair value estimates are made at a specific date, based on relevant market information and information concerning the financial instruments. These estimates do not reflect any premium or discount that could result from offering for sale a particular financial instrument at a given point in time.

#### Notes to the Consolidated Financial Statements

Estimates could vary significantly if changes are made to those assumptions. The following methods and assumptions were used by the Brokerage Firm to estimate the fair value of financial instruments:

- (a) The carrying amounts of cash and cash equivalents, accounts receivable and accounts payable approximate fair value because of the short-term nature of these instruments.
- (b) Available-for-sale investments are booked at fair value. The fair values are based on quoted market prices or prices quoted by brokers. The fair values of held-to-maturity investments are estimated using discounted cash flow techniques.

### iv. BN Vital Operadora de Planes de Pensiones Complementarias, S.A.

For the Pension Fund Manager, operational risk is the risk of possible direct or indirect loss arising from the Pension Fund Manager's processes, personnel, technology and infrastructure, in addition to external factors other than credit, market and liquidity risks. Operational risk is an inherent risk for the sector in which the Pension Fund Manager operates and for all of its main activities. It manifests as failures, errors, business interruptions or inappropriate employee behavior and may cause financial loss, penalties from regulatory authorities or damage to the reputation of the Pension Fund Manager.

The primary responsibility for the development and implementation of controls to address operational risk is assigned to management in each business area. This responsibility is supported by the development of standards for the management of operational risk in the following areas:

- appropriate segregation of duties, including the independent authorization of transactions
- requirements for effective reconciliation and monitoring of transactions
- compliance with regulatory and other legal requirements
- communication and application of conduct guidelines or ethical standards
- monitoring of risks using measurement tools
- reporting of operational losses and proposed remedial action
- comprehensive planning for resuming activities, including plans to restore key operations and internal and external support to ensure services are not interrupted
- personnel training.

Additionally, the General Risk Division of the Bank's Financial Conglomerate furnishes necessary operational risk results. Compliance with the standards established by the Bank at the financial conglomerate level is supported by a program of periodic reviews undertaken by General and Internal Audit. The results of such reviews are discussed with the personnel of the Pension Fund Manager.

## Notes to the Consolidated Financial Statements

Legal risk: This risk focuses on the legal contingencies that result from the nature and operation of the industry when applying and interpreting pension legislation and regulations. The Pension Fund Manager is provided with legal advice and agreements authorized by SUPEN.

Risk management is comprised of three types of risk, namely:

- Contract risk: This risk is assumed when the Pension Fund Manager makes investments with its own funds or the funds it manages. Accordingly, the contracts must comply with the regulations in effect and the performance bond signed by the parties. To ensure that these actions are executed from a legal standpoint, measures are coordinated and backed by the Bank.
- Regulatory compliance risk: This risk refers to the scope and adoption of regulations in effect of the Pension Fund Manager. For such purposes, a Compliance Area is in charge of reviewing in a systematic and comprehensive manner any departure from regulations.
- Litigation risk: The General Risk Division follows up monthly on the legal actions filed against the Pension Fund Manager. The legal actions must be timely communicated and fed by management into the database of the Bank's Legal Department. Mathematical models are then applied to estimate the amounts of ECL and VaR.
- As of December 31, 2021, the results of the VaR by legal risk for the Pension Fund Manager correspond to an estimate of the provision for pending litigation in the amount of \$\psi 35,306,947\$ (2020: \$\psi 43,447,808\$) that covers the lawsuits against the Pension Fund Manager, out of seven pending lawsuits, most of which are in first instance.

#### v. BN Sociedad Corredora de Seguros, S.A.

- For the Insurance Brokerage Firm, operational risk is the possibility of incurring losses arising from deficient, failed or inadequate processes, personnel, technology, infrastructure or related external events. This risk includes legal risk and reputational risk.
- For the Insurance Brokerage Firm, operational risk is related to the quality of the information in the systems, since an error in entering the information may lead to failed processing or renewal of individual insurance policies.

## Notes to the Consolidated Financial Statements

Information systems are being purchased, which implies a risk since the current information system process is not appropriate.

### Capital management:

# Regulatory capital

- The Bank's capital must always comply with the capital adequacy indicators established by SUGEF, which require that banks maintain a Capital Adequacy Ratio (CAR) of at least 10%. That ratio is calculated by dividing the Bank's base capital by total risk-weighted exposures.
- Management periodically monitors these requirements and reports to the board of directors on compliance. As of December 31, 2021 and 2020, the Bank is above the minimum level required by applicable regulations.
- The Bank's capital, including the capital of its statutorily created departments, may be increased by law or by capitalization of earnings. In the latter case, the capitalization must be approved by the board of directors of BCCR based on a report issued by SUGEF.
- Financial entities regulated by SUGEF may increase their capital by amending their Articles of incorporation and paying such increases in full. Such entities may also decrease their capital, provided that it remains above the minimum required by law.
- In accordance with Article 135 of the Internal Regulations of the Central Bank of Costa Rica, CONASSIF will establish limits for credit operations, whether direct or stand-by, that financial entities regulated by SUGEF may enter into with individuals or legal entities under the modalities offered by regulated entities.
- The maximum limit will be equivalent to twenty percent (20%) of the entity's subscribed and paid-in capital and its non-redeemable capital reserves. Regulated entities may internally define their own limits, provided that such limits adhere to the above parameters and do not exceed the maximum limits established by CONASSIF.

## Notes to the Consolidated Financial Statements

- From January 1, 2007 in order to comply with the disclosure of objectives, policies, and procedures for managing capital and quantitative information. The Bank and its subsidiaries adhere to SUGEF's Chart of Accounts, Articles 10, 11, and 12 of IRNBS, Decision AGB 8-86, Regulations for Authorizing the Organization, Opening, and Operation of Private Banks, and SUGEF official communication 043-2005.
- The Bank's own contributions to share capital and amounts capitalized from other equity accounts are recognized in share capital (account No. 310) in accordance with Article 11 of IRNBS. Debits and credits applied against that account must be generated by operations that comply with all legal requirements for modifying the entity's capital and that have been approved by BCCR or CONASSIF, as appropriate.
- Article 11 of the aforementioned regulations establishes that banks must use the calendar year as their financial year and that gains and losses be presented on a net basis at the close of the last business day of each half of the year must be liquidated. Such liquidations must be reported to SUGEF.
- The main purpose of capital management is to maintain an appropriate CAR that is above the current minimum level of 10% established in SUGEF Directive 3-06 "Regulations on Capital Adequacy of Financial Entities".
- Internally, as a prudential measure to protect capital, the general board of directors adopted a policy establishing a floor of 10.50%, which exceeds the regulation's requirements by 50 basis points. At the administrative level, in 2007 the floor and ceiling were set at 11.50% and 13.50%, respectively, to assess the actions of those with direct responsibility for monitoring the performance of the Bank's CAR for purposes of efficient capital management.
- As part of the Bank's approach to capital management, the Bank's CAR is monitored monthly and reported to the general board of directors in a detailed financial report that covers all main items of interest: consolidated statement of financial position, consolidated statement of comprehensive income, CAMELS indicators, budget execution, and capital adequacy.
- As of December 31, 2021 and 2020, the Bank's CAR is above the minimum level required by applicable regulations, which indicates that capital levels are above the minimum required by laws and regulations.

#### Notes to the Consolidated Financial Statements

Moreover, in applying Law No. 8627 published in the Official Gazette on December 23, 2008, effective immediately, the Government of Costa Rica capitalized State-owned banks. As part of that capitalization, the Bank received Central Bank bonds in DU for a total of DU42,165,060, equivalent to ¢27,618,957,837, which was credited against the "Paidin capital" account (account No. 311) (see Note 26).

## COVID 19 implications for the Conglomerate

- According to the most recent statistics on infection and deaths due to the COVID 19 pandemic (declared as such by the World Health Organization at the beginning of 2020), there are over 310 million people infected and 5.3 million deaths. By mid-2021, the government reduced social isolation measures in order to gradually resume the different economic activities. However; in many countries, to avoid another wave of infection due to the appearance of new strains of the virus, confinement measures we applied once again and were still in place during the fourth quarter of 2021, affecting different economic activities.
- For Costa Rica, at the December 2021 close, there were 570,556 cases confirmed and more than 7,353 deaths. COVID-19 cases increased, with approximately 156 cases per day, with up to 1,696 cases in one day (12/28/2021) as a result of the Christmas celebrations and flexibility regarding urban mobility restrictions.
- The Costa Rican Institute of Research and Training in Nutrition and Health (INCIENSA) confirmed on December 19 the first case of the Omicron variant of the SARS-CoV-2 in Costa Rica. Despite this first case detection, there were no changes in the health measures. On Christmas Eve and December 31, car restrictions were not applied, which triggered a significant increase in cases compared to the first weeks of December.

#### Notes to the Consolidated Financial Statements

As an additional strategy to control the spread of the virus, the Ministry of Health authorized the import and use of COVID-19 self-test kits. The Ministry of Health indicated that the tests must have a sensitivity of 80% or higher (probability of a positive test result if the person has the disease) and a specificity of 95% or higher (probability of a negative test result if the person does not have the disease). If positive, the individual must self-quarantine and go to a health service center to verify the result through an RT-PCR test.

#### Economic outlook

The local economic activity continues to increase; most industries have exceeded pre-pandemic levels. Manufacturing stands out, followed by IT & communication services, professional services, administrative activities and support services. Transportation and storage services, mining and quarrying, construction and real estate activities have levels very similar to those from February 2020; therefore, recovery is less strong compared to other industries, explained party due to the fact that these activities were strongly affected by the restrictions regarding the mobility of individuals and goods. In addition, the activities that still have production levels lower than those recorded in February 2020 are public administration, hotels and restaurants.

The Costa Rican Tourism Institute (ICT) indicated that during 2021 the country recovered all of the airlines that flew to Costa Rica before the pandemic. However, the challenge for the authorities in the future is to increase the number of seats. During 2021, more than 1,300,000 tourists entered Costa Rica, which represents 40% of the foreign tourism recorded before the pandemic according to ICT. Pre-pandemic levels are expected to be recovered until 2024 or after.

The unemployment rate increased due to less participation in the labor market, closing at 14.4% in November.

Moreover, the increase in the export of goods was mainly related to the behavior of companies that operate under special regimes (31.9% year on year), although the exports of companies under a definitive system also showed a significant growth (16.7%). By type of good, the sale of manufactured goods stands out, mainly medical implements, soft-drink concentrates and pineapple.

#### Notes to the Consolidated Financial Statements

There are risk factors that may affect the economic activity in the following months, such as external factors (i.e. the international prices of raw materials); the increase in prices for producers and the potential transfer of this inflation to consumers; the strong performance of the local economy and the expected closing of the product gap; and the recovery of average salaries to pre-pandemic levels.

## Changes in standards and regulations

During 2020 and 2021, there have been changes in regulations to counteract the negative effects on the country's financial systems. Below is a summary of the most important adjustments made to local regulations during the last quarter:

Amendment to the General Guidelines for the Regulations on the Calculation of Allowances for Loans.

The guidelines include minimum aspects to analyze the creditworthiness of borrowers classified in segments 1-Business and 2-Public sector entities, and preparation of internal methodologies. It sets forth minimum provisions to determine the adjusted value of guarantees as risk mitigators and adds criteria to classify loan portfolio operations into different stages.

Effectiveness of regulations: January 1, 2024.

### Actions taken by the Conglomerate

Due to the different situations caused by COVID-19 and the accelerated changes in market conditions, Conglomerate has implemented a series of measures to mitigate and counteract the effects of the pandemic on the Conglomerate's operations.

#### • Credit risk

i. Loan portfolio recovery plan

Through External Letter No. SGF-2584-2020 dated August 4, 2020, SUGEF requested financial intermediaries to submit a Loan Portfolio Management Plan in conformity with several requirements that are detailed in that document.

#### Notes to the Consolidated Financial Statements

Specifically, SUGEF requested that it cover four big objectives:

- Segmentation of the loan portfolio by risk
- Strategies and mechanisms for recovery
- Strategies to identify the potential impairment of the loan portfolio
- Financial statement and cash flows forecast

The plan was approved by the board of directors and submitted to SUGEF by the end of September. The plan is updated monthly and submitted to that entity. It includes the following:

- Ongoing monitoring of the internal policies and guidelines, in order to promote effective payment arrangements with customers.
- Monitoring market conditions to identify potential impacts, given the country's economic, political and health conditions.
- Strengthening of collection management.

The Conglomerate has adopted a number of measures to offset the effects of the pandemic and protect the entities' capital. Those measures have been adapted as the pandemic evolves and to the adjustments to health and regulatory measures taken by the authorities.

For the loan portfolio, a number of strategies have been implemented, including the following:

- Ongoing monitoring of high-risk customers.
- Implementation of a plan to monitor creditworthiness from a quantitative point of view and with a greater qualitative focus.
- Improvements in collection strategies and plans.
- Development of the "Juntos al Amanecer" program (Together at Dawn) to provide affected customers with working capital.
- Program to restructure principal and interest payments, for terms of three to nine months.
- Restructuring strategy by profiles.
- Creation of an allowance "cushion" amounting to ¢55 billion as of the September close.

For 2021, a large number of restructured loans complied with the maturity term. However, the Bank has a process to review the cases of customers who request an extension of their already extended terms to establish an optimal treatment for each case.

#### Notes to the Consolidated Financial Statements

#### • Interest rate risk

- Ongoing monitoring of interest rate indicators.
- Promote the use of the interbank rate (TRI) as reference for loans since it best reflects market conditions.
- Perform stress tests on interest rates.

## • Liquidity risk

- The liquidity coverage ratio for 5 and 10 days is sent weekly as part of the information requested by the Central Bank for analysis of the last-minute loan requests.
- Daily monitoring of the main liquidity indicators.
- Bi-weekly stress testing of liquidity indicators reported to the board of directors.
- Lines of credit with foreign entities are requested.

## • Price risk

- Ongoing monitoring of concentration of instruments in the investment portfolio by currency, sector, rating and other.
- Monitoring of prices and ratings of local and international securities.
- Constant monitoring of the main price risk indicators, including internal VaR and SUGEF VaR, as well as stress testing to determine possible impacts on solvency ratios.

#### • Currency risk

- Periodic monitoring of systemic indicators to analyze the exchange rate. It is presented to the board of directors weekly.
- A review is performed to adjust foreign exchange to changing market conditions and to foresee risks.

## Notes to the Consolidated Financial Statements

# (7) <u>Collateralized or restricted assets</u>

As of December 31, collateralized or restricted assets are as follows:

Restricted asset	Cause of restriction	_	2021	2020
Cash and due from banks:				
Checking account – colones (Note 9)	Minimum legal deposit	¢	486,421,991,516	471,119,415,447
Checking account – US dollars (Note 9)	Minimum legal deposit		333,197,818,556	303,912,606,319
Checking account – euro (Note 9)	Minimum legal deposit		4,919,236,524	4,365,899,890
	Custody of BCAC			
Other cash and due from banks (Note 9)	liabilities		-	1,142,835,066
	Margin calls – derivative			
Other cash and due from banks (Note 9)	financial instruments		17,705,021	-
	Contribution to			
Other cash and due from banks (Note 9)	FOGABONA		287,351,062	265,100,489
	Contingent guarantee of			
	the deposits guarantee			
Other cash and due from banks (Note 9)	fund (FGD)		122,256,193,104	
		¢	947,100,295,783	780,805,857,211
Investments in financial instruments:				
	Guarantee for tri-party			
Investments in financial instruments	repurchase agreements	¢	-	8,649,884,640
	Liquidity market			
Investments in financial instruments	operations		31,296,977,125	33,429,088,935
Securities issued by BCCR and the	Investments securing			
Government	repurchase agreements		2,685,689,808	3,053,900,150
External debt bonds	Nomura Bank guarantee		68,236,937,961	59,031,542,209
External debt bonds	JP-SWAPS guarantee		-	9,178,308,496
	JPMIM-ASSET-			
External debt bonds	COMPROME		-	1,240,773,951
External debt bonds	SINPE guarantee		215,666,380,475	-
Term Certificate of Deposit	Nomura Bank guarantee		25,810,000,000	24,692,000,000
Other assets		¢	343,695,985,369	139,275,498,381
Other assets (Note 17)	Security deposits	¢	1,023,835,140	701,139,441

## Notes to the Consolidated Financial Statements

As of December 31, 2021, the Brokerage Firm has restricted assets in the amount of ¢31,311,875,880 (2020: ¢42,093,256,466), corresponding to guarantees for tri-party repurchase agreements, operations in the liquidity market and contributions to the liquidation and compensation risk management fund.

## (8) Balances and transactions with related parties

As of December 31, balances and transactions with related parties are as follows:

	_	2021	2020
Assets:	_		
Checking accounts in foreign financial entities (1) (Note 9)	¢	21,945,597,789	18,728,211,563
Investments in financial instruments and accrued interest			
receivable (2)		32,238,842,735	13,138,269,284
Accounts receivable	_	228,512	
Investments in other companies (4)		76,711,519,445	72,325,798,277
	¢	130,896,188,481	104,192,279,124
Liabilities:	-		
Demand obligations with entities (3)		107,286,096	817,312,947
Accounts due to related parties (5)		1,741,064	1,253,627
-	¢	109,027,160	818,566,574
Income:			
Gain on investments in other foreign companies		1,172,039,559	876,994,771
	_	1,172,039,559	876,994,771
Expenses:	-		
Operating expenses (6)		47,464,807	42,738,454
	¢	47,464,807	42,738,454

#### Notes to the Consolidated Financial Statements

The aforementioned balances and transactions with related parties correspond to:

- (1) Balances in foreign checking accounts with Banco Internacional de Costa Rica, S.A., which bear interest at 2.25% per annum for both years
- (2) Investments in the share capital of entities over which the Bank exercises control or significant influence
- (3) Movements in transit of the subsidiaries' checking accounts with the Bank.
- (4) Balance of the subsidiaries' investments with the Bank
- (5) Balances of the subsidiaries' term certificates of deposit with the Bank
- (6) Services of the Bank's procedures and self-issue insurance unit (*Unidad de Trámites y Autoexpedibles*) and custody rental system.

## a) Compensation to key personnel

For the year ended December 31, compensation to key personnel is as follows:

		2021	2020
Short-term benefits	¢	2,112,224,059	1,994,768,937
Long-term benefits		274,589,128	259,319,962
Per diem – Board of directors	_	204,479,433	202,058,176
	¢	2,591,292,620	2,456,147,075

The price for services in transactions with subsidiaries are established by the Conglomerate at market value. In conformity with Directive 20/03 dated June 10, 2003, Decree No. 37898-H dated June 5, 2013, and judgements of the Constitutional Chamber of the Supreme Court of Justice No. 2012008739 and No. 2012004940, the Bank performs a transfer pricing study.

#### Notes to the Consolidated Financial Statements

## (9) <u>Cash and cash equivalents</u>

As of December 31, for purposes of reconciliation with the consolidated statement of cash flows, cash and cash equivalents are as follows:

		2021	2020
Cash and due from banks	¢	1,355,841,181,326	1,383,902,440,319
Investments with maturities of less than two months		255,534,962,838	99,286,190,041
	¢	1,611,376,144,164	1,483,188,630,360

As of December 31, cash and due from banks is as follows:

		2021	2020
Cash on hand and in vaults	¢	94,766,425,499	71,803,663,890
Cash in transit		58,255,934,323	27,571,913,455
Checking account in BCCR (1)		65,849,314,821	35,863,230,024
Minimum legal deposits in BCCR (1)		683,020,535,782	786,744,119,464
Checking accounts and demand deposits in State-owned			
commercial banks and banks created under special laws		278,613,154	163,010,654
Checking accounts and other demand accounts in private			
financial entities		992,017,393	840,634,935
Overnight deposits in local financial entities		-	400,000,000
Checking accounts in foreign financial entities		300,162,110,106	431,725,189,207
Deposits and other demand accounts in foreign financial			
entities		33,536,854	634,807,976
Checking accounts and demand deposits in related parties			
(Note 8)		21,945,597,789	18,728,211,563
Overnight deposits in foreign financial entities		878,432,794	1,739,101,030
Transfers through the Interbank Electronic Payment System			
(SINPE)		1,360,638,705	2,067,809,169
Local notes receivable		4,373,095,594	3,502,281,731
Foreign notes receivable		1,363,679,325	710,531,665
Margin calls – derivative financial instruments (Note 7)		17,705,021	-
Fondo de Garantía de la Bolsa Nacional de Valores			
(FOGABONA)		287,351,062	265,100,489
Contingent guarantee of the deposits guarantee fund (Fondo			
de Garantía de Depósitos, FGD)		122,256,193,104	-
Other restricted cash and due from banks (2)	_	-	1,142,835,067
	¢	1,355,841,181,326	1,383,902,440,319
	_		

<sup>(1)</sup> Checking accounts and demand deposits in BCCR include the balances of the minimum legal deposits required for 2021 and 2020 (see Note 7).

(Continued)

#### Notes to the Consolidated Financial Statements

- (2) As of June 16, 2019, as per Note GD-5879/09, the percentage for the minimum legal deposit is 12% and 15% in colones and US dollars, respectively. The amount of that legal deposit must be deposited in cash in BCCR in conformity with the current banking legislation. The legal deposit is calculated as a percentage of third-party deposits, which varies based on the term and form of deposit-taking used by the Bank. Additionally, the board of directors of BCCR, in number 6 of Article 5 of Minutes of Meeting No. 5923-2020, held on March 20, 2020, specifies that, during the legal deposit control period, the end-of-day balance of deposits in BCCR must not be less than 90% of the minimum legal deposit required in the second half of the previous month.
- (3) Other restricted cash and due from Banks include the Commission Agreement for the custody of liabilities, checking accounts, savings accounts and term certificates of deposit of Banco Crédito Agrícola de Cartago (see Note 7).

## (10) <u>Investments in financial instruments</u>

As of December 31, investments in financial instruments are as follows:

	2021	2020
¢	40,139,798,613	23,465,673,087
	807,216,667,804	723,002,449,515
	917,505,890,840	609,412,003,167
¢	1,764,862,357,257	1,355,880,125,769
	7,723,704,438	15,753,371,710
	(2,801,506,974)	(2,525,392,151)
	-	(58,698)
	19,963,735,244	19,648,169,663
¢	1,789,748,289,965	1,388,756,216,293
	¢	\$\\\ \text{40,139,798,613} \\ \text{807,216,667,804} \\ \text{917,505,890,840} \\ \text{\$\text{1,764,862,357,257}} \\ \text{7,723,704,438} \\ \text{(2,801,506,974)} \\ \text{-} \\ \text{19,963,735,244}

## Notes to the Consolidated Financial Statements

# a) Investments at fair value through profit or loss

As of December 31, investments at fair value through profit or loss are as follows:

	_	2021	2020
<u>Local issuers</u>			
Private banks		33,238,828,201	-
Private issuers	_	2,382,923,616	23,465,673,087
	¢	35,621,751,817	23,465,673,087
Foreign issuers	_		
Private issuers		4,518,046,796	-
	_	4,518,046,796	-
	¢	40,139,798,613	-

## b) Investments at fair value through other comprehensive income

As of December 31, investments at fair value through other comprehensive income are as follows:

	_	2021	2020
Local issuers	_	_	
Government of Costa Rica	¢	521,907,049,285	393,816,770,016
BCCR		36,858,432,072	17,463,207,857
State-owned banks		3,632,560,534	5,637,250,549
Private banks		645,545,744	-
Private issuers	_	2,685,689,808	3,438,576,362
	¢	565,729,277,443	420,355,804,784
Foreign issuers	_		
Governments		53,201,249,628	78,890,923,811
Private issuers		82,109,125,018	108,960,124,861
Private banks	_	106,177,015,714	114,795,596,159
		241,487,390,360	302,646,644,803
	¢	807,216,667,803	723,002,449,515

#### Notes to the Consolidated Financial Statements

## c) Investments at amortized cost

As of December 31, investments at amortized cost are as follows:

	2021	2020
<u>Local issuers</u>		
Government of Costa Rica ¢	261,424,353,274	256,575,723,320
BCCR	284,729,758,820	81,767,031,269
Private banks	5,807,250,000	-
Private issuers	3,716,304,135	35,579,860,552
¢	555,677,666,229	373,922,615,141
Foreign issuers		
Governments ¢	320,363,678,407	187,044,327,663
Private issuers	6,264,129,696	4,868,656,150
Private banks	35,200,416,509	43,576,404,213
	361,828,224,612	235,489,388,026
¢	917,505,890,841	609,412,003,167

As of December 31, the valuation of available-for-sale investments and restricted financial instruments gives rise to unrealized gains, net of deferred tax, in the amount of ¢432,598,599 (2020: ¢1,609,961,886). The cumulative balance of equity adjustments arising from the valuation of those investments is equivalent to unrealized gains of ¢11,061,423,302 (2020: unrealized gains in the amount of ¢10,625,955,381).

## (11) <u>Derivative financial instruments</u>

The Conglomerate holds the following types of derivative financial instruments:

#### ✓ Derivatives as risk hedging instruments

The Conglomerate obtained interest rate hedges to hedge exposure to the LIBOR rate on international debt issues made in October 2013 in US dollars at a fixed rate. The purpose of these financial instruments is to offset the changes in fair value attributable to fluctuations in such reference rate.

#### Notes to the Consolidated Financial Statements

As of December 31, derivative financial instruments are as follows:

			2021		
Issuing bank		Notional amount		Valuation	Purpose
CitiBank	US\$	100,000,000	US\$	3,739,241	Cryona to hadaa 10
JP Morgan		46,533,000		1,739,981	Swaps to hedge 10-
Bank of America		173,588,000		6,490,874	year issues (maturing
	US\$	320,121,000	US\$	11,970,096	in 2023)
Amount in colones	¢	206,558,075,250	¢	7,723,704,438	
			<u>.</u>	_	
Chicago Board of					Standardized futures
Trade	US\$	15,300,000	US\$	(21,984)	contracts (maturing
Amount in colones	¢	9,872,325,000	¢	(14,185,176)	in 2022)
			2020		
Issuing bank	·	Notional amount		Valuation	Purpose
CitiBank	US\$	100,000,000	US\$	7,396,127	Swaps to hedge 10-
JP Morgan		46,533,000		3,441,640	year issues (maturing
Bank of America		173,588,000	<u>.</u>	12,838,790	in 2023)
	US\$	320,121,000	US\$	23,676,557	111 2023)
Amount in colones	¢	197,610,693,300	¢	14,615,538,723	
Bank of America	US\$	60,200,000	US\$	352,970	Swaps to hedge 5-year
JP Morgan		250,000,000	<u>.</u>	1,457,517	issues (maturing in
	US\$	310,200,000	US\$	1,810,487	2021)
Amount in colones	¢	191,486,460,000	¢	1,117,613,736	
Chicago Board of		4			Standardized futures
Trade	US\$	12,200,000	US\$	11,171	contracts (maturing
Amount in colones	¢	7,531,060,000	¢	6,896,000	in 2021)

As of December 31, 2021, the total notional amount of US\$335,421,000, equivalent to \$216,430,400,250 (2020: US\$642,521,000, equivalent to \$396,628,213,300) is booked under "Other debit memoranda accounts" (see Note 29).

Gains and losses on the valuation of derivative financial instruments are booked under asset and liability accounts, respectively.

#### Notes to the Consolidated Financial Statements

As of December 31, 2021, the Conglomerate booked an increase in the fair value of these swaps in the amount of US\$11,970,096 equivalent to ¢7,723,704,438 (2020: US\$25,487,044, equivalent to ¢15,733,152,459) (see Note 10).

For purposes of the valuation the aforementioned interest rate swaps, the Conglomerate elected to apply the "Fair Value Hedge Method"; while the "Dollar Offset Method" is used to test hedge effectiveness. The latter method was defined by SUGEF and prescribes that effectiveness is to be assessed retrospectively. A hedge is considered highly effective if the ratio of the changes in the derivative and primary instruments ranges between 80% and 125%.

As of December 31, the effectiveness of the valuation of derivative financial instruments is as follows:

	Rate of effectiveness			
	2021	2020		
10-year issue (maturing in 2023)	109.11%	94.58%		
5-year issue (maturing in 2021)	-	101.40%		

A valuation was performed to calculate the change in the fair value of the primary and derivative instruments based on the following inputs:

- a 10-year LIBOR rate at the issue of the bond
- discount rates from Bloomberg
- zero rates corresponding to the swap curve as of December 31, 2021 and 2020
- only a portion of the bond cash flows is hedged (corresponding to the 5-year and 10-year LIBOR rate in effect at the issue of the bond) rather than the total interest rate
- accrued and earned interest were segregated from the instruments to obtain variations in clean prices
- forward rate to calculate variable interest.

As of December 31, 2021, standardized futures contracts were negotiated as part of the management of the financial derivatives portfolio. The Conglomerate booked a notional amount of US\$15,300,000, equivalent to \$\psi 9,872,325,000\$ (2020: US\$12,200,000, equivalent to \$\psi 7,531,060,000\$) for the sale and purchase of these contracts.

As of December 31, 2021, the Conglomerate booked a decrease in the fair value of futures contracts in the amount of US\$21,984, equivalent to \$\psi\$14,185,350 (2020: increase in the fair value of futures contracts in the amount of US\$11,171, equivalent to \$\psi\$6,896,000).

#### Notes to the Consolidated Financial Statements

## ✓ Derivatives other than hedges

## *Currency forwards:*

- The Conglomerate entered into currency forwards with several clients. Under these derivative financial instruments, the Conglomerate acts as an authorized intermediary (counterparty). These instruments serve as a trading tool that is not used for currency speculation and whereby no risks are hedged.
- These types of instruments are products which the Bank can offer to its clients pursuant to the authorization provided by BCCR to operate exchange rate derivatives.
- As of December 31, 2021, the Conglomerate has no financial instruments (future contracts) (2020: future contracts with a notional amount of US\$2,300,000, equivalent to ¢1,417,790,000).
- As of December 31, 2021, the Conglomerate has no currency forwards (2020: currency forwards with a notional amount of US\$2,300,000, equivalent to \$\psi\$1,417,790,000).
- As of December 31, 2020, the Conglomerate booked an increase in the fair value of these forwards in the amount of  $\&ppententer{e}$ 13,323,251 under asset accounts. It did not book a decrease in the fair value of these forwards, which would have been booked under a liability account.
- For currency forwards, the Bank considers three risk factors in determining the value of a forward contract: the spot exchange rate and the interest rates in both local and foreign currency. The value of these financial instruments is determined using data related to the average exchange rate at MONEX and market interest rates in colones and in US dollars, applicable to the different terms.

As of December 31, the effect of derivative financial instruments on profit or loss is as follows:

		2021	2020
Gains on derivative financial instruments	¢	7,266,821,001	21,875,260,965
Losses on derivative financial instruments		(9,275,414,200)	(6,149,525,767)
Net (losses) gains	¢	(2,008,593,199)	15,725,735,198

## Notes to the Consolidated Financial Statements

# (12) <u>Loan portfolio</u>

## (a) <u>Loan portfolio by sector</u>

As of December 31, the loan portfolio by sector is as follows:

		2021	2020
Trade	¢	330,171,594,062	366,543,473,364
Services (1)		1,043,436,571,257	882,958,009,616
Financial services (1)		91,266,302,711	86,384,902,878
Mining		455,324,660	723,836,045
Manufacturing and quarrying		158,415,565,843	154,439,840,021
Construction		93,491,037,959	97,117,113,215
Agriculture and forestry		116,562,814,807	119,176,139,304
Livestock, hunting and fishing		72,831,830,903	73,609,723,660
Electricity, water, sanitation and other related			
sectors		465,323,785,148	483,518,311,261
Transportation and telecommunications		43,598,161,061	46,878,351,392
Housing		1,347,158,225,840	1,317,083,078,572
Personal or consumer loans		503,511,429,681	528,808,645,806
Tourism		268,107,946,733	201,470,968,486
Total direct loans		4,534,330,590,665	4,358,712,393,620
Incremental direct costs related to loans		3,675,079,715	3,756,519,754
(Deferred income from loan portfolio)		(35,117,407,652)	(33,106,164,873)
Accrued interest receivable		110,377,468,668	122,742,551,278
Allowance for loan losses		(135,831,283,295)	(155,527,961,609)
Loan portfolio	¢	4,477,434,448,101	4,296,577,338,170

<sup>(1)</sup> As of December 31, the Bank purchased a loan portfolio in the amount of ¢132,082,320,757, distributed among the Services and Financial Services sectors.

## Notes to the Consolidated Financial Statements

As of December 31, annual interest rates on loans receivable are as follows:

	2021		2020		
Currency	Rates	Average (1)	Rates	Average (1)	
Colones	0.55% to 45.00%	12.09%	2.00% to 45.00%	13.32%	
US dollars	0.35% to 29.00%	7.55%	0.24% to 31.00%	7.47%	
DU	3.85% to 10.00%	5.86%	3.85% to 10.00%	5.67%	

(1) Simple average of the minimum and maximum values of the portfolio as of December 31, 2021 and 2020.

## (b) <u>Loan portfolio by arrears</u>

As of December 31, the loan portfolio by arrears is as follows:

		2021	2020
Current	¢	4,282,530,208,271	4,117,866,391,612
1 to 30 days		53,971,542,316	39,216,725,680
31 to 60 days		53,341,812,649	30,186,427,162
61 to 90 days		20,491,714,014	12,005,404,085
91 to 120 days		10,017,004,923	12,340,866,689
121 to 180 days		11,376,887,610	19,995,685,880
More than 180 days	_	102,601,420,882	127,100,892,512
		4,534,330,590,665	4,358,712,393,620
Incremental direct costs related to loans		3,675,079,715	3,756,519,754
(Deferred income from loan portfolio)		(35,117,407,652)	(33,106,164,873)
Accrued interest receivable		110,377,468,668	122,742,551,278
Allowance for loan losses	_	(135,831,283,295)	(155,527,961,609)
	¢	4,477,434,448,101	4,296,577,338,170

## Notes to the Consolidated Financial Statements

## (c) <u>Allowance for loan losses</u>

As of December 31, movement in the allowance for loan losses is as follows:

		2021	2020
Opening balance	¢	155,527,961,609	118,507,110,835
Allowance expense for the year (Note 39)		78,587,703,720	68,378,115,627
Write-offs		(100,201,837,988)	(34,781,370,191)
Adjustments due to reclassification of			
allowance		-	147,982,736
Foreign exchange differences	_	1,917,455,954	3,276,122,602
Closing balance	¢	135,831,283,295	155,527,961,609

Management considers the allowance for loan losses to be sufficient based on its assessment of the recoverability of the portfolio and existing guarantees.

As of December 31, the allowance for stand-by credits is as follows:

	2021	2020
¢	717,444,504	147,982,736
	120,000,001	545,025,566
	24,724,631	24,436,202
¢	862,169,136	717,444,504
	¢	120,000,001 24,724,631

## Notes to the Consolidated Financial Statements

# (13) Accounts and fees and commissions receivable

As of December 31, accounts and fees and commissions receivable are as follows:

	_	2021	2020
Fees and commissions	¢	1,956,296,857	1,378,393,151
Accounts receivable for brokerage operations		-	5,728,706
Accounts due from employees		16,309,408	19,025,296
Income tax receivable (1)		141,393,662	143,693,108
Value added tax		19,035,938	17,962,034
Sundry accounts receivable related to credit cards		339,109,267	237,913,865
Other expenses receivable		23,082,305	22,525,394
Other accounts receivable		1,553,072,175	1,291,096,921
Credit fraud		742,752,108	748,936,955
Misappropriation and theft		1,523,981,966	1,639,896,256
Stealing of information		-	200,323,088
Input, maintenance or upload errors		-	185,347,393
Accrued interest receivable on other sundry accounts			
receivable		1,923,295	2,991,594
Allowance for impairment of accounts receivable	_	(4,073,541,858)	(4,217,937,702)
	¢ _	2,243,415,123	1,675,896,059

# (1) As of December 31, income tax receivable, by entity, is as follows:

		2021	2020
Banco Nacional de Costa Rica	¢	141,325,587	143,613,342
BN Vital Operadora de Planes de Pensiones			
Complementarias, S.A.		68,075	79,766
	¢	141,393,662	143,693,108

## Notes to the Consolidated Financial Statements

For the year ended December 31, movement in the allowance for impairment of other accounts receivable is as follows:

		2021	2020
Opening balance	¢	4,217,937,702	4,439,440,280
Allowance expense (Note 39)		879,441,298	1,080,131,153
Decrease in allowance (Note 40)		(521,599,531)	(752,680,302)
Write-offs		(516,463,912)	(574,231,463)
Foreign exchange differences		14,226,301	25,278,034
Closing balance	¢	4,073,541,858	4,217,937,702

# (14) Assets held for sale

As of December 31, assets held for sale are presented net of the allowance for impairment and per legal requirements are as follows:

		2021	2020
Assets acquired in lieu of payment	¢	94,628,393,958	98,844,527,473
Idle property, furniture and equipment		55,884,629	55,884,629
Allowance for impairment of assets held for			
sale and per legal requirements	_	(58,895,478,390)	(66,534,513,087)
	¢	35,788,800,197	32,365,899,015

As of December 31, movement in the allowance for impairment of assets held for sale and per legal requirements is as follows:

2021	2020
66,534,513,087	63,718,411,084
1,732,758,628	9,628,924,296
(9,371,793,325)	(6,812,822,293)
58,895,478,390	66,534,513,087
	66,534,513,087 1,732,758,628 (9,371,793,325)

## Notes to the Consolidated Financial Statements

## (15) <u>Investments in other companies</u>

As of December 31, investments in other companies are as follows:

		2021	2020
Investment in other financial and non- financial entities (1) Banco Internacional de Costa Rica, S.A. and	¢	50,623,300	50,623,300
Subsidiary (BICSA) (2)	_	76,762,142,766	72,376,421,614
	¢	76,812,766,066	72,427,044,914

(1) As of December 31, the Conglomerate's investments in other entities are as follows:

		2021	2020	Description
Bolsa Nacional de Valores Central de Valores de la Bolsa	¢	15,000,000	15,000,000	To operate in the electronic custody of securities To operate in the electronic
Nacional de Valores, S.A.		15,000,000	15,000,000	custody of securities
Interplant Central de Volence S.A.		15,000,000	15,000,000	To operate in the electronic custody of securities
Interclear Central de Valores, S.A. Depósito Libre Comercial de		13,000,000	13,000,000	custody of securities
Golfito (Golfito Duty Free				
Shopping Center) per article 24		<b>7.0</b> 00.000	<b>5.0</b> 00.000	Golfito Duty Free Shopping
of Law No. 7131		5,200,000	5,200,000	Center
Other financial entities				Investments in various
(cooperatives)		423,300	423,300	cooperatives
	¢	50,623,300	50,623,300	-

<sup>(2)</sup> The Bank holds 49% ownership interest in BICSA, which as of December 31, 2021, is represented by 6,506,563 ordinary shares with a par value of US\$10.

## Notes to the Consolidated Financial Statements

# (16) Property, furniture, equipment and right-of-use assets, net

# a) Historical cost and depreciation

As of December 31, property, furniture and equipment is as follows:

		2021							
	_			Furniture and	Computer		_		
	_	Land	Buildings	equipment	hardware	Vehicles	Total		
<u>Cost:</u>									
Historical cost at beginning									
of year	¢	4,281,149,677	70,673,112,451	65,964,459,511	52,338,212,534	341,154,043	193,598,088,216		
Revalued cost at beginning									
of year		49,374,508,221	65,580,690,063	(10,298,846)	(34,287,877)	-	114,910,611,561		
Additions		-	1,765,734,026	8,851,496,957	3,410,652,640	64,027,113	14,091,910,736		
Disposals		-	-	(1,978,526,222)	(3,218,631,088)	-	(5,197,157,310)		
Sales		-	-	-	(193,561,935)	-	(193,561,935)		
Adjustments		-	-	(163,408)	-	-	(163,408)		
Reclassifications	_	-	-	12,769,707	(12,769,707)	-	-		
Closing balance	_	53,655,657,898	138,019,536,540	72,839,737,699	52,289,614,567	405,181,156	317,209,727,860		
Accumulated depreciation:									
Opening balance		-	48,747,685,316	39,861,872,242	40,281,237,135	252,905,265	129,143,699,958		
Depreciation expense on									
historical cost		-	1,614,246,417	6,831,299,464	4,612,916,437	18,497,787	13,076,960,105		
Depreciation expense on									
revalued cost		-	889,309,530	-	-	-	889,309,530		
Disposals		-	-	(1,850,645,372)	(3,173,947,476)	-	(5,024,592,848)		
Sales					(36,429,793)		(36,429,793)		
Adjustments		-	-	477,965	53,334,307	-	53,812,272		
Reclassifications	_	-	-	11,275,421	(11,275,421)	-			
Closing balance	¢	-	51,251,241,263	44,854,279,720	41,725,835,189	271,403,052	138,102,759,224		
Net closing balance	¢	53,655,657,898	86,768,295,277	27,985,457,979	10,563,779,378	133,778,104	179,106,968,636		

# Notes to the Consolidated Financial Statements

	-	2020								
	-			Furniture and	Computer					
		Land	Buildings	equipment	hardware	Vehicles	Total			
<u>Cost:</u>	•									
Historical cost at beginning										
of year	¢	4,281,149,677	70,302,884,014	64,407,050,144	52,648,710,467	357,222,206	191,997,016,508			
Revalued cost at beginning										
of year		49,385,684,604	65,580,690,062	(9,833,907)	(33,717,532)	-	114,922,823,227			
Additions		-	413,600,223	8,688,718,059	5,116,115,646	-	14,218,433,928			
Asset revaluation		(11,176,383)	-	-	-	-	(11,176,383)			
Disposals		-	-	(6,983,631,077)	(5,466,801,027)	(10,425,000)	(12,460,857,104)			
Adjustments		-	(43,371,785)	(106,429,686)	(7,738,927)	-	(157,540,398)			
Reclassifications		-	-	(41,712,868)	47,356,031	(5,643,163)	-			
Closing balance		53,655,657,898	136,253,802,514	65,954,160,665	52,303,924,658	341,154,043	308,508,699,778			
Accumulated depreciation:										
Opening balance		-	46,650,108,387	39,746,312,102	40,158,922,649	238,523,705	126,793,866,843			
Depreciation expense on										
historical cost		-	1,604,652,444	6,413,744,232	5,310,669,556	24,854,489	13,353,920,721			
Depreciation expense on										
revalued cost		-	965,406,447	-	-	-	965,406,447			
Disposals		-	-	(6,222,046,359)	(5,184,857,548)	(10,425,000)	(11,417,328,907)			
Adjustments		-	(472,481,962)	(72,262,378)	(7,420,805)	-	(552,165,145)			
Reclassifications		-	-	(3,875,355)	3,923,283	(47,928)	-			
Closing balance	¢	-	48,747,685,316	39,861,872,242	40,281,237,135	252,905,266	129,143,699,959			
Net closing balance	¢	53,655,657,898	87,506,117,198	26,092,288,423	12,022,687,523	88,248,777	179,364,999,819			

#### Notes to the Consolidated Financial Statements

As of December 31, 2021, the appraisals of the Conglomerate's land and buildings were performed by an independent appraiser. The net realizable value obtained was compared to the carrying amount to determine the equity increase and the effects on the accumulated depreciation and revaluation accounts. Based on the valuation techniques used, those items are classified as Level 3 of the fair value hierarchy.

## b) Right-of-use assets

As of December 31, the right of use comprises the lease of land and building, as follows:

			2021	
		Right of use of	Right of use of	
	_	building	vehicles	Total
<u>Cost:</u>				
Historical cost at beginning of year	¢	39,546,388,715	277,254,296	39,823,643,011
Additions		184,964,460	-	184,964,460
Disposals		(506, 189, 721)	(160,028,888)	(666,218,609)
Adjustments	_	(562,999,580)	(9,595,226)	(572,594,806)
Closing balance		38,662,163,874	107,630,182	38,769,794,056
Accumulated depreciation:				
Opening balance		5,776,635,561	192,006,032	5,968,641,593
Depreciation expense on historical				
cost		2,898,066,477	58,198,550	2,956,265,027
Disposals		(58,829,132)	(160,028,892)	(218,858,024)
Adjustments	_	(11,215,260)	(2,114,598)	(13,329,858)
Closing balance	¢ _	8,604,657,646	88,061,092	8,692,718,738
Net closing balance		30,057,506,228	19,569,090	30,077,075,318

## Notes to the Consolidated Financial Statements

	_		2020	
		Right of use of	Right of use of	
	_	building	vehicles	Total
<u>Cost:</u>	¢			
Additions		43,228,824,081	277,254,296	43,506,078,377
Disposals		(3,285,365,707)	-	(3,285,365,707)
Adjustments	_	(397,069,659)	-	(397,069,659)
Closing balance		39,546,388,715	277,254,296	39,823,643,011
Accumulated depreciation:				
Opening balance		82,823,437	-	82,823,437
Effect of implementation of IFRS		3,046,732,987	97,203,330	3,143,936,317
Depreciation expense on historical cost		3,312,926,599	94,802,707	3,407,729,306
Disposals		(527,027,745)	-	(527,027,745)
Adjustments	_	(138,819,718)	-	(138,819,718)
Closing balance	_	5,776,635,560	192,006,037	5,968,641,597
Net closing balance	¢	33,769,753,155	85,248,259	33,855,001,414

# c) Lease liabilities

## i. Amounts recognized in profit or loss

As of December 31, the amounts recognized in profit or loss are as follows:

		2021	2020
Interest on lease liability	¢	3,428,502,639	3,642,278,776
Expenses for leases of low-value assets,			
excluding short-term assets	¢	628,823,481	132,239,095

# ii. Amounts recognized in the statement of cash flows

As of December 31, the amounts recognized in the statement of cash flows are as follows:

		2021	2020
Cash outflows for leases	¢	2,005,812,157	2,051,296,709

## Notes to the Consolidated Financial Statements

# (17) Other assets

As of December 31, other assets are as follows:

	202	21	2020
Deferred charges:			
Leasehold improvements (1)	¢ 9,	757,224	109,029,869
Cost of issue of financial instruments, net (2)	233,	534,136	383,327,082
Cost of subordinated debt project	97,	783,459	215,689,311
Other deferred charges	28,387,	,122,273	42,613,181,701
	28,728,	197,092	43,321,227,963
Intangible assets:			
Software (3)	9,163,	553,845	5,295,527,348
Other intangible assets (3)	8,	398,795	4,874,124
		952,640	5,300,401,472
Other assets:			
Prepaid taxes	5,614,	855,037	1,593,775,802
Prepaid insurance policy	210,	452,219	169,380,002
Other prepaid expenses	4,778,	647,637	7,866,604,530
Stationery, office supplies and other materials	701,	386,078	913,024,907
Leased assets	120,	107,359	121,506,085
Library and artwork	404.	704,948	404,704,948
Construction work in progress	1,380.	986,124	1,383,200,612
Automated applications under development	170,	702,974	88,151,366
Payments to welfare and trade associations		350,000	600,000
Other sundry assets	158,	557,669	158,557,669
Operations pending settlement	6,036,	577,570	21,965,902,330
Other operations pending application	80,	847,419	118,059,154
Security deposits (Note 7)	823,	104,907	460,789,956
Legal and administrative deposits (Note 7)	200,	730,233	240,349,485
	20,682,	010,174	35,484,606,846
	¢ 58,582,	159,906	84,106,236,281

(1) As of December 31, 2021, the amortization expense for leasehold improvements amounts to \$\psi 77,644,222 (2020: \$\psi 225,127,519)\$.

## Notes to the Consolidated Financial Statements

# (2) As of December 31, the costs of issue of financial instruments are as follows:

	2021							
	5-year issue		5-year issue					
	(maturing in	10-year issue	(maturing in					
	2018)	(maturing in 2023)	2021)	Total				
Commission -			_					
structuring banks	¢ 322,625,000	322,625,000	548,462,500	1,193,712,500				
Commission -								
Moody's Investors								
Service	161,312,500	161,312,500	-	322,625,000				
Commission -								
Société de la								
Bourse de								
Luxembourg S.A.	7,885,600	7,885,600	-	15,771,201				
RR Donnelley	7,063,552	7,063,526	4,228,501	18,355,578				
BNY Mellon	2,550,673	2,550,673	3,721,157	8,822,503				
Moody's issuer								
rating	21,357,775	21,357,775	161,312,500	204,028,050				
Fitch Ratings	161,312,500	161,312,500	161,312,500	483,937,500				
Milbank	94,954,990	94,954,990	127,127,549	317,037,529				
Shearman &								
Sterling	95,078,233	95,078,233	141,434,993	331,591,459				
External audit	122,597,500	122,597,500	149,698,000	394,893,000				
Perkins Cole								
(Broker)	-	-	8,463,777	8,463,777				
Printing of								
documents			10,204,603	10,204,603				
	996,738,323	996,738,297	1,315,966,079	3,309,442,702				
Amortization	(996,738,323)	(763,204,158)	(1,315,966,079)	(3,075,908,563)				
!	¢	233,534,139		233,534,139				

### Notes to the Consolidated Financial Statements

2020 5-year issue 10-year issue 5-year issue (maturing in (maturing in (maturing in 2018) 2023) 2021) Total Commission - structuring banks 308,650,000 308,650,000 524,705,000 1,142,005,000 Commission - Moody's Investors Service 154,325,000 154,325,000 308,650,000 Commission - Société de la Bourse de Luxembourg, S.A. 7,544,023 7,544,023 15,088,047 RR Donnelley 6,757,583 6,757,558 4,045,337 17,560,478 BNY Mellon 2,440,187 2,440,187 3,559,969 8,440,343 Moody's - issuer rating 20,432,630 20,432,630 154,325,000 195,190,260 Fitch Ratings 154,325,000 154,325,000 154,325,000 462,975,000 Milbank 90,841,868 90,841,868 121,620,823 303,304,559 Shearman & Sterling 90,959,773 90,959,771 135,308,518 317,228,063 External audit 117,287,000 117,287,000 143,213,600 377,787,600 Perkins Cole (Broker) 8,097,155 8,097,155 Printing of documents 9,762,503 9,762,503 953,563,037 953,563,064 1,258,962,905 3,166,089,006 (2,782,761,924)Amortization (953,563,064) (619,064,422) (1,210,134,438)334,498,615 48,828,467 383,327,082

Issue costs are amortized over the term of the financial instrument.

## Notes to the Consolidated Financial Statements

As of December 31, intangible assets, net, are as follows:

	_		2021	
			Other intangible	
	_	Software	assets	Total
<u>Cost:</u>				
Opening balance	¢	34,140,956,405	46,969,683	34,187,926,088
Additions		8,537,149,482	29,723,089	8,566,872,571
Disposals		(7,352,458,311)	-	(7,352,458,311)
Reclassifications		-	(26,198,417)	(26,198,417)
Adjustments		(116,483,280)		(116,483,280)
Closing balance		35,209,164,296	50,494,355	35,259,658,651
Accumulated amortization:				
Opening balance		28,845,429,057	42,095,559	28,887,524,616
Expense for the year		4,474,766,686	34,597,216	4,509,363,902
Disposals		(7,201,216,192)	-	(7,201,216,192)
Reclassifications		(72,685,752)	(34,597,216)	(107,282,968)
Adjustments		(683,347)	-	(683,347)
Closing balance		26,045,610,452	42,095,559	26,087,706,011
Net closing balance	¢	9,163,553,844	8,398,796	9,171,952,640
			2020	
	-		Other intangible	
		Software	assets	Total
Cost:	-	Soliware	assets	10111
Opening balance	¢	32,758,659,684	44,965,618	32,803,625,302
Additions	7	2,518,506,297	16,490,398	2,534,996,695
Disposals		(1,008,133,238)	-	(1,008,133,238)
Reclassifications		(1,659,291)	(14,486,333)	(16,145,624)
Adjustments		(126,417,047)	<u>-</u>	(126,417,047)
Closing balance	_	34,140,956,405	46,969,683	34,187,926,088
	=			
Accumulated amortization:				
Opening balance		25,835,625,309	42,095,559	25,877,720,868
Expense for the year		4,093,766,764	-	4,093,766,764
Disposals		(1,021,627,707)	-	(1,021,627,707)
Reclassifications		1,889,740	-	1,889,740
Adjustments		(64,225,048)	-	(64,225,048)
Closing balance	_	28,845,429,057	42,095,559	28,887,524,616
Net closing balance	¢	5,295,527,348	4,874,124	5,300,401,472

#### Notes to the Consolidated Financial Statements

## (18) Obligations with the public

As of December 31, obligations with the public by cumulative amount are as follows:

		2021	2020
Demand deposits:			
Checking accounts	¢	2,280,685,115,875	1,722,635,196,234
Certified checks		81,126,362	158,566,763
Savings deposits		2,049,250,666,697	1,793,268,825,369
Matured term deposits		23,072,595,759	21,038,851,425
Other demand deposits		122,843,952	126,026,584
Drafts and transfers payable		194,665,191	402,866,378
Cashier's checks		4,616,672,412	2,853,421,177
Advance collections from customers for credit			
cards		11,196,281,538	11,366,072,439
Banking mandates		-	1,142,835,067
Trust fund obligations		38,184,399	70,824,810
		4,369,258,152,185	3,553,063,486,246
Term deposits:			
Deposits from the public		1,635,557,973,096	1,938,769,672,856
Other term deposits		65,562,075,052	97,766,851,400
		1,701,120,048,148	2,036,536,524,256
Other obligations with the public:			
Obligations for tri-party repurchase			
agreements		-	7,873,700,508
Finance charges payable		27,369,847,440	36,616,428,702
	¢	6,097,748,047,773	5,634,090,139,712

As of December 31, deposits in checking accounts in colones bear interest at a maximum rate of 1.15% per annum on full balances (2020: 1.15% per annum) and at a minimum rate of 0.00% per annum on balances greater than or equal to ¢500,001 (2020: 0.65% per annum). Deposits in checking accounts in US dollars bear interest at a maximum rate of 0.20% per annum on full balances (2020: 0.25% per annum) and at a minimum rate of 0.00% per annum on balances greater than or equal to US\$1,000 (2020: 0.10% per annum).

#### Notes to the Consolidated Financial Statements

Term deposits correspond to term certificates of deposit in colones, US dollars, and euro. As of December 31, 2021, term certificates bear annual interest at the following rates:

Currency	2021	2020
Colones	0.77% to 5.95%	1.25% to 6.75%
US dollars	0.10% to 3.80%	0.20% to 3.90%

The Conglomerate has term certificates of deposit that are restricted to secure certain loan operations. As of December 31, 2021, the balance of those term certificates of deposit is \$\psi 80,694,825,700\$ (2020: \$\psi 80,013,679,833). As of that date, the Conglomerate has no inactive deposits with State-owned entities or other banks.

## (19) Obligations with BCCR

As of December 31, obligations with BCCR are as follows:

	_	2021	2020
Financing of loans using internal funds (i)		167,166,427,708	27,484,690,997
Financing of loans using external funds (ii)	¢	125,644,412	125,644,412
Finance charges payable		951,173,419	21,181,478
	¢	168,243,245,539	27,631,516,887

- *i.* Corresponds to the partial redemption of deferred term operations.
- ii. According to Agreement MAG/AID 515-T-027 signed December 15, 1981, obligations related to financing of loans using external funds correspond to the agreement between the Government of Costa Rica and the Conglomerate regarding management of the funds of the Agricultural Production Systems Project. This loan bears no interest and the agreement shall remain effective until otherwise agreed.

## Notes to the Consolidated Financial Statements

# (20) Obligations with financial entities

As of December 31, obligations with financial entities are as follows:

		2021	2020
Demand:			
Checking accounts with local financial entities	¢	112,128,062,548	63,081,831,168
Savings deposits with local financial entities		46,270,767	52,978,622
Outstanding checks		1,278,976,636	1,319,135,518
Matured term deposits		2,830,075	4,150,001
Checking accounts and obligations with related parties			
(Note 8)		107,286,096	817,312,947
		113,563,426,122	65,275,408,256
<u>Term:</u>			
Term deposits with local financial entities		82,937,788,340	81,249,784,724
Term obligations with foreign financial entities (2)		212,580,207,605	400,679,619,801
Obligations for funds from the liquidity market		19,900,525,001	-
Loans from local financial entities (3)		34,352,702,356	30,060,611,046
Loans from foreign financial entities (3) (4)		119,806,406,600	114,374,846,095
Lease liabilities (1)		35,470,104,910	37,044,902,529
Obligations with funds from the Development Credit			
Fund		186,762,911,685	167,991,227,096
		691,810,646,497	831,400,991,291
(Deferred fees and commissions on own loan portfolio)		(51,811,794)	(49,567,474)
		(51,811,794)	(49,567,474)
Charges payable for other demand and term obligations			
with financial entities – foreign currency		46,267,755	23,373,089
Charges payable for other demand and term obligations			
with financial entities – local currency		421,507,265	373,012,120
Charges payable for loans with foreign financial entities			
(3)(4)		517,859,705	534,786,904
Charges payable for loans with local financial entities			
(3)		42,198,364	63,322,482
Charges payable for term deposits with foreign financial			
entities (2)		2,151,646,656	4,120,913,505
		3,179,479,745	5,115,408,100
	¢	808,501,740,570	901,742,240,173

#### Notes to the Consolidated Financial Statements

## (1) Lease liabilities

- As of December 31, 2021, lease liabilities include 77 lease operations, of which 17 operations are denominated in colones, bearing interest at rates ranging between 5.56% and 15% per annum (2020: 79 lease operations, of which 15 are denominated in colones, bearing interest at rates ranging between 11.80% and 13.63% per annum), maturing between 2022 and 2041.
- As of December 31, 2021, lease liabilities include 60 lease operations denominated in US dollars, bearing interest at rates ranging between 3.57% and 8.85% per annum (2020: 64 lease operations denominated in US dollars, bearing interest at rates ranging between 8.80% and 8.85% per annum), maturing between 2022 and 2041.

As of December 31, future minimum lease payments are as follows:

			2021	
				Present value of
		Future minimum		minimum lease
		lease payments	<u>Interest</u>	<u>payments</u>
Less than one year	¢	5,428,099,149	3,331,645,084	2,096,458,402
Between one and five years		24,938,808,081	13,407,018,018	11,531,790,063
More than five years		31,295,162,764	9,453,301,983	21,841,860,781
•	¢	61,662,069,994	26,191,965,084	35,470,104,910
			2020	
			2020	D ( 1 C
		T		Present value of
		Future minimum	<b>.</b>	minimum lease
		lease payments	<u>Interest</u>	payments
Less than one year	¢		<u>Interest</u> 3,325,120,176	
Less than one year Between one and five years	¢	lease payments		payments
Between one and five	¢	lease payments 5,433,282,200	3,325,120,176	payments 2,108,162,024
			T44	

## Notes to the Consolidated Financial Statements

As of December 31, the reconciliation of the lease liabilities with cash flows from financing activities is as follows:

	2021	2020
Balance at beginning of year	37,044,902,529	39,659,283,341
New financial obligations	187,604,732	551,066,231
Settlements or withdrawals	(467,870,645)	(3,885,042,932)
Adjustments	(556,573,858)	652,316,075
Payment of obligations	(2,005,812,157)	(2,051,296,709)
Foreign exchange differences	1,267,854,309	2,118,576,523
Balance at end of year	35,470,104,910	37,044,902,529

(2) The characteristics of obligations with foreign financial entities are as follows:

Date of issue	Face value	Characteristics		
		<ul><li>Traded amount: 99.072%</li><li>Term: 10 years</li></ul>		
11/01/2013	US\$500 million	• Interest rate: 6.250% per coupon payment		
04/25/2016	US\$500 million	<ul><li>Traded amount: 99.68%</li><li>Term: 5 years</li><li>Interest rate: 5.875% per coupon</li></ul>		

## Notes to the Consolidated Financial Statements

# Obligations with international issuers

As of December 31, the balances according to the term of the obligations are as follows:

		2021				
	10-year issue					
	(maturing in 2023)			Τ	Total	
Issue	¢ 204,641,216,31			204.	,641,216,311	
Adjustment to fair value of hedged item measured at cost of international issues	·	6 401 90	5 120	6	401 905 120	
		6,491,80	3,120	O,	,491,805,120	
Amortization of discount in traded		1 447 10	( 174	1	447 106 174	
amount of issues	_	1,447,18			,447,186,174	
		212,580,20	7,605	212.	,580,207,605	
Finance charges payable		2,151,646,656		2	,151,646,656	
	¢ 214,731,854,261		4,261	214	,731,854,261	
	_			020		
	5-yea			ar issue		
	1	0-year issue	(mat	uring in		
	(ma	ituring in 2023)	2	021)	Total	
Issue	¢ 19	95,776,866,066	190,8	73,703,328	386,650,569,394	
Adjustment to fair value of hedged item measured at cost of	,	, , ,	,	, ,	, , ,	
international issues		12,722,231,276	(41	3,491,874)	12,308,739,402	
Amortization of discount in traded						
amount of issues		1,171,077,027	54	49,233,978	1,720,311,005	
	20	09,670,174,369	191,00	09,445,432	400,679,619,801	
Finance charges payable		2,058,444,759		62,468,746	4,120,913,505	
	¢ 2	11,728,619,128		71,914,178	404,800,533,306	

#### Notes to the Consolidated Financial Statements

(3) As of December 31, the maturity of loans and term obligations due to financial entities is as follows:

	2021				
	Local	Foreign	Total		
One to two years	42,198,364	71,930,516,305	71,972,714,669		
Three to five years	2,815,619,439	-	2,815,619,439		
More than five years	31,537,082,917	48,393,750,000	79,930,832,917		
	¢ 34,394,900,720	120,324,266,305	154,719,167,025		
		2020			
	Local	Foreign	Total		
Less than one year	¢ 63,322,482	21,690,172,319	21,753,494,801		
Three to five years	-	46,297,500,000	46,297,500,000		
More than five years	30,060,611,046	46,921,960,680	76,982,571,726		
	¢ 30,123,933,528	114,909,632,999	145,033,566,527		

(4) As of December 31, 2021, loans due to foreign financial entities bear interest at rates ranging from 2.84% to 6.65% per annum (2020: from 2.60% to 6.65% per annum).

As of December 31, the reconciliation of notes payable with cash flows from financing activities, as required by IAS 7 is as follows:

		2021	2020
Opening balance	¢	144,435,457,141	135,780,260,555
New financial obligations		32,192,000,006	38,326,617,261
Settlement of financial obligations		(27,887,555,495)	(39,250,574,578)
Foreign exchange differences	_	5,419,207,304	9,579,153,903
Cash flows from financing activities		5,431,560,505	8,655,196,586
Closing balance	¢	154,159,108,956	144,435,457,141

#### Notes to the Consolidated Financial Statements

## (21) Income tax

Pursuant to the Costa Rican *Income Tax Law*, the Conglomerate is required to file income tax returns each year. As of December 31, income tax is as follows:

## *a) Income tax for the year*

For the year ended December 31, the income tax expense is as follows:

_	2021	2020
Current tax:		
Current tax expense for the year	19,578,361,824	17,056,944,248
Prior-year income tax expense	14,189,237,931	14,242,766,521
	33,767,599,755	31,299,710,769
Deferred tax:		
Deferred tax expense	1,607,370,994	1,588,064,192
Deferred tax income	(1,361,385,393)	(2,214,501,920)
Total deferred tax expense, net	245,985,601	(626,437,728)
Income tax expense, net $\oint_{\underline{}}$	34,013,585,356	30,673,273,041

#### Notes to the Consolidated Financial Statements

As of December 31, the difference between the income tax expense and the amount that would result from applying the corresponding tax rate to pre-tax income (30%) is reconciled as follows:

		2021			
Profit before tax	¢	68,146,492,062		57,700,017,923	
Plus (less) tax effect of:					
Non-deductible expenses		29,605,903,585	43%	17,790,297,778	31%
Deductible expenses		(10,697,399,468)	16%	(10,733,894,106)	19%
Non-taxable income		(22,063,051,821)	32%	(7,899,940,783)	14%
Taxable income		269,261,722	0%	_	0%
Tax base	_	65,261,206,080		56,856,480,812	
Tax rate	_	30%		30%	
Income tax expense		19,578,361,824		17,056,944,248	
Prior-year income tax expense	_	14,189,237,931		14,242,766,521	
Deferred tax expense		1,607,370,994		1,588,064,192	
Deferred tax income	_	(1,361,385,393)		(2,214,501,920)	
Deferred tax expense, net		245,985,601		(626,437,728)	
Net income tax expense	¢	34,013,585,356		30,673,273,041	

## b) <u>Deferred tax</u>

As of December 31, deferred tax assets and liabilities are as follows:

		2021				
		Assets	Liabilities	Net		
Unrealized losses on	4					
valuation of investments	¢	1,134,371,534	-	1,134,371,534		
Provisions		(178, 169, 147)	-	(178, 169, 147)		
Right-of-use assets		1,619,240,561	-	1,619,240,561		
Impairment of investments		12,686,297	-	12,686,297		
Depreciation of assets		12,376,426	-	12,376,426		
Lease liabilities		-	(1,221,832)	(1,221,832)		
Unrealized gains on						
valuation of investments		-	(3,712,707,527)	(3,712,707,527)		
Revaluation of property		-	(8,848,593,314)	(8,848,593,314)		
Tax base of property and						
equipment		-	(4,826,962,805)	(4,826,962,804)		
	¢	2,600,505,671	(17,389,485,478)	(14,788,979,806)		
	_					

## Notes to the Consolidated Financial Statements

	_	2020				
		Assets	Liabilities	Net		
Unrealized losses on valuation of	4					
investments	¢	518,956,287	-	518,956,287		
Provisions		200,148,114	-	200,148,114		
Right-of-use assets		953,132,437	-	953,132,437		
Impairment of investments		12,686,297	-	12,686,297		
Depreciation of assets		12,376,426	-	12,376,426		
Lease liabilities		-	(1,221,832)	(1,221,832)		
Unrealized gains on valuation of						
investments		-	(2,904,593,685)	(2,904,593,685)		
Revaluation of property		-	(9,136,423,689)	(9,136,423,689)		
Tax base of property and equipment	_		(3,739,156,241)	(3,739,156,241)		
	¢ _	1,697,299,561	(15,781,395,447)	(14,084,095,886)		

# As of December 31, deferred tax assets and liabilities are as follows:

		December 2020	Included in the income statement	Included in equity	December 2021
Unrealized losses on valuation of	-				
investments	¢	518,956,287	(84,763,319)	673,405,513	1,107,598,481
Provisions	,	200,148,114	(351,544,208)	-	(151,396,094)
Right-of-use assets		953,132,437	- · · · ·	666,108,124	1,619,240,561
Impairment of					
investments		12,686,297	-	-	12,686,297
Depreciation of assets		12,376,426	-	-	12,376,426
Lease liabilities		(1,221,832)	-	-	(1,221,832)
Unrealized gains on valuation of					
investments		(2,904,593,685)	547,627,514	(1,355,741,360)	(3,712,707,527)
Revaluation of property		(9,136,423,689)	(12,030,296)	211,586,409	(8,848,593,314)
Tax base of property					
and equipment		(3,739,156,241)	(345,275,292)	(654,257,006)	(4,826,962,804)
	¢	(14,084,095,886)	(245,985,601)	(458,898,320)	(14,788,979,806)

#### Notes to the Consolidated Financial Statements

		December 2019	Included in the income statement	Included in equity	December 2020
Unrealized losses on					
valuation of	¢				
investments		1,049,189,321	-	(530,233,034)	518,956,287
Provisions		198,437,376	1,710,738	-	200,148,114
Right-of-use assets		-	971,338,597	(18,206,160)	953,132,437
Impairment of					
investments		-	12,686,297	-	12,686,297
Asset depreciation		-	12,376,426	-	12,376,426
Lease liabilities		-	(1,221,832)	-	(1,221,832)
Unrealized gains on valuation of					
investments		(4,547,196,438)	-	1,642,602,757	(2,904,593,681)
Revaluation of property		(9,506,392,781)	(12,030,293)	470,273,647	(9,048,149,427)
Tax base of property, furniture and					
equipment		-	(358,422,205)	(3,469,008,302)	(3,827,430,507)
	¢	(12,805,962,522)	626,437,728	(1,904,571,092)	(14,084,095,886)

A deferred tax liability represents a taxable temporary difference and a deferred tax asset represents a deductible temporary difference.

As of December 31, 2021, the Bank has not recognized a deferred tax liability in the amount of \$\psi\_3,226,273,002\$ (2020: \$\psi\_4,651,425,169), given that it controls the moment when the subsidiaries pay dividends.

Tax returns filed by the Conglomerate for the years ended December 31, 2020 and the tax return that will be filed for the year ended December 31, 2021 are open to review by the Tax Authorities.

## Notes to the Consolidated Financial Statements

# (22) Provisions

As of December 31, provisions are as follows:

		2021	2020
Severance benefits	¢	371,601,957	314,133,990
Litigation		8,034,225,228	6,952,427,372
Inactive checking and savings accounts liquidated		777,866,680	759,171,321
Manager commissions		6,428,676,967	15,931,625,072
Variation in RIVM methodology		490,003,103	490,003,103
Notice of deficiency		4,714,347,682	3,736,545,365
Other		693,432,968	457,979,172
	¢	21,510,154,585	28,641,885,395

As of December 31, movement in provisions is as follows:

		2021							
		Severance							
	_	benefits	Litigation	Other	Total				
Balance as of December 31, 2020	¢	314,133,990	6,952,427,372	21,375,324,033	28,641,885,395				
Increase in provision		132,108,604	1,374,172,666	5,092,180,705	6,598,461,975				
Used		17,540,254	(283,107,925)	(13,310,198,017)	(13,575,765,688)				
Decrease in provision		(92,180,891)	(9,266,885)	(52,979,321)	(154,427,097)				
Balance as of December 31, 2021	¢	371,601,957	8,034,225,228	13,104,327,400	21,510,154,585				
	=								
			202	20					
		Severance							
		benefits	Litigation	Other	Total				
Balance as of December 31, 2019	¢	490,062,436	7,728,962,160	23,746,890,492	31,965,915,088				
Increase in provision		91,966,068	787,932,165	6,522,769,241	7,402,667,474				
Used		(10,100,884)	(303,159,638)	(3,188,691,827)	(3,501,952,349)				
Decrease in provision	_	(257,793,630)	(1,261,307,315)	(5,705,643,873)	(7,224,744,818)				
Balance as of December 31, 2020	¢	314,133,990	6,952,427,372	21,375,324,033	28,641,885,395				

#### Notes to the Consolidated Financial Statements

As of December 31, the Bank and its subsidiaries are defendants in pending lawsuits, for which the potential outflow of economic benefits is considered. As of December 31, the Bank has estimated future outflows and made the following provisions:

		Claimed	amount	Provi	sion
Type	•	2021	2020	2021	2020
Ordinary - in colones		18,689,257,903	18,699,964,447	4,454,089,608	4,196,881,474
Ordinary - in US dollars		135,030,173,609	132,624,641,534	2,920,760,287	2,188,079,724
Criminal - in colones		1,020,877,223	1,020,877,223	-	-
Labor - in colones		955,498,846	879,064,573	659,375,333	567,466,174
	¢	155,695,807,581	153,224,547,777	8,034,225,228	6,952,427,372

## (23) Other sundry accounts payable

As of December 31, other sundry accounts payable are as follows:

		2021	2020
Professional fees	¢	8,845,876	1,514,875
Creditors - goods and services		5,677,747,171	7,348,831,124
Income tax		1,473,671,954	1,760,368,473
Value added tax		339,302,747	271,040,616
Employer contributions		10,271,862,174	7,611,217,677
Court-ordered withholdings		3,863,355,272	3,642,750,117
Tax withholdings		2,281,670,067	2,145,519,550
Employee withholdings		812,634,933	736,355,713
Other third-party withholdings		9,747,627	187,242,872
Compensation		16,341,390,269	10,053,389,163
Statutory allocations		18,169,451,427	12,318,653,859
Obligations on loans with related parties		-	200,171
Clearing house operations		339,051,671	207,654,419
Accrued vacation		5,159,944,007	4,463,928,317
Accrued statutory Christmas bonus		1,906,421,522	1,343,813,548
Contribution to the superintendencies' budget		6,111,241	6,111,241
Assets held for sale		142,060,903	198,833,316
Provisional deposits for the payment of premiums		2,106,711,540	2,063,670,964
Direct contracts with the Government Purchases department -			
various		669,279,588	974,210,561
Accounts due to customers (1)		21,165,923	13,575,039
SICOP guarantees		1,598,166,821	1,422,035,747
Amounts received for partial sales of assets held for sale		525,977,790	635,281,514
Allocation for petty cash differences		574,083,215	583,322,866
Master Card and Visa payments		1,706,268,154	1,296,320,981
Various creditors		2,976,461,289	1,678,081,165
Interest rate futures - Hedges (Note 11)		14,185,350	
	¢	76,995,568,531	60,963,923,888

(1) Accounts due to customers are related to dividends, sales or liquidations pending instructions from foreign investors.

(Continued)

#### Notes to the Consolidated Financial Statements

# (24) Other liabilities

As of December 31, other liabilities are as follows:

		2021	2020
<u>Deferred income:</u>			
Deferred fees and commissions for trust			
management		88,200,061	72,347,267
		88,200,061	72,347,267
Operations pending application:			
Operations pending settlement		16,748,386,396	25,188,593,904
Other operations pending settlement		10,135,704,410	11,791,173,966
		26,884,090,806	36,979,767,871
	¢	26,972,290,867	37,052,115,137

## (25) Subordinated obligations

As of December 31, the Conglomerate's subordinated obligations are as follows:

Annual interest rate	Term	Maturity	_	2021	2020
6-month LIBOR + 4.50% in the first 5 years and 6-month LIBOR + 5% thereafter	10	05/27/2024	US\$	50,000,000	70,000,000
6-month LIBOR + 5.25% in the first 5 years and 6-month LIBOR + 5.75%					
thereafter	15	10/23/2029		24,000,000	27,000,000
8.28% per annum (1)	10	09/29/2031		15,000,000	
			US\$	89,000,000	97,000,000
	Total equiv	alent in colones	¢	57,427,250,000	59,878,100,000
	Finance	charges payable		940,121,894	1,071,913,196
			¢	58,367,371,894	60,950,013,196

<sup>(1)</sup> Credit facility agreement CCR1006 02 subscribed by Banco Nacional de Costa Rica and the French Development Agency, authorized by SUGEF on December 23, 2021.

#### Notes to the Consolidated Financial Statements

In accordance with IRNBS No. 1644, the debt of State-owned commercial banks will be secured with guarantees issued by the Government and all its divisions and institutions. Government guarantees provided for in the aforementioned regulations apply to subordinated loans subscribed by State-owned commercial banks or rights and obligations derived therefrom. Subordinated financial instruments or loans (and the rights and obligations derived therefrom) may only be subscribed by multilateral development banks or bilateral development organizations.

Pursuant to SUGEF's prudential regulations on full unsubordinated debt prepayment by borrowers, if classified as Tier II capital, loans (including principal and interest) will be categorized as subordinated debt and ranked below other loans, such that borrowers will first fully repay any unsubordinated debt (existing on the effective date, or subsequently subscribed, assumed, or secured) in accordance with banking regulations.

## (26) Equity

#### (a) Share capital

As of December 31, the Conglomerate's share capital is as follows:

		2021	2020
Capital under Law No. 1644	¢	144,618,072,265	144,618,072,265
Bank capitalization bonds		27,618,957,837	27,618,957,837
	¢	172,237,030,102	172,237,030,102

#### (b) Capital reserves

As of December 31, capital reserves are as follows:

	_	2021	2020
Legal reserve	¢	343,173,824,949	359,235,472,801
Statutory reserve for assets held for sale		3,248,004,049	1,730,214,922
Excess of statutory reserve for loans		7,124,739,246	8,231,223,420
Statutory dynamic provision	_	11,190,669,854	12,165,679,183
	¢ _	364,737,238,098	381,362,590,326

2020

#### Notes to the Consolidated Financial Statements

### (c) Equity of the Development Financing Fund

The allocation of the Bank's earnings for the creation of the Development Financing Fund (FOFIDE) amounts to \$\psi 41,687,504,022\$ (2020: \$\psi 39,043,365,123\$).

## (27) Commitments and contingencies

As of December 31, the Conglomerate has off-balance sheet commitments and contingencies that arise in the ordinary course of business and involve elements of credit and liquidity risk, and the notional amounts of foreign exchange derivatives, as follows:

		2021	2020
Performance bonds	¢	42,618,377,673	43,130,640,271
Bid bonds		2,180,865,597	3,226,116,392
Other guarantees		445,367,225	698,212,573
Letters of credit		4,124,817,367	2,514,802,830
Credits pending disbursement	_	124,833,348	130,054,473
		49,494,261,210	49,699,826,539
Pre-approved lines of credit		293,974,025,045	276,948,161,866
Other contingencies not related to credits		83,658,102	83,658,102
Other contingencies - Pending litigation and			
lawsuits (Note 51)	_	155,692,521,733	153,220,867,808
	_	449,750,204,881	430,252,687,775
Sales of FX futures - Other than hedges	_	<u>-</u>	1,419,790,000
	¢	499,244,466,090	481,372,304,315

Letters of credit, guarantees and sureties granted expose the Bank to credit loss in the event of noncompliance by the customer. The Conglomerate's policies and procedures for approving credit commitments and financial guarantees are the same as those for granting loans booked. Guarantees and sureties granted have fixed maturity dates and, in most cases, no funds are disbursed on maturity. Therefore, they do not represent a significant exposure to liquidity risk for the Conglomerate. Most letters of credit are used and those used are generally available on demand, issued, and confirmed by correspondent banks and payable immediately.

These commitments and contingent liabilities expose the Bank to credit risk since fees and commissions and losses are recognized in the consolidated statement of financial position until the commitments are fulfilled or expire.

#### Notes to the Consolidated Financial Statements

The Conglomerate has off-balance sheet financial instruments (stand-by and without prior deposit) that arise in the ordinary course of business and involve elements of credit and liquidity risk. Those financial instruments include letters of credit, guarantees, and sureties without prior deposit.

#### (28) Trust assets

The Conglomerate provides trust services whereby it manages assets per the instructions of the customer. It receives a fee for providing those services. Those assets, liabilities, and equity are not recognized in the consolidated financial statements. The Conglomerate is not exposed to any credit risk relating to such placements, as it does not guarantee these assets.

The types of trusts managed are as follows:

- Management and investment trusts
- Management trusts with a testamentary clause
- Guaranty trusts
- Housing trusts
- Management and investment public trusts

# Notes to the Consolidated Financial Statements

# As of December 31, 2021, trust capital is invested in the following assets:

							Custody of	Custody of stock and						
							stock with	cash	Guaranties and		Management,		Guaranty and	
	(	Cash or property		Portfolio			testamentary	manageme	cash	Custody of	custody and	Pre-sale	custody of	
Nature of trust	_	management	Securitization	management	Guaranty	Testamentary	clause	nt	management	stock	guaranty	management	stock	Total
Trust assets														
Cash and due from														
banks	¢	180,811,647	9,725,684	13,547,026	-	18,544	-	-	758,785	-	20,022,675,423	1,290,500	5,593	20,228,833,202
Investments in														
financial														
instruments		248,428,363,414	8,574,990,950	1,490,971,747	2,328,906,164,576	4,005,247,820	-	2,520,765	104,641,328	-	245,395,006	-	657,852	2,591,758,953,458
Loan portfolio		3,376,455,012	-	1,102,694,752	-	-	-	-	-	-	-	-	-	4,479,149,764
Accounts and														
accrued interest														
receivable		149,198,351,969	29,135,410,270	1,978,836,411	67,511,266	183,780	-	-	176,186,093	-	-	-	241,116	180,556,720,905
Assets held for sale		115,090,752	-	6,779,434	-	-	-	-	-	-	-	-	-	121,870,186
Investments in														
other companies		-	-	-	4,595,000,000	24,306,525	164,000	-	-	25,206,000	589,464,221	-	4,740,000	5,238,880,746
Property and														
equipment		752,822,519	27,113,866,007	-	122,026,030,187	662,837,677	-	-	8,719,375,327	-		-	3,004,248,009	162,279,179,726
Other assets	_	22,370,111,737	2,796,050,506	1,262	235,000,000	6,847,664	-	-	799,362	-	4,513,506,224	-	1,674,505,320	31,596,822,074
	¢	424,422,007,050	67,630,043,417	4,592,830,632	2,455,829,706,029	4,699,442,010	164,000	2,520,765	9,001,760,895	25,206,000	25,371,040,874	1,290,500	4,684,397,890	2,996,260,410,061

# Notes to the Consolidated Financial Statements

# As of December 31, 2020, trust capital is invested in the following assets:

	Cash or property		Portfolio			Custody of stock with testamentary	Custody of stock and cash	Guaranties and cash	Custody of	Management, custody and	Guaranty and	
Nature of trust	management	Securitization	management	Guaranty	Testamentary	clause	management	management	stock	guaranty	custody of stock	Total
Trust assets Cash and due from banks Investments in	¢ 152,212,681	13,742,792	32,573,063	-	50,948	-	-	112,688,268	-	-	-	311,267,752
financial instruments	257,725,189,796	9,454,518,197	674,187,605	1,343,755,390,190	3,913,798,890	-	2,476,638	99,318,230	-	25,040,096	623,863	1,615,650,543,505
Loan portfolio Accounts and accrued	3,381,226,990	-	1,366,285,824	-	-	-	-	-	-	-	-	4,747,512,814
interest receivable	124,970,432,328	28,641,538,113	1,819,292,152	48,243,476	4,130	-	-	150,558,000	-	-	226,600	155,630,294,799
Assets held for sale	156,440,366	-	10,344,986	-	-	-	-	-	-	-	-	166,785,352
Investments in other												
companies	-	-	-	200,000,000	3,381,730	176,000	-	-	36,000	-	4,740,000	208,333,730
Property and												
equipment	814,658,626	41,230,798,513	-	117,743,721,852	713,984,053	-	-	8,719,375,327	-	-	3,004,248,009	172,226,786,380
Other assets	26,057,695,783	20,546,461,139	-	235,000,000	6,129,435	-	-	-	-	4,182,208,000	1,674,504,726	52,701,999,083
	¢ 413,257,856,570	99,887,058,754	3,902,683,630	1,461,982,355,518	4,637,349,186	176,000	2,476,638	9,081,939,825	36,000	4,207,248,096	4,684,343,198	2,001,643,523,415

#### Notes to the Consolidated Financial Statements

The types of trusts managed by the Conglomerate are as follows:

#### a) <u>Housing mortgage</u>

These trusts are exclusively dedicated to managing housing loan portfolios.

## b) <u>Cash or property management</u>

These trusts are dedicated to managing cash or property for any of several purposes, including investing the cash or property placed in the trust and making payments.

#### c) Securitization

These trusts are used to obtain funds from liquid assets by issuing asset-backed securities.

#### d) <u>Portfolio management</u>

These trusts are dedicated to managing portfolios of loans granted for housing, agriculture, or reforestation projects or for any other activity aimed at promoting the country's socioeconomic development.

#### e) Special accounts

These accounts are "special" funds (not trusts) managed by BN-Fiduciaria that are created for different purposes in order to help facilitate the control, management, location, and future settlement of certain accounting items used to settle trust contingencies, the maturity of mortgage investment certificates (CIH), the management of fixed assets, etc.

### f) Guaranty

These trusts hold trust property that is to be transferred as a guaranty for loan operations per the instructions of the trustor.

#### g) <u>Testamentary</u>

The purpose of these trusts is to meet the listed needs of individuals identified by the trustors upon their death. Testamentary trusts include life insurance policies, wills, and inheritances.

## Notes to the Consolidated Financial Statements

# (29) Other debit memoranda accounts

As of December 31, other debit memoranda accounts are as follows:

	_	2021	2020
Pension Fund Manager's own investments in custody			
<ul> <li>Face value of principal (unaudited)</li> </ul>	¢	11,256,590,000	9,429,338,000
Pension Fund Manager's own investments in custody			
<ul><li>Coupons (unaudited)</li></ul>		4,837,091,300	4,075,938,978
Pension Fund Manager's own investments in custody			
<ul><li>Number of shares (unaudited)</li></ul>		23	23
Guarantees received in the Bank's custody		943,997,162	189,575,678
Guarantees on financial instruments		-	70,693,196
Other guarantees received in the Bank's custody		7,425,266,129,616	6,552,472,403,964
Lines of credit granted but unused		397,631,709,645	406,505,614,639
Loans pending disbursement		147,964,508,341	172,571,373,581
Unused overdrafts		60,701,458	111,415,987
Loans settled		415,127,217,926	338,806,069,999
Other accounts receivable settled		20,675,349,825	14,954,527,504
Accrued interest receivable settled		38,305,871,616	30,839,072,824
Interest income on non-accrual loans of loan portfolio		35,790,789,103	30,647,147,213
Supporting documentation received in the Bank's			
custody		9,004,104	2,384
Securities issued pending placement		34,444,000,000	6,248,000,000
Lines of credit or overdrafts obtained but unused		6,452,500,001	6,173,000,001
Notified letters of credit		5,257,203,839	4,025,233,726
Notional value subject to interest rate futures (Note			
11)		216,430,400,250	396,628,213,300
Reversals made to income accounts for the year		50,805,600,120	30,789,263,983
Reversals made to expense accounts for the year		89,622,428,300	52,976,645,521
Non-deductible expenses		23,231,315,038	12,389,918,809
Non-taxable income		28,031,902,872	13,624,603,217
Other memoranda accounts		229,090,096,899	233,695,482,469
		9,181,234,407,438	8,317,223,534,996
Third-party debit memoranda accounts (1)	_	4,897,730,289,330	4,073,078,162,064
Own debit memoranda accounts for custodial			
activities		672,053,399,643	654,639,927,606
Third-party debit memoranda accounts for custodial			
activities		16,326,243,606,935	13,623,002,247,628
		21,896,027,295,908	18,350,720,337,298
	¢	31,077,261,703,346	26,667,943,872,294
	_		

## Notes to the Consolidated Financial Statements

# (1) As of December 31, third-party debit memoranda accounts are as follows:

		2021	2020
Management of banking mandates	¢	1,742,711,823,628	1,520,637,448,493
"TUDES" securities received in custody			
from affiliates under Article 75 of Law			
No. 7531		617,389,318	586,174,589
Pension funds (Note 32)		2,283,096,382,911	1,855,825,633,619
Investment funds (Note 31)		772,762,830,934	599,338,640,487
Portfolio management	_	98,541,862,539	96,690,264,876
	¢	4,897,730,289,330	4,073,078,162,064

As of December 31, other memoranda accounts by entity are as follows:

		2021	2020
Banco Nacional de Costa Rica	¢	26,924,093,940,397	22,998,578,779,433
BN Valores Puesto de Bolsa, S.A. (Note			
30)		1,080,445,381,521	1,199,940,596,159
BN Sociedad Administradora de Fondos de			
Inversión, S.A. (Note 31)		772,807,168,583	599,380,399,441
BN Vital Operadora de Planes de			
Pensiones Complementarias, S.A. (Note			
32)	_	2,299,915,212,845	1,870,044,097,261
	¢ _	31,077,261,703,346	26,667,943,872,294

#### Notes to the Consolidated Financial Statements

# (30) Current and term brokerage operations and security portfolio management

As of December 31, memoranda accounts for brokerage operations are summarized below:

	2021	2020
<u>Own</u>		
Futures contracts pending settlement	19,922,658,293	27,822,802,865
Own trading securities (Note 30-a)	4,543,858,793	10,632,564,333
Other own memoranda accounts	6,484,248,455	6,188,599,825
	30,950,765,541	44,643,967,023
Third party		
Trading securities received as guarantees	42,697,285,222	50,665,637,576
Trading securities pending receipt	-	595,724,740
Signed contracts pending settlement	-	607,155,839
Futures contracts pending settlement	93,572,152,796	99,220,900,519
Third-party trading securities (Note 30-a)	813,707,676,314	905,827,763,172
Cash and accounts receivable	975,639,109	1,689,182,414
Portfolio management	98,541,862,539	96,690,264,876
	1,049,494,615,979	1,155,296,629,136
Memoranda accounts (Note 29)	¢ 1,080,445,381,521	1,199,940,596,159

In accordance with the Regulations on Repurchase Agreements and the Regulations on Term Operations, all operations are backed by guarantees in order to cover any related contingencies.

Securities that back repurchase agreements are held in the custody of CEVAL or in foreign entities with which CEVAL has custody agreements.

## Notes to the Consolidated Financial Statements

# a) As of December 31, securities held in custody are as follows:

Location	Location Type of custody		2020		
Own custodial activi	<u>ities</u>				
Local	CEVAL – private	-	8,531,644,481		
Local	CEVAL – public	-	2,075,107,850		
	International custody -				
Local	Vault	4,518,046,793	-		
Local	Vault	25,812,000	25,812,002		
		4,543,858,793	10,632,564,333		
Custodial activities of	on behalf of third parties				
Local	CEVAL - private	125,354,746,394	148,595,058,738		
Foreign	CEVAL - private	42,765,105,609	45,650,673,594		
Local	CEVAL - public	603,913,323,634	679,962,300,406		
Foreign	International custody	41,486,925,664	31,386,477,267		
Local	Vault	8,024,829	8,024,829		
Local- Foreign	Securities that are				
	doubtful, in arrears or				
	in litigation	179,550,184_	225,228,338		
		813,707,676,314	905,827,763,172		
		¢ 818,251,535,106	916,460,327,505		
		010,201,000,100	710,100,321,303		

## Notes to the Consolidated Financial Statements

b) As of December 31, term buyer and seller positions in third-party repurchase agreements involving the Brokerage Firm are as follows:

2021

		Ter	m buyer		Term seller				
			US dollars				US dollars		
			expressed in				expressed in		
	Colones	US dollars	colones	Total	Colones	US dollars	colones	Total	
Own	14,691,214,333	8,107,623	5,231,443,959	19,922,658,292	-	-	-	-	
Third									
parties	7,030,887,273	82,703,050	53,364,143,009	60,395,030,282	3,834,102,065	45,475,429	29,343,020,449	33,177,122,514	
	21,722,101,606	90,810,673	58,595,586,968	80,317,688,574	3,834,102,065	45,475,429	29,343,020,449	33,177,122,514	
				2020	)				
		Ter	m buyer		Term seller				
			US dollars				US dollars		
			expressed in				expressed in		
	Colones	US dollars	colones	Total	Colones	US dollars	colones	Total	
Own	14,778,157,014	20,519,423	12,666,640,076	27,444,797,090	378,005,775	_	_	378,005,775	
Third									
parties	8,292,932,359	82,970,076	51,217,427,962	59,510,360,321	5,163,086,516	55,965,420	34,547,453,682	39,710,540,198	
	23,071,089,373	103,489,499	63,884,068,038	86,955,157,411	5,541,092,291	55,965,420	34,547,453,682	40,088,545,973	

As of December 31, 2021, term buyer and seller positions in tri-party repurchase agreements in US dollars were valued at the exchange rate of 645.25 to US\$1.00 (2020: 617.30 to US\$1.00).

#### Notes to the Consolidated Financial Statements

As of December 31, the maturity structure of term buyer and seller positions in tri-party repurchase agreements involving the Brokerage Firm is as follows:

		2021								
	-	Term bı	ıyer	Term se	eller					
	_	Colones	US dollars	Colones	US dollars					
<u>Own</u>	_									
1 to 30 days	¢	3,852,958,333	2,001,445	-	-					
31 to 60 days	_	10,838,256,000	6,106,179							
	_	14,691,214,333	8,107,624							
Third-party										
1 to 30 days		200,256,438	726,503	200,256,438	926,717					
31 to 60 days		3,345,275,971	4,990,524	825,216,687	4,712,084					
61 to 90 days		2,255,254,698	73,831,858	1,180,928,776	36,682,462					
More than 91 days	_	1,230,100,165	3,154,165	1,627,700,165	3,154,165					
	_	7,030,887,272	82,703,050	3,834,102,066	45,475,428					
	¢	21,722,101,605	90,810,674	3,834,102,066	45,475,428					
			200	20						
		Term bu		Term so	allar					
		Colones	US dollars	Colones	US dollars					
Own		Cololles	US dollars	Cololles	US dollars					
0wn 1 to 30 days	¢	250,302,083	3,951,556	378,005,775						
31 to 60 days	¥	10,014,804,931	5,683,823	376,003,773	-					
61 to 90 days		4,513,050,000	7,843,060	_	_					
More than 91 days		-	3,040,984	_	_					
with thair of days		14,778,157,014	20,519,423	378,005,775						
Third-party		11,770,127,011	20,517,125	370,000,770						
1 to 30 days		-	575,019	108,457,585	1,187,828					
31 to 60 days		4,084,643,791	22,104,430	2,235,689,902	17,223,348					
61 to 90 days		2,476,271,077	57,867,661	1,086,921,539	33,537,433					
More than 91 days		1,732,017,491	2,422,966	1,732,017,490	4,016,811					
•		8,292,932,359	82,970,076	5,163,086,516	55,965,420					
	¢	23,071,089,373	103,489,499	5,541,092,291	55,965,420					

In tri-party repurchase agreements and term operations, the Brokerage Firm is contingently liable for the short balance that arises when a security is sold for an amount that is less than the amount payable to the respective term seller. In accordance with the Regulations on Repurchase Agreements and the Regulations on Term Operations, all operations are backed by guarantees in order to cover any related contingencies.

#### Notes to the Consolidated Financial Statements

Securities that back tri-party repurchase agreements are held in the custody of CEVAL or in foreign entities with which CEVAL has custody agreements.

## (31) <u>Investment fund management agreements</u>

As of December 31, the Investment Fund Manager's memoranda accounts are as follows:

		2021	
			Value per
Fund	Net value	Shares	share
Funds in colones:			
Súper Fondo colones	¢ 155,840,578,411	34,978,944,271	4.45
Fon Depósito colones	65,876,006,462	40,971,564,113	1.61
Creci Fondo colones	18,097,863,673	2,690,093,423	6.72
Redi Fondo colones	58,406,812,071	12,380,554,666	4.70
Diner Fondo colones	89,060,189,790	29,889,525,599	2.98
	¢ 387,281,450,407	120,910,682,072	
Funds in US dollars:			
Creci Fondo US dollars	24,919,805	11,122,701	0.00
Redi Fondo US dollars	57,218,500	31,325,053	2.21
Diner Fondo US dollars	168,031,240	123,135,967	1.81
Fon Depósito US dollars	62,616,598	54,447,099	1.36
Súper Fondo Plus <i>US dollars</i>	244,162,299	214,866,302	1.15
Fondo Internacional liquidez	31,000,837	21,750	1,417.38
BN Internacional Valor	323,143	325,732	1.00
BN Internacional Suma	3,515,217	3,429,494	1.00
BN Internacional Crece	2,580,115	2,452,183	1.01
BN Infraestructura Pública -1	3,046,241	3,043,150	1.00
	US\$ 597,413,995	444,169,431	
	¢ 385,481,380,528	286,600,325,353	
Assets of managed funds	¢ 772,762,830,935	407,511,007,425	
Guarantees:			
Performance bonds	42,362,347	-	
Outstanding checks	1,975,301	-	
	44,337,651	-	
Memoranda accounts (Note 29)	¢ 772,807,168,583	-	

#### Notes to the Consolidated Financial Statements

			2020	
				Value per
Fund	_	Net value	Shares	share
Funds in colones:				
Súper Fondo colones	¢	159,913,058,406	36,189,890,278	4.42
Fon Depósito colones		53,278,456,527	33,366,868,091	1.60
Creci Fondo colones		5,223,660,512	832,459,697	6.27
Redi Fondo colones		31,125,801,163	6,956,686,954	4.47
Diner Fondo colones		66,268,861,020	22,407,606,438	2.96
	¢	315,809,837,628	99,753,511,458	
Funds in US dollars:				
Súper Fondo US dollars	US\$	16,302,679	10,534,970	1.55
Creci Fondo US dollars		8,124,266	3,961,302	2.08
Redi Fondo US dollars		24,551,817	14,460,492	1.72
Diner Fondo US dollars		133,356,773	98,549,530	1.35
Fon Depósito US dollars		59,452,638	51,920,407	1.15
Súper Fondo Plus US dollars		188,299,180	167,210,990	1.13
BN Infraestructura Pública -1		29,241,726	21,750	1,344.45
	US\$	459,329,078	346,659,441	
	¢	283,543,839,849	213,992,872,929	
Assets of managed funds	¢	599,338,640,487	313,746,384,387	
Guarantees:				
Performance bonds		39,783,649	-	
Outstanding checks		1,975,305	-	
		41,758,954	-	
Memoranda accounts (Note				
29)	¢	599,380,399,441	-	

The main activity of the Investment Fund Manager is managing funds and securities in investment funds.

An investment fund is capital formed by contributions from individuals or legal entities for the purpose of investing such capital in securities or in other assets authorized by SUGEVAL, which is managed by a company dedicated to such activities on behalf of fund participants, who assume all related risks. Contributions are documented in share certificates. The objective of investment funds is to maximize goodwill on the invested amount by managing securities or other assets for which the respective return depends on changes in the fair value of the assets.

#### Notes to the Consolidated Financial Statements

The Investment Fund Manager has registered the following funds with SUGEVAL:

- BN SuperFondo Colones No Diversificado colones (non-diversified colones): This is an open-end (floating number of outstanding shares) money market fund with a variable income portfolio. Returns on the investment portfolio are not distributed until the customer requests partial or full redemption of shares.
- BN CreciFondo Colones No Diversificado (non-diversified colones): This is an open-end (floating number of outstanding shares) growth fund with a variable income portfolio. Returns on the investment portfolio are not distributed until the customer requests partial or full redemption of shares.
- BN RediFondo Mensual Colones No Diversificado (monthly, non-diversified Colones): This is an open-end (floating number of outstanding shares) income fund with a fixed income portfolio. Returns on the investment portfolio are not distributed until the customer requests partial or full redemption of shares.
- BN DinerFondo Colones No Diversificado (non-diversified colones): This is an open-end (floating number of outstanding shares) money market fund with a fixed income portfolio. Returns on the investment portfolio are not distributed until the customer requests partial or full redemption of shares.
- BN FonDepósito Colones No Diversificado (non-diversified colones): This is an open-end (floating number of outstanding shares) money market fund with a fixed income portfolio. Returns on the investment portfolio are not distributed until the customer requests partial or full redemption of shares.
- BN SuperFondo dólares Diversificado (diversified US dollars): This is an open-end (floating number of outstanding shares) money market fund with a variable income portfolio. Returns on the investment portfolio are not distributed until the customer requests partial or full redemption of shares.
- BN CreciFondo dólares No Diversificado (non-diversified US dollars): This is an open-end (floating number of outstanding shares) growth fund with a variable income portfolio. Returns on the investment portfolio are not distributed until the customer requests partial or full redemption of shares.
- BN RediFondo Trimestral US dólares No Diversificado (quarterly, non-diversified US dollars): This is an open-end (floating number of outstanding shares) income fund with a fixed income portfolio. Returns on the investment portfolio are not distributed until the customer requests partial or full redemption of shares.
- BN DinerFondo dólares No Diversificado (non-diversified US dollars): This is an open-end (floating number of outstanding shares) money market fund with a fixed income portfolio. Returns on the investment portfolio are not distributed until the customer requests partial or full redemption of shares.

#### Notes to the Consolidated Financial Statements

- BN FonDepósito dólares No Diversificado (non-diversified US dollars): This is an open-end (floating number of outstanding shares) money market fund with a fixed income portfolio. Returns on the investment portfolio are not distributed until the customer requests partial or full redemption of shares.
- BN SuperFondo Dólares Plus No Diversificado (US dólares) (non-diversified US dollars): This fund is aimed at conservative investors looking for short-term investments and who are to manage capital or funds in transit, with a minimum recommended period of 5 days. The funds can be requested at any time and are deposited on the next day, complying with the cutoff time and generating no withdrawal commissions. Benefits are calculated and applied on a daily basis but are effective when a partial or total withdrawal of the investment takes place. The fund has monthly statements of account.
- Fondo de Inversión de Desarrollo Inmobiliario BN-1: (real estate development): This fund invests in the development and subsequent operation of buildings, to be leased by Banco Nacional de Costa Rica for a definite term. As of December 31, 2021, this fund does not have operations.
- Fondo de Inversión de Desarrollo Inmobiliario de Infraestructura Pública 1: (real estate development US dollars): This fund will invest in the construction of buildings to be occupied by the Maximum Deconcentration Organizations and other entities of BCCR. Once the works are completed, the buildings will be leased with a purchase option to BCCR or sold to BCCR or to a real estate fund managed by BN Fondos and investors thus realize their potential gains. If the buildings are sold to a real estate fund, such fund will lease the buildings to BCCR.
- BN Internacional Valor No Diversificado (non-diversified US dollars): This is an international, mixed portfolio investment fund, ideal for conservative customers who primarily seek to maintain their capital, even if it entails obtaining returns much lower than those of the market. It is addressed to the investor that would like to invest in a portfolio comprised of debt securities issued by the public or private sector and investment funds. As of December 31, 2021, this fund does not have operations.
- BN Internacional Suma No Diversificado (non-diversified US dollars): This is an international, mixed portfolio investment fund, addressed to investors with a balanced-risk profile, that is, willing to assume losses in the short- and mid-term to obtain returns higher than those of the market in the mid- and long-term. It is addressed to the investor that would like to invest in a portfolio comprised of debt securities issued by the public or private sector and in variable-return instruments and investment funds. As of December 31, 2021, this fund does not have operations.

#### Notes to the Consolidated Financial Statements

- BN Internacional Crece No Diversificado (non-diversified US dollars): This is a long term, international, mixed portfolio investment fund addressed to investors with an aggressive-risk profile, i.e. willing to assume significant losses while aiming to obtain returns higher than those of the market. It is addressed to the investor that would like to invest in a portfolio comprised of debt securities issued by the public or private sector and in variable-return instruments and investment funds. As of December 31, 2021, this fund does not have operations.
- Fondo de Inversión BN Internacional Liquidez No Diversificado (non-diversified liquidity investment fund): This is fund is an international investment fund aimed at conservative investors looking or short-term investments. It is a good alternative for meeting present or future liquidity needs. The long-term fund is aimed at investors looking for meeting future liquidity needs. As of December 31, 2021, this fund does not have operations.
- BN Internacional Liquidez No Diversificado (non-diversified liquidity investment fund US dollars): This is an international investment fund intended for conservative investors looking for short-term investments. It is a good alternative for meeting present or future liquidity needs. The Bank's international liquidity portfolio comprises debt securities issued by the international public or private sectors and investment funds. The securities in which the fund invests are denominated in US dollars and are registered in the international market. This fund does not require the investor to have ample experience in the securities market, though it requires awareness of potential volatilities, including a decrease in the value of their investment. Benefits are calculated and applied on a daily basis but are effective when a partial or total withdrawal of the investment takes place. The account statements for this fund are sent monthly.
- BN Internacional Valor (US dollars): This is an international, mixed portfolio investment fund, ideal for conservative customers who primarily seek to maintain their capital, even if it entails obtaining returns much lower than those of the market. It is addressed to the investor that would like to invest in a portfolio comprised of debt securities issued by the public or private sectors and investment funds.
- BN Internacional Suma (US dollars): This is an international, mixed portfolio investment fund, addressed to investors with a balanced risk profile, i.e. willing to assume losses in the short and medium term to obtain returns higher than those of the market in the medium and long term. It is for investors who would like to invest in a portfolio comprising public and private debt securities, variable rate instruments and investment funds.

#### Notes to the Consolidated Financial Statements

- BN Internacional Crece (US dollars): This is a long term, international, mixed portfolio investment fund addressed to investors with an aggressive-risk profile, i.e. willing to assume significant losses while aiming to obtain returns higher than those of the market. It is addressed to the investor that would like to invest in a portfolio comprised of debt securities issued by the public or private sector and in variable-return instruments and investment funds
- BN Fondo de Inversión de Desarrollo de Proyectos BN I: (real estate development): This fund invests in the development and operation of several buildings that will be leased for a definite term. It is addressed to both local and foreign investors who wish to participate in a project development investment fund dedicated to the construction of eight buildings on land owned by the Bank. For the development of this project, the land was assigned to the fund through the assignment of usufruct rights, for subsequent leasing to the Bank or to third parties and, ultimately, sale of the buildings. Information on the main conditions of the agreement of assignment of usufruct rights and lease agreements, which were signed as of August 2018, is included in the prospectus. Furthermore, information is provided on the situations in which the usufruct rights may be revoked; conditions for use of the assets and limitations on their use, asset restrictions or commitments, administrative contract and appeals regimes applicable to the fund. As of December 31, 2021 and 2020, this fund does not have operations.

#### Notes to the Consolidated Financial Statements

## (32) Pension fund management agreements

As of December 31, the Pension Fund Manager's memoranda accounts are as follows:

		2021	2020
Mandatory Pension Fund (ROP)	¢	1,937,484,746,302	1,568,262,512,253
Mandatory Retirement Savings Account (FCL)		96,494,039,246	122,988,992,552
Voluntary Pension Fund in Colones A (FPC A)		149,725,096,177	103,790,134,959
Voluntary Pension Fund in Colones B (FPC B)		44,590,216,879	26,871,870,999
Notary Guarantee Fund		-	5,857,445,268
Voluntary Pension Fund in US dollars A (FPD A) (i)		27,355,613,131	17,779,237,903
Voluntary Pension Fund in US dollars B (FPD B) (ii)		20,918,277,764	10,275,439,685
ICT employee pension fund		6,528,393,412	
Assets of managed funds (Note 29)		2,283,096,382,911	1,855,825,633,619
Securities and assets in own custody		16,093,681,323	13,505,277,001
Bid and performance bonds – colones		26,556,671	32,037,733
Bid and performance bonds – US dollars (iii)		81,202,623	94,974,321
Securities in DU		617,389,317	586,174,587
Memoranda accounts (Note 29)	¢	2,299,915,212,845	1,870,044,097,261

- *i.* As of December 31, 2021, this fund amounts to US\$42,395,371 (2020: US\$28,801,617) and is valued at the exchange rate of ¢645.25 to US\$1.00 (2020: ¢617.30 to US\$1.00).
- *ii.* As of December 31, 2021, this fund amounts to US\$32,418,873 (2020: US\$16,645,779) and is valued at the exchange rate of \$\psi 645.25\$ to US\$1.00 (2020: \$\psi 617.30\$ to US\$1.00).
- iii. As of December 31, 2021, this fund amounts to US\$125,847 (2020: US\$153,854) and is valued at the exchange rate of \$\psi 645.25\$ to US\$1.00 (2020: \$\psi 617.30\$ to US\$1.00).

## Notes to the Consolidated Financial Statements

# (33) <u>Income from financial instruments</u>

For the year ended December 31, income from financial instruments is as follows:

	_	2021	2020
Cash and due from banks:			
Deposits in BCCR	¢	6,023,815	4,118,896
Checking accounts and demand deposits in local			
entities		27,004,116	39,370,992
Checking accounts and demand deposits in foreign			
entities	_	1,067,286,067	2,515,292,365
		1,100,313,998	2,558,782,253
Financial instruments:			
Investments at fair value through profit or loss		217,776,887	1,417,195,881
Investments at fair value through other comprehensive			
income		35,592,327,310	40,760,458,359
Investments at amortized cost		23,185,767,774	28,115,635,099
Investments in past due and restricted securities		764,471,256	604,422,524
	_	59,760,343,227	70,897,711,863
	¢	60,860,657,225	73,456,494,116

## Notes to the Consolidated Financial Statements

# (34) Income from loan portfolio

For the year ended December 31, finance income from the loan portfolio is as follows:

	2021	2020
Current loans:		
Individuals	¢ 149,791,924,743	165,941,494,536
Development Banking System	4,843,040,529	5,780,524,887
Business	57,932,354,890	73,586,289,109
Corporate	70,821,776,726	73,009,397,071
Public sector	8,803,058,917	10,713,820,757
Financial sector	5,064,156,745	6,920,473,622
	297,256,312,550	335,951,999,982
Past due loans and loans in legal collection:		
Individuals	20,961,333,242	24,636,637,061
Development Banking System	513,035,200	656,321,295
Business	10,486,758,469	11,612,253,549
Corporate	2,453,937,947	2,716,652,384
Public sector	119,645,702	210,000,092
Financial sector	6,089,390	3,055,674
In legal collection	11,462,710,353	9,087,419,162
Amortization of net commission of incremental		
direct costs related to credits	1,438,839,208	1,141,043,704
	47,442,349,511	50,063,382,921
	¢ 344,698,662,061	386,015,382,903

#### Notes to the Consolidated Financial Statements

## (35) Other finance income

For the year ended December 31, other finance income is as follows:

		2021	2020
Fees and commissions on letters of credit	¢	15,905,629	13,848,543
Fees and commissions on guarantees granted		523,603,095	932,657,835
Gain on sale of financial instruments		784,462,202	256,969,387
Gain on fair value hedge for item measured at cost		7,154,899,859	11,879,978,245
Other sundry finance income		2,856,293,852	3,580,915,994
	¢	11,335,164,637	16,664,370,004

## (36) Finance costs for obligations with the public

For the year ended December 31, finance costs for obligations with the public are as follows:

		2021	2020
Demand deposits	¢	38,617,890,380	53,061,754,980
Term deposits		80,121,029,699	114,964,243,581
Third-party repurchase agreements and securities			
lending		15,293,926	351,367,783
	¢	118,754,214,005	168,377,366,344

## (37) Finance costs for obligations with financial entities

For the year ended December 31, finance costs for obligations with financial entities are as follows:

		2021	2020
Demand obligations	¢	1,442,705,815	2,001,185,442
Term obligations		32,374,663,551	44,554,069,473
	¢	33,817,369,366	46,555,254,915

## Notes to the Consolidated Financial Statements

# (38) Other finance costs

For the year ended December 31, other finance costs are as follows:

	_	2021	2020
Fees and commissions on letters of credit obtained	¢	220,860,731	155,017,758
Loss on hedged item measured at cost from fair			
value hedge on interest rate risk		943,588,321	19,647,978,819
Other sundry finance costs		612,932,263	858,633,487
	¢	1,777,381,315	20,661,630,064

# (39) Expenses for allowance for impairment of assets

For the year ended December 31, expenses for allowance for impairment of assets are as follows:

		2021	2020
Allowance for loan losses (Note 12)	¢	75,897,703,720	64,281,438,659
Allowance for impairment of other accounts receivable			
(Note 13)		879,441,298	1,080,131,153
General and counter-cyclical allowance for loan			
portfolio (Note 12)		2,570,000,000	3,551,651,401
General and counter-cyclical allowance for stand-by			
credit losses (Note 12)		120,000,001	545,025,566
Allowance for impairment of investments at fair value			
through other comprehensive income (FVOCI)		3,202,500,934	639,040,017
Allowance for impairment of financial instruments at			
amortized cost		2,065,703,617	1,852,022,824
Allowance for impairment of operations with derivative		21.210.115	00 044 545
financial instruments		31,218,445	82,044,547
Allowance for impairment of past due and restricted		20.455	26040
financial instruments		38,477	36,840
	¢	84,766,606,492	72,031,391,007

#### Notes to the Consolidated Financial Statements

## (40) Income from recovery of assets and decreases in allowances and provisions

For the year ended December 31, income from recovery of assets and decreases in allowances and provisions is as follows:

		2021	2020
Recovery of loan write-offs	¢	14,252,038,492	8,288,214,341
Recovery of accounts receivable write-offs		4,324,001	1,518,313
Decrease in allowance for impairment of other accounts			
receivable (Note 13)		521,599,531	752,680,302
Decrease in allowance for impairment of investments in			
financial instruments		2,455,564,895	553,730,016
	¢	17,233,526,919	9,596,142,972

## (41) <u>Income from service fees and commissions</u>

For the year ended December 31, operating income from service fees and commissions is as follows:

		2021	2020
Drafts and transfers	¢	10,042,765,381	8,799,149,446
Certified checks		2,629,365	2,726,197
Trusts		1,937,243,390	1,591,260,411
Custodial services		2,013,802,908	1,765,171,358
Banking mandates		141,905	172,009
Collections		22,825,984	15,747,309
Credit cards		56,275,549,023	54,843,227,150
Management services		4,266,510,481	3,734,313,322
Management of investment funds		7,907,857,665	6,738,982,746
Management of pension funds		11,812,202,231	8,923,976,553
Insurance underwriting		8,077,667,532	7,690,489,432
Brokerage operations (third parties in local market)		4,418,485,622	2,769,913,905
Brokerage operations (third parties in other markets)		255,742,395	315,596,075
Transactions with related parties		60,020,476	36,002,807
Commissions charged to other affiliates due to			
covenants		12,934,350,762	12,015,356,868
Servibanca local interchange		22,502,063,318	22,013,710,840
Other service fees and commissions		9,912,720,965	7,363,903,211
	¢	152,442,579,403	138,619,699,639

(Continued)

#### Notes to the Consolidated Financial Statements

## (42) Other operating income

For the year ended December 31, other operating income is as follows:

		2021	2020
Recovery of expenses (1)	¢	2,488,327,871	4,175,264,915
Net valuation of other assets (Note 6)		171,701,168	1,130,256,775
Other income from accounts receivable		1,371,484	3,309,730
Savings accounts liquidation		193,919,395	204,079,840
PMEP administrative charges		657,877,412	1,476,263,489
Liquidation of term certificate of deposit not claimed		678,739,121	585,640,409
Liquidation of checks		227,394,936	-
Withholdings from vendors		549,863,370	208,090,012
Share of profit or loss of insurance companies		-	742,690,696
Excess cash from human teller		168,916,078	141,985,000
Card commissions		261,230,949	-
Sundry operating income		1,002,838,996	1,316,832,211
Decrease in provisions (2)		154,427,098	7,224,744,818
	¢	6,556,607,878	17,209,157,895

- (1) When the Law of Public Administration's Salaries (Law No. 9908) became effective, the provision for the payment of employee annuities was reversed.
- (2) In 2020, the excess provision for the RIVM regime was liquidated.

## (43) Expenses for assets held for sale

For the year ended December 31, expenses for assets held for sale are as follows:

	_	2021	2020
Property and other assets acquired in lieu of payment	¢	327,264,315	80,271,714
Loss on sale of assets awarded in judicial auctions		8,143,122,929	6,206,194,397
Management of assets received in lieu of payment		29,279,999	20,071,031
Management of assets awarded in judicial auctions		4,027,670,126	4,649,099,639
Loss on allowance for impairment of assets held for sale			
and per legal requirement (Note 14)		1,732,758,628	9,628,924,296
Other expenses for assets held for sale		26,988,657	31,918,043
	¢	14,287,084,654	20,616,479,120

## Notes to the Consolidated Financial Statements

# (44) <u>Provision expenses</u>

For the year ended December 31, provision expenses are as follows:

		2021	2020
Severance benefits	¢	132,108,604	91,966,068
Pending litigation		1,374,172,667	787,932,164
"BN Premios" points program		2,529,679,209	1,932,421,215
Case of the manager commissions with CCSS		912,158,736	836,629,027
Case of the RIVM contribution		-	600,920,714
Notice of deficiency		977,802,317	1,466,703,475
Other provisions		672,540,443	1,686,094,811
	¢	6,598,461,976	7,402,667,474

# (45) Other operating expenses

For the year ended December 31, other operating expenses are as follows:

	2021	2020
Penalties for noncompliance with regulatory legal		
provisions	¢ 1,718,644	6,300
Net valuation of other liabilities	286,917,462	1,410,449,477
Value-added tax expense	1,143,092,502	950,123,482
Income tax on foreign remittances	7,568,413	6,899,689
Property tax	219,657,408	-
Patents	254,437,366	244,378,893
Other local taxes	757,446,412	1,216,734,962
Other foreign taxes	85,386,614	85,911,747
Transfer to FINADE	22,245	4,223
Amortization of deferred direct costs related to loans	2,038,914,810	2,871,963,353
Costs of microfinance insurance policies	3,368,466,623	3,250,058,530
Authorization abroad	366,014,397	354,524,714
Base I and II fund disbursements	2,186,169,100	1,611,367,730
Software maintenance and licenses	17,304,771,980	14,085,175,314
Sundry operating expenses	8,648,777,832	8,280,905,192
Other expenses for sundry assets	11,839,032,850	12,612,894,600
Penalties for noncompliance with regulatory legal		
provisions	6,496,438,105	5,858,691,682
Net valuation of other liabilities	159,463	216,984
	¢ 55,004,992,226	52,840,306,872

(Continued)

## Notes to the Consolidated Financial Statements

# (46) Personnel expenses

For the year ended December 31, personnel expenses are as follows:

		2021	2020
Salaries and bonuses, permanent staff	¢	70,388,432,508	69,855,000,577
Salaries and bonuses, contractors		772,090,531	1,265,731,204
Compensation for directors and statutory			
examiners		239,065,908	235,806,191
Overtime		476,545,732	533,391,364
Travel expenses		190,696,863	240,985,579
Statutory Christmas bonus		7,809,512,039	7,309,681,801
Vacation		6,070,237,256	5,576,589,006
Incentives		5,684,512,924	4,043,308,220
Other compensation		5,607,620,021	3,916,091,518
Severance benefits		4,481,984,690	4,249,791,113
Employer social security taxes		30,918,936,658	27,578,405,205
Refreshments		44,124,124	355,202,902
Uniforms		410,083,138	438,029,495
Training		674,407,048	480,279,392
Employee insurance		246,890,985	224,743,753
Back-to-school bonus		6,585,757,985	6,238,808,962
Mandatory retirement savings account		1,518,264,241	2,615,711,022
Other personnel expenses		687,749,877	862,919,755
	¢	142,806,912,528	136,020,477,059

# (47) Other administrative expenses

For the year ended December 31, other administrative expenses are as follows:

	_	2021	2020
Outsourcing	¢	25,643,724,045	22,457,319,708
Transportation and communications		3,411,029,651	3,729,222,056
Infrastructure		26,339,692,526	27,736,949,995
Overhead		19,023,210,389	18,295,482,203
	¢	74,417,656,611	72,218,973,962

## Notes to the Consolidated Financial Statements

## (48) Statutory allocations

For the year ended December 31, statutory allocations are as follows:

	_	2021	2020
CONAPE - 5%	¢	2,991,108,826	2,535,644,078
CNE - 3%		2,041,927,649	1,730,884,422
INFOCOOP - 10%		4,178,337,192	3,506,651,920
Public capital pension operators		1,830,476,046	1,335,721,627
RIVM - 15%		3,920,722,526	3,210,157,963
	¢	14,962,572,239	12,319,060,010

## (49) Fair value of financial instruments

As of December 31, the carrying amounts and fair values of all financial assets and liabilities that are not carried at fair value are compared in the following table:

		2021			_
		Carrying amount	Level	Fair value	Level
Financial assets:					
Cash and due from banks	¢	1,355,841,181,326		1,355,841,181,326	
Loan portfolio		4,613,265,731,396	(3)	4,313,851,040,344	(3)
	¢	5,969,106,912,722		5,669,692,221,670	_
Financial liabilities:					•
Demand deposits from the public and					
financial entities	¢	4,494,145,622,206	(3)	4,494,145,622,206	(3)
Other demand obligations with the public		16,045,803,541		16,045,803,541	
Term deposits from the public and financial					
entities		2,561,173,940,184	(3)	2,527,806,130,895	(3)
	¢	7,071,365,365,931		7,037,997,556,642	

#### Notes to the Consolidated Financial Statements

			2020		
		Carrying amount	Level	Fair value	Level
Financial assets:					
Cash and due from banks	¢	1,383,902,440,319		1,383,902,440,319	
Loan portfolio		4,452,105,299,779	(3)	4,235,005,218,527	(3)
	¢	5,836,007,740,098		5,618,907,658,846	_
Financial liabilities:					-
Demand deposits from the public and					
financial entities	¢	3,639,119,303,333	(3)	3,639,119,303,333	(3)
Other demand obligations with the public		15,836,019,871		15,836,019,871	
Term deposits from the public and financial					
entities		2,895,548,517,623	(3)	2,901,080,548,166	(3)
Obligations with entities		7,873,700,508		7,873,700,508	_
	¢	6,558,377,541,335		6,563,909,571,878	-

#### Fair value estimates

i. Valuation techniques and significant unobservable inputs

The following assumptions were used by management to estimate the fair value of each class of financial instruments, both on and off the consolidated balance sheet:

(a) Cash and due from banks, accrued interest receivable, other receivables, demand deposits from the public, accrued interest payable, and other liabilities

The carrying amounts approximate fair value due to the short-term nature of these instruments.

## (b) Loan portfolio

The fair value of loans is calculated by discounting future cash flows expected for principal and interest. Loan payments are assumed to be made on the contractually agreed payment date. Future expected cash flows for loans are discounted at the interest rates offered for similar loans to new borrowers as of December 31, 2021 and 2020.

### Notes to the Consolidated Financial Statements

### (c) Term deposits

The fair value of term deposits is calculated by discounting cash flows at the interest rates offered for term deposits with similar maturities.

# (d) Obligations with entities

The fair value of obligations with entities is based on discounting cash flows at the interest rates in effect.

Fair value estimates are made at a specific date, based on relevant market information and information concerning the financial instruments. These estimates do not reflect any premium or discount that could result from offering for sale a particular financial instrument at a given point in time. These estimates are subjective in nature and involve uncertainties and matters of significant judgment and, therefore, cannot be determined with accuracy. Estimates could vary significantly if changes are made to those assumptions.

As of December 31, financial instruments measured at fair value by level in the fair value hierarchy are as follows:

		2021		
	Level 1	Level 2	Level 3	Total
Fair value through profit				
or loss	4,627,572,873	30,897,591,315	4,614,634,425	40,139,798,613
Fair value through other				
comprehensive income	803,324,087,665	3,892,580,138	-	807,216,667,803
Amortized cost	917,505,890,841	-	-	917,505,890,841
Derivative financial				
instruments	-	-	7,723,704,438	7,723,704,438
Term obligations with				
foreign financial				
entities			212,580,207,607	212,580,207,607

### Notes to the Consolidated Financial Statements

			2	020	
		Level 1	Level 2	Level 3	Total
Fair value through profit or		_			
loss	¢	5,249,253,988	13,801,674,689	4,414,744,410	23,465,673,087
Fair value through other		_			
comprehensive income		750,787,983,588	5,648,062,549		756,436,046,137
Amortized cost		573,832,142,932	2,146,263,093	-	575,978,406,025
Derivative financial					
instruments				15,753,371,710	15,753,371,710
Term obligations with					
foreign financial entities		-		400,679,619,801	400,679,619,801

The table above sets out information about financial instruments measured at fair value using a valuation method. The fair value hierarchy is as follows:

- Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2: inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- Level 3: inputs for the asset or liability that are not based on observable market data (unobservable inputs).

### ii. Recurring level 3 fair values

As of December 31, financial instruments categorized as Level 3 in the fair value hierarchy are measured as follows:

			2021			2020	
		Fair value	Derivative	Term obligations	Fair value	Derivative	Term obligations
	1	through profit or	financial	with foreign	through profit or	financial	with foreign
	loss		instruments	financial entities	loss	instruments	financial entities
Opening balance	¢	4,414,744,410	15,753,371,710	400,679,619,801	4,488,288,925	10,742,740,489	489,650,619,452
Purchases		-	-	-	66,287,021	-	-
Valuation		(1,257,042)	(8,742,342,397)	(5,816,934,282)	1,536,448,971	15,740,048,459	12,308,739,402
Amortizations		-	-	(273,124,830)	-	-	1,720,311,005
Exchange							
differences		201,147,057	712,675,125	(182,009,353,082)	(1,676,280,507)	(10,729,417,238)	(103,000,050,058)
Closing balance	¢	4,614,634,425	7,723,704,438	212,580,207,607	4,414,744,410	15,753,371,710	400,679,619,801

# Notes to the Consolidated Financial Statements

# (50) Segments

The Conglomerate has defined its business segments based on the administrative and reporting structure and on the structure of banking, stock brokerage, investment and pension fund management and insurance brokerage services it provides. Profit or loss, assets and liabilities of each segment are as follows:

		As of December 31, 2021									
			Brokerage	Investment Fund	Pension Fund	Insurance		Eliminations and			
		Bank	Firm	Manager	Manager	Brokerage Firm	Total	reclassifications	Consolidated		
ASSETS											
Cash and due from banks	¢	1,352,823,921,974	2,024,003,070	53,534,163	1,010,599,611	143,123,385	1,356,055,182,203	214,000,876	1,355,841,181,327		
Investments in financial instruments		1,722,547,231,475	36,292,517,288	12,109,491,707	13,103,177,117	5,966,684,378	1,790,019,101,965	270,812,000	1,789,748,289,965		
Loan portfolio, net		4,477,434,448,101	-	-	-	-	4,477,434,448,101	-	4,477,434,448,101		
Fees and commissions receivable		552,182,422	37,990,467	50,264,032	1,061,581,674	279,083,746	1,981,102,341	24,805,484	1,956,296,857		
Accounts due from related parties		29,395,888	3,254,865	-	607,014	-	33,257,767	16,948,359	16,309,408		
Deferred tax and income tax receivable		141,325,587	-	19,035,938	427,305,496	30,286,861	617,953,882	457,524,281	160,429,601		
Other accounts receivable		4,029,379,663	72,362,742	7,321,452	71,103,277	1,830,686	4,181,997,820	-	4,181,997,820		
Accrued interest		1,923,294	-	-	-	-	1,923,294	-	1,923,294		
Allowance for impairment		(4,006,933,384)	-	(6,766,845)	(59,841,629)	-	(4,073,541,858)	-	(4,073,541,858)		
Assets held for sale, net		35,788,800,197	-	-	-	-	35,788,800,197	-	35,788,800,197		
Investments in other companies		124,465,643,338	30,000,000	<del>.</del>	. <del>-</del>		124,495,643,338	47,682,877,272	76,812,766,066		
Property, furniture and equipment, net		207,718,160,856	602,818,747	272,388,398	437,589,157	153,086,796	209,184,043,954	-	209,184,043,954		
Other assets		57,529,344,003	191,491,291	408,918,691	162,517,849	289,888,072	58,582,159,906	-	58,582,159,906		
TOTAL ASSETS	¢	7,979,054,823,414	39,254,438,470	12,914,187,536	16,214,639,566	6,863,983,924	8,054,302,072,910	48,666,968,22	8,005,635,104,638		
LIABILITIES AND EQUITY											
LIABILITIES											
Obligations with the public	¢	6,097,748,047,773	-	-	-	-	6,097,748,047,773	-	6,097,748,047,773		
Obligations with BCCR		168,243,245,538	-	-	-	-	168,243,245,538	-	168,243,245,538		
Obligations with entities		788,639,036,300	20,343,663,969	-	-	-	808,982,700,269	480,959,698	808,501,740,571		
Accounts payable and provisions		107,563,986,658	1,752,974,338	1,389,352,386	3,215,924,817	847,382,157	114,769,620,356	499,278,139	114,270,342,217		
Other liabilities		26,976,144,045	-	-	-	-	26,976,144,045	3,853,178	26,972,290,868		
Subordinated obligations		58,367,371,894	-	-	-	-	58,367,371,894	-	58,367,371,894		
TOTAL LIABILITIES	¢	7,247,537,832,207	22,096,638,307	1,389,352,386	3,215,924,817	847,382,157	7,275,087,129,875	984,091,015	7,274,103,038,860		

# Notes to the Consolidated Financial Statements

As of December	31,	2021
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	_			Investment Fund		Insurance			
		Bank	Brokerage Firm	Manager	Pension Fund Manager	Brokerage Firm	Total	Eliminations	Consolidated
EQUITY									
Share capital	¢	172,237,030,102	6,600,000,000	5,000,000,000	7,206,869,364	369,700,000	191,413,599,466	19,176,569,364	172,237,030,102
Non-capitalized capital contributions		-	-	-	1,688,055,645	-	1,688,055,645	1,688,055,645	-
Equity adjustments		93,316,808,915	297,236,716	477,916,563	1,528,031,076	-	95,619,993,270	2,303,184,355	93,316,808,915
Capital reserves		364,737,238,098	1,320,000,000	600,000,000	300,000,000	73,940,000	367,031,178,098	2,293,940,000	364,737,238,098
Prior year retained earnings		40,386,334,461	6,192,856,556	2,166,181,397	431,588,155	1,958,918,671	51,137,393,516	10,754,243,340	40,383,150,176
Income for the year		19,152,075,606	2,747,706,891	3,279,222,916	1,844,170,508	3,614,043,094	30,637,219,015	11,466,884,548	19,170,334,467
FOFIDE	_	41,687,504,022	-	-	-	-	41,687,504,022	-	41,687,504,022
TOTAL EQUITY	¢	731,516,991,204	17,157,800,162	11,524,835,152	12,998,714,750	6,016,601,765	779,214,943,033	47,682,877,255	731,532,065,780
TOTAL LIABILITIES AND EQUITY	¢	7,979,054,823,412	39,254,438,469	12,914,187,538	16,214,639,567	6,863,983,922	8,054,302,072,908	48,666,968,270	8,005,635,104,638
Debit memoranda accounts	¢	499,131,273,356	76,434,274	2,000,000	31,918,461	2,840,000	499,244,466,091	-	499,244,466,091
Income from cash and due from banks and									
financial instruments	¢	2,994,750,018,838	1,510,391,223	-	-	-	2,996,260,410,061	-	2,996,260,410,061
Trust liabilities	¢	125,311,724,591	401,025	-	-	=	125,312,125,616	-	125,312,125,616
Trust equity	¢	2,869,438,294,247	1,509,990,198	-	-	-	2,870,948,284,445	-	2,870,948,284,445
Other debit memoranda accounts	¢	26,924,093,940,397	1,080,445,381,521	772,807,168,587	2,299,915,212,842	=	31,077,261,703,346	-	31,077,261,703,347

As of December 3	1, 2021	
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	_			Investment Fund		Insurance		Eliminations and	
		Bank	Brokerage Firm	Manager	Pension Fund Manager	Brokerage Firm	Total	reclassifications	Consolidated
Finance income	¢	426,425,237,775	2,710,754,252	1,001,446,665	1,232,015,432	201,912,912	431,571,367,036	33,753,166	431,537,613,870
Finance costs		160,347,043,121	265,854,997	96,480,009	1,261,881	-	160,710,640,008	33,753,170	160,676,886,838
Allowance expense		84,574,096,066	31,205,904	66,331,764	68,098,137	27,034,084	84,766,765,955	159,463	84,766,606,492
Income from recovery of assets	_	17,126,726,767	33,625,402	32,215,367	28,648,929	12,310,455	17,233,526,919	-	17,233,526,919
FINANCE INCOME		198,630,825,355	2,447,318,753	870,850,259	1,191,304,343	187,189,283	203,327,487,992	(159,467)	203,327,647,459
Other operating income		173,732,765,573	6,783,554,713	7,917,204,078	11,857,219,813	7,976,506,720	208,267,250,897	14,120,094,215	194,147,156,682
Other operating expenses		110,716,657,610	932,263,895	790,948,274	2,044,996,044	147,563,491	114,632,429,314	2,528,686,374	112,103,742,940
GROSS OPERATING INCOME	_	261,646,933,318	8,298,609,571	7,997,106,063	11,003,528,112	8,016,132,512	296,962,309,575	11,591,248,374	285,371,061,201
Personnel expenses	_	129,837,269,358	3,757,188,377	2,421,968,558	4,508,105,665	2,282,380,570	142,806,912,528	-	142,806,912,528
Other administrative expenses		71,987,487,432	526,277,465	658,464,048	1,032,273,091	337,518,401	74,542,020,437	124,363,826	74,417,656,611
Total administrative expenses		201,824,756,790	4,283,465,842	3,080,432,606	5,540,378,756	2,619,898,971	217,348,932,965	124,363,826	217,224,569,139
NET OPERATING INCOME BEFORE	_	59,822,176,527	4,015,143,729	4,916,673,457	5,463,149,356	5,396,233,541	79,613,376,610	11,466,884,548	68,146,492,062
STATUTORY ALLOCATIONS AND									
TAXES									
Income tax		29,350,626,482	1,273,011,670	1,499,902,111	1,627,794,304	1,623,636,182	35,374,970,749	-	35,374,970,749
Decrease in income tax		1,221,352,863	126,029,145	10,670,644	-	3,332,741	1,361,385,393	-	1,361,385,393
Statutory allocations	_	12,540,827,303	120,454,312	148,219,075	1,991,184,543	161,887,006	14,962,572,239	-	14,962,572,239
INCOME FOR THE YEAR	ć	19.152.075.605	2.747.706.892	3.279.222.915	1.844.170.509	3.614.043.094	30.637.219.015	11,466,884,548	19.170.334.467

# Notes to the Consolidated Financial Statements

			As of December 31, 2020								
			Brokerage	Investment Fund		Insurance		Eliminations and			
		Bank	Firm	Manager	Pension Fund Manager	Brokerage Firm	Total	reclassifications	Consolidated		
ASSETS						-					
Cash and due from banks	¢	1,379,990,856,795	3,378,916,198	230,241,599	1,062,560,477	75,850,162	1,384,738,425,231	(835,984,917)	1,383,902,440,314		
Investments in financial instruments		1,316,219,293,560	45,238,852,666	10,061,278,014	9,860,086,885	7,398,917,158	1,388,778,428,283	(22,212,000)	1,388,756,216,283		
Loan portfolio, net		4,296,577,338,170	-	- 1	-	-	4,296,577,338,170	-	4,296,577,338,170		
Fees and commissions receivable		293,377,460	22,708,545	45,916,576	806,092,681	231,190,867	1,399,286,129	(20,892,957)	1,378,393,172		
Accounts receivable for brokerage operations		-	5,728,705	-	-	-	5,728,705		5,728,705		
Accounts due from related parties		419,031,096	2,093,255	-	-	-	421,124,351	(402,099,055)	19,025,296		
Deferred tax and income tax receivable		143,613,342	-	17,962,034	79,765	26,954,120	188,609,261	(26,954,118)	161,655,143		
Other accounts receivable		4,216,574,443	5,484,544	8,566,530	90,729,189	4,685,166	4,326,039,872	<u>-</u>	4,326,039,872		
Accrued interest		2,991,594	-	-	-	-	2,991,594	-	2,991,594		
Allowance for impairment		(4,151,289,351)	-	(7,135,443)	(59,512,908)		(4,217,937,702)	-	(4,217,937,702)		
Assets held for sale, net		32,365,899,015	-	-	-	-	32,365,899,015	-	32,365,899,015		
Investments in other companies		117,705,861,796	30,000,000	-	-	-	117,735,861,796	(45,308,816,887)	72,427,044,909		
Property, furniture and equipment, net		211,802,700,957	743,485,826	238,927,375	327,202,256	107,684,819	213,220,001,233	-	213,220,001,233		
Other assets		83,067,044,002	149,391,989	497,570,914	131,458,828	260,770,552	84,106,236,285	-	84,106,236,285		
TOTAL ASSETS	¢	7,438,653,292,879	49,576,661,728	11,093,327,599	12,218,697,173	8,106,052,844	7,519,648,032,223	(46,616,959,934)	7,473,031,072,289		
LIABILITIES AND EQUITY											
LIABILITIES											
Obligations with the public	¢	5,626,184,517,289	7,905,622,423	-	-	-	5,634,090,139,712	-	5,634,090,139,712		
Obligations with BCCR		8,126,311,079	-	_	-	_	8.126.311.079	19,505,205,808	27,631,516,887		
Obligations with entities		902,082,561,970	20,012,872,715	4,598,361	5,609,859	-	902,600,437,096	-	901,742,240,179		
Demand		66,111,393,172	-	- ' '	-	-	66,111,393,172	(835,984,916)	65,275,408,256		
Term		830,905,328,172	19,992,357,903	4,598,361	5,609,859	-	831,423,203,298	(22,212,000)	831,400,991,298		
(Deferred expenses for own portfolio)		(49,567,474)	-	- 1	-	-	(49,567,474)		(49,567,474)		
Finance charges payable		5,115,408,100	20,514,812	_	-	_	5,135,922,912	(20,514,812)	5,115,408,100		
Accounts payable and provisions		97,977,816,389	3,127,047,635	1,284,673,870	2,502,107,466	931,494,174	105,823,139,534	(449,946,156)	105,373,193,378		
Other liabilities		37,052,115,138	-	-	-	-	37,052,115,138	-	37,052,115,138		
Subordinated obligations		60,950,013,196	-	-	-	-	60,950,013,196	-	60,950,013,196		
TOTAL LIABILITIES	¢	6,732,373,335,061	31,045,542,773	1,289,272,231	2,507,717,325	931,494,174	6,768,147,361,564	(1,308,143,096)	6,766,839,218,475		

# Notes to the Consolidated Financial Statements

Ac of 1	Dacamha	. 21	2020

		Bank	Brokerage Firm	Investment Fund Manager	Pension Fund Manager	Insurance Brokerage Firm	Total	Eliminations	Consolidated
EQUITY		Dum	Bronerage 1 mm	ger	171diluger	Dionerage 1 mm	1000	Ziiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiii	Combonativa
Share capital	¢	172,237,030,102	6,600,000,000	3,000,000,000	6,139,564,084	369,700,000	188,346,294,186	(16,109,264,084)	172,237,030,102
Non-capitalized capital contributions		-	-	-	1,255,360,925	-	1,255,360,925	(1,255,360,925)	-
Equity adjustments		87,897,038,178	221,758,230	172,359,694	(315,533,316)	-	87,975,622,786	13,312,916	87,988,935,702
Capital reserves		381,362,590,326	1,320,000,000	600,000,000	300,000,000	73,940,000	383,656,530,326	(2,293,940,000)	381,362,590,326
Prior year retained earnings		11,005,359,016	7,824,287,045	3,339,933,628	993,861,397	3,193,557,191	26,356,998,277	(15,504,750,561)	10,852,247,716
Income for the year		14,734,575,073	2,565,073,680	2,691,762,046	1,337,726,758	3,537,361,479	24,866,499,036	(10,158,814,196)	14,707,684,840
FOFIDE		39,043,365,123	-	-	-	-	39,043,365,123	-	39,043,365,123
TOTAL EQUITY	¢	706,279,957,818	18,531,118,955	9,804,055,368	9,710,979,848	7,174,558,670	751,500,670,659	(45,308,816,850)	706,191,853,807
TOTAL LIABILITIES AND EQUITY	¢	7,438,653,292,879	49,576,661,728	11,093,327,599	12,218,697,173	8,106,052,844	7,519,648,032,223	(46,616,959,946)	7,473,031,072,284
Debit memoranda accounts	¢	481,255,103,256	74,498,106	100,000	39,762,952	2,840,000	481,372,304,314	-	481,372,304,314
Trust assets	¢	2,000,959,828,942	683,694,476	-	-	-	2,001,643,523,418	-	2,001,643,523,418
Trust liabilities	¢	138,640,543,689	383,652	-	-	-	138,640,927,341	-	138,640,927,341
Trust equity	¢	1,862,319,285,253	683,310,824	-	-	-	1,863,002,596,077	-	1,863,002,596,077
Other debit memoranda accounts	¢	159,148,835,925	683,694,479	-	-	-	159,832,530,404	-	159,832,530,404

#### As of December 31, 2020

	_			Investment Fund	Pension Fund	Insurance		Eliminations and	_
		Bank	Brokerage Firm	Manager	Manager	Brokerage Firm	Total	reclassifications	Consolidated
Finance income	¢	905,857,245,029	8,166,609,503	1,115,391,923	2,127,364,141	228,561,807	917,495,172,403	(414,146,604,936)	503,348,567,467
Finance costs		654,141,691,466	4,436,696,682	169,288,994	268,658,197	30,483,760	659,046,819,099	(414,146,604,936)	244,900,214,163
Allowance expense		71,893,085,690	95,524,768	39,301,199	2,029,791	1,449,592	72,031,391,040	-	72,031,391,040
Income from recovery of assets	_	9,537,340,014	55,458,750	2,938,815	-	405,393	9,596,142,972	-	9,596,142,972
FINANCE INCOME		189,359,807,887	3,689,846,803	909,740,545	1,856,676,153	197,033,848	196,013,105,236		196,013,105,236
Other operating income		169,066,810,318	4,618,599,471	6,766,265,231	8,951,667,865	7,594,066,123	196,997,409,008	(12,129,474,357)	184,867,934,651
Other operating expenses		113,856,686,441	780,704,686	591,071,856	1,419,131,558	125,326,439	116,772,920,980	(1,831,350,008)	114,941,570,972
GROSS OPERATING INCOME		244,569,931,764	7,527,741,588	7,084,933,920	9,389,212,460	7,665,773,532	276,237,593,264		265,939,468,915
Personnel expenses		124,364,957,364	3,007,726,577	2,282,415,748	4,233,500,448	2,131,876,919	136,020,477,056	-	136,020,477,056
Other administrative expenses		69,492,092,835	662,818,610	776,778,072	1,172,458,103	254,136,497	72,358,284,117	(139,310,149)	72,218,973,968
Total administrative expenses		193,857,050,199	3,670,545,187	3,059,193,820	5,405,958,551	2,386,013,416	208,378,761,173		208,239,451,024
NET OPERATING INCOME BEFORE									
STATUTORY ALLOCATIONS									
AND TAXES		50,712,881,565	3,857,196,401	4,025,740,100	3,983,253,909	5,279,760,116	67,858,832,091	-	57,700,017,891
Income tax		27,660,384,853	1,200,394,443	1,216,757,728	1,204,698,719	1,605,539,222	32,887,774,965	-	32,887,774,965
Decrease in income tax		2,151,154,343	23,987,614	3,551,877	14,330,657	21,477,429	2,214,501,920	-	2,214,501,920
Statutory allocations		10,469,075,982	115,715,892	120,772,203	1,455,159,089	158,336,844	12,319,060,010	-	12,319,060,010
INCOME FOR THE YEAR	¢	14,734,575,073	2,565,073,680	2,691,762,046	1,337,726,758	3,537,361,479	24,866,499,036	-	14,707,684,836

### Notes to the Consolidated Financial Statements

# (51) Contingencies

As of December 31, Banco Nacional de Costa Rica (the Bank), BN Vital Operadora de Planes de Pensiones Complementarias, S.A. (the Pension Fund Manager), BN Valores Puesto de Bolsa, S.A. (the Brokerage Firm) and BN Sociedad Administradora de Fondos de Inversión, S.A. (the Investment Fund Manager) are defendants in ordinary, labor and criminal lawsuits, as follows:

	Number of cases		Stage		Total estimated amount		
	2021	2020			2021	2020	
Banco							
Nacional	323	375	First instance	¢	98,977,210,067	127,287,512,693	
de Costa Rica	18	16	Second instance		9,005,118,064	20,241,965,937	
	49	13	Appeal		47,597,000,867	5,574,188,119	
	390	404			155,579,328,998	153,103,666,749	
				_	_		
	7	7	First instance		31,918,461	39,762,952	
BN Vital	2		Appeal	_			
	9	7			31,918,461	39,762,952	
				_	_		
BN Valores	1	1	First instance		76,434,274	74,498,106	
BN SAFI	1	1	First instance	_	2,000,000	100,000	
BN Corredora	1	1	First instance	_	2,840,000	2,840,000	
	402	413	(Note 27)	¢	155,692,521,733	153,220,867,808	

As of December 31, the legal actions filed against the entities in the Conglomerate are booked in memoranda accounts under "Other contingencies - pending litigation and lawsuits".

As of December 31, the entities in the Conglomerate are claimants in ordinary, labor and criminal lawsuits for which the outcome is uncertain. These are not booked in the accounting records.

Number of cases		_	_	Total estimated amount		
2021	2020	Stage		2021	2020	
322	339	First instance	¢	79,987,551,144	80,325,129,525	
1	1	Second instance		375,839,600	375,839,600	
2	_	Appeal	_	2,844,233,566		
325	340	_	¢	83,207,624,310	80,700,969,125	

#### Notes to the Consolidated Financial Statements

Additionally, the Bank is a defendant in one lawsuit related to the payment of SEDI. The file for such proceedings is File No. 5-008666-1027-CA of the Administrative Court, at 10:45 hours of November 20, 2015, received on December 15, 2015. As of December 31, 2021, the Bank booked a provision in the amount of ¢861,008,035 for that lawsuit (2020: ¢820,669,567).

The following lawsuits are also worth noting:

# • File No. 14-003379-1027-CA

- ✓ Statement of facts: The plaintiffs seek the payment of damages by the Bank to all the plaintiffs as well as compensation for pain and suffering caused due to the inability to acquire decent housing, as a result of apparent anomalies regarding the management of credits for Grupo Zion, S.A. to build the Bariloche Real condominium. Additionally, it has had media coverage.
- Current status: The resolution of April 10, 2018 at 17:15 ordered the separation of the case into separate files for each of the Bank members. This resolution was unsuccessfully appealed by the plaintiff's representatives. Currently, a number of separate lawsuits were presented to the Bank, which is in the process of filing the corresponding responses and some preliminary hearings have been summoned, while other summons for public trial are pending or issue of a resolution, having been declared a question of law.

### • File No.: 08-000382-0419-AG

- ✓ Court: Agrarian Court of Corredores
- Statement of facts: The proceedings seek to declare the liability of CORBANA, as Trustee of a banana plantation Management Trust, in which the Bank was the Trust Beneficiary. In resolution No. 92-2015 of first instance, the Agrarian Court ruled in favor of the Bank. The Agrarian Court accepted the objection of statute of limitations, since the lawsuit was filed four years after negative prescription, as per Article 968 of the Code of Commerce.

#### Notes to the Consolidated Financial Statements

✓ Current status: Through judgment number 000261-F-2018, decision from May 23, 2018 at 11:59, the Agrarian Court of San José confirmed the judgment of first instance. The plaintiff (the Cooperative) filed an appeal for review on April 5, 2018. It is currently in the First Chamber of Appeals, awaiting a decision by said court.

# • File No. 08-000232-0419-AG

- ✓ Court: Agrarian Court of Corredores
- ✓ Statement of facts: This process was filed by Banco Nacional de Costa Rica against Surcoop R.L. It seeks to nullify the auction, awarding, and registration of lots of the Agrarian Court of Corredores processed through file No. 97-010656-1701 AG.
- Current status: Banco Nacional de Costa Rica (the plaintiff) invoked the judgment of first instance; the Agrarian Supreme Court, through the decision of March 3, 2019 at 14:30, rejected the statute of limitations, with a dissenting opinion. It indicated that the judge of first instance must adjudge the claims of the case. Both Banco Nacional de Costa Rica and CORBANA filed an appeal for review. Through Vote 000260-F-S1-2019, decision of May 26, 2019 at 13:50, the First Chamber of Appeals rejected the appeal for review and confirmed the judgment. Consequently, the file is currently at the Agrarian Court of Corredores, and the issue of a new judgment is pending.

### • File No. 11-001042-0612-PE

- ✓ Court: Office of Economic, Tax, and Customs Crimes
- Statement of facts: Irregularities were reported with respect to the company Zion and the process to grant credits to that company, misuse of resources, presentation of fake documents to Banco Nacional de Costa Rica to obtain credit approval, and the apparent participation of some of the employees of Banco Nacional de Costa Rica.
- ✓ Current status: The Public Prosecutor's Office filed an accusation against the real estate development company in charge of the project and three employees of Banco Nacional de Costa Rica.
- Banco Nacional de Costa Rica filed a claim and civil action only against the real estate development company in charge of the project and not against the employees of Banco Nacional de Costa Rica, to prevent strengthening the civil actions against that bank. There are several civil actions against Banco Nacional de Costa Rica; the Criminal Court of Grecia, through resolution of February 23, 2021 at 07:30, declared its lack of jurisdiction and forwarded the case to the Criminal Court of Finance. The Criminal Court of Finance of the Second Judicial Circuit of San José has not provided the date for the preliminary hearing.

#### Notes to the Consolidated Financial Statements

### • File No.: 14-008626-1027-CA

- Statement of facts: The plaintiffs seek Banco Nacional de Costa Rica to be declared liable for the payment of damages to all investors of the "Management Trust for the Real Estate Development and Private issue of Securities of Playa Coyote Project" (Fideicomiso de Administración de Desarrollo Inmobiliario y de Emisión Privada de Valores Proyecto Playa Coyote).
- ✓ Current status: A new appeal for review was filed before the First Chamber, insofar as the new resolution of first instance requires Banco Nacional de Costa Rica to pay damages to the plaintiffs, in relation to the issue of Series A bonds. Therefore, Banco Nacional de Costa Rica will file a new remedy.

### • File No.: 15-010837-1027-CA

- Statement of facts: Banco Nacional de Costa Rica filed a suit against the Costa Rican Social Security Administration (CCSS) for additional payrolls presented for the collection of commissions from the employees of the Bank. Article 173 of the Internal Regulations of the National Banking System (IRNBS) sets forth that those commissions are exempt from employer and employee contributions.
- Current status: An amended complaint which adds new facts was added to the proceedings in order to submit to the Court the decisions of the Costa Rican Social Security Administration in which Banco Nacional de Costa Rica was allowed to exclude the subsidiaries from the collection of the parafiscal tax. The oral proceedings are pending; the date was set for August 8, 2022.

### (52) Emergency caused by COVID-19

In December 2019 the appearance of a new strain of coronavirus was identified, causing the COVID-19 global pandemic during the first quarter of 2020. The coronavirus has negatively affected the economic conditions of companies worldwide, generating a macroeconomic uncertainty that may significantly affect our operations as well as those of our customers and vendors. The general effect of the coronavirus outbreak is uncertain at this time. Consequently, we are still in the process of analyzing and forecasting the potential impact on our operations.

### Notes to the Consolidated Financial Statements

The Conglomerate's management will continue to monitor and modify its operating and financial strategies to mitigate the potential risks to our business.

As part of the measures adopted to contain the crisis caused by the pandemic, the Bank evaluated the loans of borrowers who requested it since their payment capacity was affected, providing a temporary modification to help them face the COVID-19 crisis.

As a result, as of December 31, 2021, the loan portfolio that required at least one modification to the originally agreed conditions amounts to \$\psi\$1,984,852,553,271, representing 42.73% of the total loan portfolio (2020: \$\psi\$1,838,897,871,649, representing 42.19% of the total loan portfolio).

As of December 31, the loan portfolio, restructured at least once due to COVID-19, by economic activity, is as follows:

		2021	2020
Agriculture and forestry	¢	50,679,602,088	55,617,553,745
Trade		177,668,570,650	236,646,445,127
Construction		57,079,493,093	40,275,335,431
Consumer or personal loans		140,315,345,556	181,993,271,368
Electricity, water, sanitation and other			
related sectors		170,683,996,232	317,755,814
Mining		315,774,759	345,022,348
Livestock, hunting and fishing		33,336,273,387	31,765,420,846
Industry		87,566,129,712	77,047,719,294
Services		528,078,318,447	418,549,449,578
Financial services		31,625,084,816	2,632,942,189
Transportation, communication and			
storage		38,823,600,256	41,968,088,183
Tourism		163,210,454,349	172,964,482,499
Housing		505,469,909,927	578,774,385,227
Sub-total Sub-total		1,984,852,553,272	1,838,897,871,649
Accounts and accrued interest		2,176,885,953	
receivable			60,587,005,579
Loans restructured due to COVID-19	_	1,987,029,439,225	1,899,484,877,228
Allowance for doubtful accounts		(48,608,619,661)	(38,070,471,241)
Total loan portfolio, net	¢	1,938,420,819,564	1,861,414,405,987

# Notes to the Consolidated Financial Statements

As of December 31, the loan portfolio, restructured at least once due to COVID-19, by arrears, is as follows:

		2021	2020
Current	¢	1,846,458,129,874	1,772,706,247,740
1 to 30 days		34,458,315,104	21,882,743,098
31 to 60 days		39,761,510,557	18,211,697,502
61 to 90 days		15,106,421,740	7,216,586,852
91 to 120 days		7,235,778,972	6,561,102,392
121 to 150 days		4,449,181,727	8,320,591,011
In legal collection		37,383,215,298	3,998,903,054
		1,984,852,553,272	1,838,897,871,649
Accounts and accrued interest			
receivable	_	2,176,885,953	60,587,005,579
Total loans restructured due to COVID-			
19		1,987,029,439,225	1,899,484,877,228
Allowance for loan losses		(48,608,619,661)	(38,070,471,241)
Loan portfolio, net	¢	1,938,420,819,564	1,861,414,405,987

# Notes to the Consolidated Financial Statements

As of December 31, the loan portfolio, restructured at least once due to COVID-19, by guarantee, is as follows:

		2021	2020
Collateral	¢	58,294,189,127	92,547,319,837
Surety		20,670,755,440	-
Assignment of loans		87,299,935,436	-
Back-to-back		3,884,342,685	-
Mortgage		794,772,089,972	1,270,293,892,300
Trust		190,541,750,232	476,056,659,512
Surety - Mortgage		189,921,758,678	-
Surety - Trust		278,784,020,584	-
Other		290,166,392,276	-
Not assigned		3,212,232,131	-
Surety - Collateral		9,249,816,018	-
Collateral - Mortgage		1,153,368,479	-
Collateral - Securities		16,574,399	-
Surety - Collateral - Mortgage		3,634,064,223	-
Securities		29,191,295,063	-
Mortgage - Trust		199,507,307	-
Collateral - Back-to-back		8,753,998	-
Surety - Securities		73,099,529	-
Bond guaranteed by mortgage		8,973,296	-
Collateral - Trust		23,769,634,399	
		1,984,852,553,272	1,838,897,871,649
Accounts and accrued interest			
receivable		2,176,885,953	60,587,005,579
Loans restructured due to COVID-19		1,987,029,439,225	1,899,484,877,228
Allowance for loan losses		(48,608,619,661)	(38,070,471,241)
Loan portfolio, net	¢	1,938,420,819,564	1,861,414,405,987

As of December 31, 2021, \$\psi 1,984,852,553,272\$ maintain temporary credit conditions, which represents 42.73% of the entire loan portfolio (2020: \$\psi 1,838,897,871,649\$, representing 4% of the total loan portfolio).

### Notes to the Consolidated Financial Statements

### a) Operating measures

- The Bank constantly encourages customers to use digital channels: BN MOVIL, SINPE MOVIL, webpage and Contact Center.
- The Bank promoted COVID-19 vaccination; currently 90% of the Bank's employees have at least two doses of the vaccine.
- Hygiene measures were strengthened by installing portable handwash basins in high-transit offices (29 offices) and encouraging personnel and customers to wash their hands before and after their transactions, or at least once every hour.
- As of the date of this report, the Bank has 3,238 employees working from home, representing 58% of total employees. All positions that permit work from home have been implemented.
- The maximum number of customers was established according to the physical capacity of each office and protection screens are used to avoid contact.
- Some of the autobanks that were not in operation were activated once again.
- Of the bank's employees, 462 were identified as having health conditions that put them at a higher risk according to the Ministry of Health. That population was separated from processes involving attention to the public and most of them are working from home.
- The Bank's Emergency Institutional Commission meets continuously to implement the measures recommended by the Ministry of Health.

# b) Measures to support customers with credits

- On March 20, 2020, the Bank announced a program to support customers in different credit segments in order to help mitigate the negative effects caused by the COVID-19 pandemic. These segments are as follows:
  - Individuals with housing, consumption or vehicle loans. Non-salaried, physical borrowers may dispense with loan installments for the next three months, with those installments being transferred to the final loan installment. As in the small- and medium-sized enterprise program, this adjustment is automatic. The customers that do not wish to take the benefit can continue to pay their installments normally by informing so through enabled channels.

### Notes to the Consolidated Financial Statements

- Credit card customers. Starting April 2020, non-salaried credit card borrowers will have the minimum payments of their installments for the following three months transferred to monthly installments payable after the fourth month.
- Small- and medium-sized enterprise: all borrowers (irrespective of the sector) with variable payments, may dispense with loan installments for the next four months, with the installments being transferred to the final loan installment. The measure is automatic, so no further step will be required by the customer. The customers that do not wish to take the benefit can continue to pay their installments normally by informing so by telephone or through our website chat enabled for such purposes.
- Corporate banking (large enterprises) and medium enterprises. Only customers from trade and tourist activities, with variable payments, may dispense with loan installments for a term between three and nine months, with installments being transferred to the final loan installment to provide those entities with a financial relief. The adjustment is not automatic or the same in all cases but analyzed individually. The Bank has assigned executive to contact customers qualifying for this benefit. For customers from other previously identified vulnerable economic sectors, the Bank has also assigned a team of executives to contact customers and look for alternatives to make their operations sustainable.

In all cases, to be eligible for the benefit, customers should not have two or more readjustments made in the last 24 months. Additionally, customers are required to not exceed arrears of more than 60 days.

Moreover, we are complying with Official Letter SGF-1190-2020 dated April 1, 2020, which establishes that:

The accounting recognition of income earned has its origin in the payment obligation underlying in the contractual relationship between the borrower and the regulated entity, even if the parties agree to modify the contractual relationship, the obligation does not extinguish, interest continue to be earned, irrespectively of the date they are earned. For recording, regulated entities must apply what is provided in the International Financial Reporting Standards (IFRS).

### Notes to the Consolidated Financial Statements

### c) Liquidity measures

The situation caused by the COVID-19 pandemic has impacted the national and global economy leading to a reduction of risk positions and a search for a safe shelter before the increased volatility that has emerged. The Corporate Office of Finance has been monitoring the developments in order to prevent any events, based on a process of three stages with defined functions and responsibilities, where "Stage I" is mild, attention is paid to early warning signs and preventive measures are taken, up to "Stage III", with more stressed conditions.

The Bank's Treasury Office has daily reports that allow the Bank to know about the liquidity status to make timely decisions and monitor regulatory indicators, such as term matching and the liquidity coverage ratio (LCR), for which capacity, appetite and tolerance levels are defined, and for which the need for differentiated actions are established.

## d) Measures in the portfolio of investments at amortized cost

Due to the COVID-19 pandemic, the Bank has directly followed up on the corporate bonds portfolio, which has been affected by the crisis, making timely and proactive decisions according to the different perspectives and analysis of international specialists. Locally, quotes and negotiations of securities in the primary and secondary market are monitored daily, by participating in real time in the brokerage sessions of the National Stock Exchange. As of December 31, 2021, recurring to the sale of securities measured at amortized cost is not considered necessary and is not expected in the short term.

### (53) Relevant Events

# (1) <u>Tax audit process – Costa Rican Tax Administration Fiscal Year 2017</u>

As of December 31, 2021, Banco Nacional de Costa Rica is in a verification and investigation process by the National Large Taxpayer Audit Area of the Costa Rican Tax Administration, in order to perform a review of the income tax for fiscal year 2017.

This tax audit was notified through document DGCN-SF-PD-25-2021 on March 31, 2021 and is currently in a review process by the Tax Administration.

#### Notes to the Consolidated Financial Statements

### (2) <u>Deferred term operations</u>

- The country is undergoing a national emergency due to COVID-19. Therefore, the board of directors of BCCR approved the creation of a medium-term special credit facility for SUGEF-regulated financial intermediaries.
- As of December 31, 2021, 2,807 loan operations were placed under this modality, applying a discount to the interest rate on the loans in colones in the amount of ¢164,647 million, reaching an average rate of the operations already processed of 6%. The remaining average maturity term is 12.6 years.
- c) Law for Creation of the Deposit Guarantee Fund and of the Resolution Mechanisms of Financial Intermediaries
- According to the Law for Creation of the Deposit Guarantee Fund and of the Resolution Mechanisms of Financial Intermediaries (Law No. 9816), a deposit guarantee fund is created to strengthen the financial safety network of the national financial system through the creation of the Deposit Guarantee Fund and Resolution Mechanisms of Regulated Financial Intermediaries.
- From the publication of the Regulation of the management of the Deposit Guarantee Fund and other guarantee funds on Wednesday, February 3, 2021, and its entrance into effect three months later, SUGEF-regulated financial intermediaries should contribute no more than 15% of the deposits guaranteed by the entity. That is an annual contribution that will be paid quarterly within ten business days after the end of each quarter.
- As of December 31, 2021, the Bank recognizes in its financial statements the amount of \$\psi 122,256,193,104\$ corresponding to the quarterly contribution.

# (54) Reclassification of the loan portfolio in legal collection

As of December 31, 2021 and 2020, a portion of the loan portfolio in legal collection was reclassified to the past due loans account, in conformity with the chart of accounts of SUGEF Directive 30-18, as follows:

Loans must be transferred to this account when the entity has complied with its administrative collection proceedings and has filed the lawsuit that begins judicial collection.

### Notes to the Consolidated Financial Statements

In compliance with the foregoing, as of December 31, 2021, the amount of  $$\phi$81,671,053,225$ was reclassified (2020: <math>$\phi$84,108,448,022$).$ 

## (55) <u>Transition to International Financial Reporting Standards (IFRS)</u>

On September 11, 2018, CONASSIF issued SUGEF Directive 30-18 Regulation on Financial Information (RFI), which seeks to regulate the application of IFRS and its interpretations (SIC and IFRIC) issued by the International Accounting Standards (IASB), considering prudential or regulatory accounting treatments, as well as the definition of a specific treatment or methodology when IFRS suggest two or more alternatives for application. Moreover, RFI establishes the content, preparation, referral, presentation, and publication of the financial statements of individual financial entities, groups and conglomerates regulated by the four superintendencies. RFI is effective from January 1, 2020, with some exceptions.

A summary of some of the main differences between the accounting regulations issued by CONASSIF and IFRS, as well as IFRS or Interpretations of the International Financial Reporting Interpretations Committee (IFRIC) yet to be adopted, is presented below:

# a) <u>IAS 21: The Effects of Changes in Foreign Exchange Rates</u>

CONASSIF requires that the financial statements of regulated entities be presented in Costa Rican colones as the functional currency.

Additionally, regulated entities must use the reference sell exchange rate set by BCCR that prevails at the time that the operation to record the translation of the foreign currency into the official currency, 'the Costa Rican colon', is made.

At each month close, the corresponding reference exchange rate will be used as indicated in the paragraph above, effective at the last day of each month, for the recognition of the adjustment due to foreign exchange differences in the monetary items in foreign currency.

### Notes to the Consolidated Financial Statements

According to this Standard, in preparing the financial statements, each entity will determine its functional currency. The entity will translate the items in foreign currency into the functional currency and will report on the effects of this translation. As indicated above, CONASSIF determined that both the presentation of financial information and the accounting records of foreign currency transactions should be translated into colones, irrespective of the functional currency.

### b) <u>IAS 38: Intangible assets</u>

The commercial banks listed in Article 1 of IRNBS (Law No. 1644) may present organization and installation expenses as an asset in the statement of financial position. However, those expenses must be fully amortized using the straight-line method over a maximum of five years. Also, under SUGEF regulations, intangible assets must be amortized over five years. This is not in accordance with IAS 38.

### c) IFRS 5: Non-current Assets Held for Sale and Discontinued Operations

This Standard establishes that entities shall measure non-current assets (or disposal groups) classified as held for sale at the lower of the carrying amount and fair value less cost to sell.

CONASSIF requires an allowance for impairment to be booked as one-forty-eighth of the value of the asset, until reaching 100% of its carrying amount.

During the term of 24 months from the date when the asset is awarded or received, the entity may request from the Superintendency an extension of 2 years to sell the asset. The Superintendency may deny the request for an extension (providing reasonable grounds) and require the creation of an allowance for 100% of the asset's carrying amount during the first 24 months. If an extension is provided, the allowance can be created over the term approved by the Superintendency.

#### Notes to the Consolidated Financial Statements

### d) IFRS 9: Financial Instruments

- a) For application of IFRS 9, particularly the measurement of ECL, the prudential regulations issued by CONASSIF will be maintained for the loan portfolio, accounts receivable and stand-by credits granted, until this Standard is modified.
- b) The application of the measurement of ECL on investment funds of the money market category, as provided under IFRS 9, required by Articles 3 and 18 of the RFI, will be effective on January 1, 2022.
- c) Regulated entities should have policies and procedures in place to determine the amount of the suspension of the booking of the accrual of commissions and interest on loan operations. However, the accrual suspension term should not exceed 180 days.

# e) IFRS 37: Provisions, Contingent Liabilities and Contingent Assets

Article 10 of IAS 12 Income Taxes and IFRIC 23 Uncertainty over Income Tax Treatments:

- i. The provisions of Article 10 of IAS 12 *Income Taxes* and IFRIC 23 *Uncertainty over Income Tax Treatments* will be effective beginning January 1, 2019. on initial application of IFRIC 23, entities must apply the transition established in item (b) of paragraph B2 of that Interpretation.
- ii. The amount of the provision for the tax treatments in dispute notified before December 31, 2018, corresponding to tax periods 2017 and previous periods, will be booked at the greater of the best estimate of the amount payable to the Tax Authorities regarding the notice of deficiency (principal, interest, and fines), according to IAS 12, and 50% of the principal from the correction of the self-assessment of the tax obligation.

#### Notes to the Consolidated Financial Statements

The booking of the provision for tax treatments in dispute for the periods indicated in the paragraph above may be accounted for in any of the following ways:

- a. Booking against profit or loss for the year, in monthly installments, using the straight-line method, no later than December 31, 2021, or
- b. Booking a single adjustment to the opening balance of prior period retained earnings until reaching the provision amount. Adjustments derived from subsequent evaluations of the amounts in dispute will be treated as adjustments to allowances, for which IAS 8 *Accounting Policies, Changes in Accounting Estimates and Errors* will be applied.
- c. If the provision amount is greater than the opening balance of prior-period retained earnings, the adjustment will be attributed first to the opening balance of prior-period retained earnings, and for complementing, the indications of item a. will be followed.
- On January 31, 2019 at the latest, the entity, with tax treatments in dispute for the years indicated in this provision, should report with the respective superintendency the method (a), (b) or (c) above, based on SUGEF Directive 30-18, that will be used until the resolution or settlement of the tax obligation.

### (56) Disclosure of economic impact of departure from IFRS

Since the basis of accounting used by the Bank's management described in Note 2 differs from IFRS, discrepancies may arise related to certain account balances.

The Bank's management has chosen not to determine the economic impact of those differences since it considers such determination impractical.